



Would your health, safety or independence be at risk if you lost power?

Sign up to receive extra support.

If you need extra support during an outage, you can enroll yourself in our **Self-Identified Vulnerable Program (SIV)**.

Through this program, you will receive:

- Advanced alerts before certain outages so you can plan.
- Response-required alerts during certain outages to make sure you are safe. If you do not respond, you may receive an in-person visit or a doorhanger.
- Extra notice before power is turned off due to nonpayment.
- Easier access to discounts and other support for backup power programs.
- More support during safety outages and other emergencies.

i Level of income does not impact potential support.

To learn more,
visit pge.com/siv.

Ready to self-enroll?
See reverse for instructions.



How can I enroll myself in the Self-Identified Vulnerable Program?



- 1 Sign in at pge.com/myaccount.
- 2 In the My Account Dashboard, scroll to **“Account settings”**, within the **“Personal information”** section, click on **“Update your information.”**
- 3 Click **“Self-Identified Vulnerable.”**
- 4 Click the **“Set Your SIV Status”** button.
- 5 Select applicable options and click the **“Save Changes”** button.

Important: Once added, your status will stay on your account for one year. You can sign up for an extension when it expires.

Learn More

To learn more about support options during a safety outage, visit pge.com/afn.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

If you are deaf, hard of hearing, or need extra support, call the California Relay Service at **711**.