



**211**

## You don't have to plan for outages alone.

211 is a free, trusted service that provides live, personalized guidance to help you prepare and get connected to local programs.

Dial **211** or text "**PREPARE**" to **211-211** today.



**See the reverse** to learn how 211 can help you.

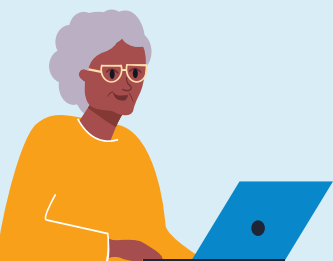


Message paid for by customers.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. ©2026 Pacific Gas and Electric Company. All rights reserved. CCC-0726-6797. 06/30/2026

# 211 can help you:

Get matched to the right assistance based on your family's needs.



Co-create an outage plan, safety kit and sign up for outage alerts.

Get referred to programs like:

- Free or low-cost backup power options that fit your needs
- Financial assistance
- Health and safety programs



Visit [pge.com/211](https://pge.com/211) to learn more.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**. Call **866-346-3211** to contact 211 if using relay services.