



Helping Visitors Stay Safe in Case of a Safety Outage

As the electricity provider in the area, we use safety tools to protect our communities. When wildfire risk is high, this may result in a power outage.

Prepare Before an Outage

- Contact your host, hotel or rental manager to learn about their emergency plan. How will they inform you and what resources are available? This may include flashlights, water and portable chargers.
- If you rely on medical equipment, ensure you have a backup power source or plan in place.
- Keep a list of emergency contacts. This should include local services like fire and police departments and the host of your stay.
- Follow PG&E on social media and check our website for real-time updates.

Get resources
at [**pge.com/outageprep**](https://pge.com/outageprep).

Always assume a downed
powerline is live and dangerous.
Stay at least 50 feet away from the
line and anything it's touching.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

Message paid for by customers.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.
©2026 Pacific Gas and Electric Company. All rights reserved. CCC-0626-6774. 09/17/2026.

Additional Wildfire Safety Outage Information

During an Outage

- Contact your hotel, rental or host for detailed outage guidance and any on-site resources.
- Locate Community Resource Centers for basic supplies, Wi-Fi, charging stations and accessible restrooms. Check our website if a center is open near you.
- Check out our Emergency Preparedness Resources for additional resources. Visit [**pge.com/outageprep**](https://pge.com/outageprep).
- Contact 211 California to speak to a live person for help by calling **211** or texting **"PREPARE"** to **211-211**.

Stay Safe When the Power is Out

- Unplug electronics and small appliances to prevent damage when power is restored.
- Turn on low battery mode or limit use to conserve charge on devices like cell phones.
- Use flashlights instead of candles for a safe light.
- Keep fridges and freezers closed to keep food from spoiling.

Check our social media and website for outage updates and restoration times:



@PacificGasandElectric



@PGE4Me



pge.com/outages

