

How to Locate your Service Agreement ID (SAID)

Your Pacific Gas and Electric Bill contains a lot of information about your utility services. In order to locate your SAID, you will need access to your bill either online or through your monthly mail.

Residential Customers vs. Business customers

The process for locating your SAID is consistent for both residential and business customers. There are some subtle differences that will be highlighted on the following instructions.

Your Monthly Bill

The steps below will help you to locate your SAID on your monthly statement for both a gas connection and an electric connection. PG&E provides rebates and incentives for both gas and electric products. Depending on the product that you are trying to obtain a rebate for, you will need one of the two. For situations where you are applying for both an electric and a gas rebate, please specify only one option and your application processor will leverage the SAID provided to complete the application for you.

Note: your email address is critical for communicating questions or concerns regarding additional information on your application.

i.e. Lighting products will require an electric SAID

i.e. Gas Water heater will require a gas SAID

Residential Customers

Locating Electric Service Agreement Identification Number (SA ID)

1. Get a copy of your PG&E bill
2. Go to page 3 for the “Details of Electric Charges”
3. Look for ‘Service Agreement ID’
4. The 10-digit number next to it is your Electric SA ID

Locating Gas Service Agreement Identification Number (SA ID)

1. Get a copy of your PG&E bill
2. Go to page 4 for the “Details of Gas Charges”
3. Look for ‘Service Agreement ID’
4. The 10-digit number next to it is your Gas SA ID

Business Customers

Locating Electric Service Agreement Identification Number (SA ID)

1. Get a copy of your PG&E bill
2. Go to page 3 for the “Details of Electric Charges”
3. Look for ‘Service Agreement ID’

4. The 10-digit number next to it is your Electric SA ID

Locating Gas Service Agreement Identification Number (SA ID)

1. Get a copy of your PG&E bill
2. Go to page 4 for the "Details of Gas Charges"
3. Look for 'Service Agreement ID'
4. The 10-digit number next to it is your Gas SA ID

www.pge.com/myEnergy

Due Date: 04/05/2013

Service Agreement ID (SAID)

Details of Electric Charges

02/12/2013 - 03/14/2013 (31 billing days)

Service For: 123 Main Avenue

Service Agreement ID: 9087654321

Rate Schedule: E1 TH Residential Service

02/12/2013 - 02/28/2013	Your Tier Usage	1	2	3	4
Tier 1 Allowance	166.60 kWh	(17 days x 9.8 kWh/day)			
Tier 1 Usage	166.600000 kWh	@	\$0.12233		\$20.38
Tier 2 Usage	49.980000 kWh	@	\$0.13907		6.95
Tier 3 Usage	36.774800 kWh	@	\$0.28011		10.30
Energy Commission Tax					0.07
Oakland Utility Users' Tax (7.500%)					2.82

03/01/2013 - 03/14/2013	Your Tier Usage	1	2	3	4
Tier 1 Allowance	137.20 kWh	(14 days x 9.8 kWh/day)			
Tier 1 Usage	137.200000 kWh	@	\$0.12233		\$16.78

Service Information

Meter #	1098765432
Current Meter Reading	4,290
Prior Meter Reading	3,828
Total Usage	462.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	F
Rotating Outage Block	5M