



Would your health or safety be at risk if your electric or gas service were disconnected?

You could receive extra support and assistance.



If you identify with any of the following situations, we can help:

- Developmental, physical or intellectual disabilities
- Chronic conditions or injuries
- Older adults or children in the home who may need assistance
- Dependent on public transit
- Limited English proficiency and need assistance to speak, read or write in English
- Dependent on power for medical needs and equipment



Level of income does not impact potential support.

If you identify with the situations above, you can:



Explore enrollment in the **Medical Baseline Program** if you depend on power for certain medical needs. You could be eligible for support during a Public Safety Power Shutoff (PSPS) and additional energy at the lowest price on your current rate or a discount. Visit pge.com/medbaseline.



Select the **Self-Identified Vulnerable Program** if you are not eligible for Medical Baseline and need extra support before and during a PSPS. You may also be eligible for rebates, discounts and other programs. Visit pge.com/siv.

Additional resources to help those with health and safety needs



Disability Disaster Access and Resources Program (DDAR)	DDAR can offer support to find food replacement, ADA rides and hotels during a Public Safety Power Shutoff. Visit pge.com/ddar .
California 211 Providers Network	Dial 2-1-1 , text ' PREPARE ' to 211-211 or visit 211.org during an outage to get connected to local resources.
Backup Power	Explore free and reduced-cost backup power options and potential rebates on certain generators to help prepare for an outage. Visit pge.com/backupper .
In-Language Support and California Relay Service	For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call 1-800-743-5000 . If you are Deaf, hard of hearing or need extra support, contact the California Relay Service at 7-1-1 .

To learn more about programs and resources to help during a public safety power shutoff, visit [**www.pge.com/afn**](https://www.pge.com/afn).