



CB0 Partner Links to Bookmark

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Health Programs and Safety Resources

Webpage Name	Webpage Description	Web Link
Access and Functional Needs (AFN) Resources	Hub for customers who may want outage support due to their age, medical conditions and other health or safety needs.	pge.com/afn
Disability Disaster Access and Resources (DDAR) Program	Information about DDAR and centers that offer the program. Benefits include food, lodging and other outage support for customers who qualify.	pge.com/ddar
Medical Baseline Program	Details on how to apply for the program, how customers may qualify and benefits available.	pge.com/medicalbaseline
Self-Identified Vulnerable Program	Self-enrollment program for customers whose health or safety would be at risk with the loss of power.	pge.com/siv



Outage Preparedness Resources and Partners

Webpage Name	Webpage Description	Web Link
211 California	A free, trusted service that provides live, personalized guidance to help customers prepare and get connected to local programs.	pge.com/211
Backup Power Programs	Information on backup power options qualifying customers can get for their homes.	pge.com/backuppowers
Community-Based Organization (CBO) Toolkit	Materials, resources and tools that CBOs can use to support their communities.	pge.com/cbotoolkit
Prepare for Power Down	Statewide resources and tools to help customers prepare before a PSPS or other types of outages. This is great for people who own multiple properties or for people who travel throughout California.	prepareforpowerdown.com
Safety Action Center	Preparedness videos, worksheets and articles to help customers build an outage plan and learn how to protect their household.	pge.com/safetyactioncenter
Wildfire Safety Progress Map	Interactive map that shows if an address is located in a high fire-risk area and safety work nearby. Customers can also see if their address qualifies for backup power, health and safety programs and financial support.	pge.com/progressmap



Support During an Outage

Webpage Name	Webpage Description	Web Link
Community Resource Centers (CRCs)	Locations where customers can access charging, Wi-Fi, water and snacks during a PSPS. Customers can also get outage updates, use accessible restrooms and more.	pge.com/crc
County-Specific Support	Information about local food banks, transportation and other in-outage support.	pge.com/countyresources
Outage Alerts and Notifications	Customers can sign up for outage alerts by text, email or phone. They can also update their contact information to ensure they can receive communications.	pge.com/myalerts
Outage Center and Outage Map	Real-time outage status, outage reporting tools, restoration updates and outage maps.	pge.com/outages



Wildfire Safety Programs

Webpage Name	Webpage Description	Web Link
Community Wildfire Safety Program	Information about the Community Wildfire Safety Program, including PG&E's layers of protection and wildfire mitigation plan. Customers can also find out if they live in a high fire-risk area.	pge.com/cwsp
Enhanced Powerline Safety Settings (EPSS)	Current EPSS information that can be shared with customers and stakeholders.	pge.com/epss

Webpage Name	Webpage Description	Web Link
Public Safety Power Shutoffs (PSPS)	Information on PSPS, active events, resources for customers and more.	pge.com/psps
Report It Program	A website and app where community members can report non-emergency safety concerns.	pge.com/reportit



Financial Assistance

Webpage Name	Webpage Description	Web Link
Financial Assistance Programs	Information on bill assistance programs. This includes CARE, FERA, payment arrangements and other resources.	pge.com/financialassistance
Savings Finder Tool	Have clients take three minutes to find personalized ways to start saving today.	pge.com/savingsfinder



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Message paid for by customers.

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