



Helping Visitors Stay Safe in Case of a Safety Outage

As the electricity provider in the area, we use safety tools to protect our communities. When wildfire risk is high, this may result in a power outage.

Prepare Before an Outage

- Contact your host, hotel or rental manager to learn about their emergency plan.
- If you rely on medical equipment, ensure you have a backup power source or plan in place.
- Keep a list of emergency contacts. This should include local services like fire and police departments and the host of your stay.

Always assume a downed powerline is live and dangerous. Stay at least 50 feet away from the line and anything it's touching.

Get resources available to support you at **[pge.com/outageprep](https://www.pge.com/outageprep)**.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

During an Outage

- Contact your hotel, rental or host for detailed outage guidance and any on-site resources.
- Locate Community Resource Centers for basic supplies, Wi-Fi and charging stations. Check our website if a center is open near you.
- For additional outage guidance, visit [**pge.com/outageprep**](https://pge.com/outageprep).
- Get connected to live help by calling **211** or texting **"PREPARE"** to **211-211**.

Stay Safe When the Power is Out

- Unplug electronics and small appliances to prevent damage when power is restored.
- Turn on low battery mode or limit use to conserve charge on devices like cell phones.
- Use flashlights instead of candles for a safe light.

Check our social media and website for outage updates and restoration times:



@PacificGasandElectric



@PGE4Me



[**pge.com/outages**](https://pge.com/outages)



Message paid for by customers.

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