

Community Wildfire Safety Program

PG&E Regional Town Hall – North Valley & Sierra – Post-Event Report

On August 20, PG&E held a Regional Town Hall for customers in the North Valley & Sierra Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources, gather input and respond to questions.

The following report has been prepared to provide an overview of the town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Regional Town Hall Summary

- **Date:** August 20, 2025
- **Time:** 5:30-6:30 p.m.
- **Total Attendees:** 73
- **PG&E Presenters:**
 - Joe Wilson, Regional Vice President, North Valley & Sierra Region
 - Paul Jeske, Regional Safety Director, North Valley & Sierra Region
 - Wes Anderson, Regional Senior Manager, North Valley & Sierra Region

The event featured a 60-minute presentation on the implementation of PG&E's Community Wildfire Safety Program in the North Valley & Sierra Region with multiple Q&A sessions. The presentation focused on regional updates and successes, PG&E's layers of protection, Enhanced Powerline Safety Settings (EPSS), Public Safety Power Shutoffs (PSPS), safety tips and customer resources. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers in the North Valley & Sierra Region
- Social media posts on Nextdoor, Facebook and Instagram
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the event platform. A total of seven questions and comments were received.

The Q&A portion focused on the following themes:

- General Field/Infrastructure
- Undergrounding
- EPSS

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event can be found at <https://youtu.be/9rIJC6DYhsE>.

Additional presentations and recordings of past PG&E virtual town halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

APPENDIX A: EVENT INVITATIONS AND OUTREACH

Join us for a virtual town hall to learn more about what we are doing to reduce wildfire risk and better serve you and your community.



PG&E Virtual Town Hall North Valley & Sierra

Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Sutter, Tehama, Yolo and Yuba Counties

Wednesday, August 20 | 5:30 - 6:30 p.m.

[Join webinar »](#)

[Call 888-603-9713 »](#)

Conference ID: 7324686

We'll share how we are working to better serve you and your community by reducing wildfire risk. Attendees will have the opportunity to ask questions and connect with PG&E leaders, including Regional Vice President, Joe Wilson.

We encourage you to join and learn more about:

- Regional updates
- Wildfire safety work happening in your area
- Tips and resources to keep you safe

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

[View this webinar and past recordings »](#)

Add this virtual event to your calendar

 Outlook/iCal

 Google

 Outlook.com

 Yahoo

English closed captions and American Sign Language will be available. Please reach out to webinars@pge.com if you need an ADA reasonable accommodation to attend this meeting. Los subtítulos en español estarán disponibles. 將提供中文字幕。For translation support in 240+ languages, call PG&E 1-866-743-6589. To request communications in large print or braille, call 1-800-743-5000.

MEDIA ADVISORY

PG&E Invites North Valley & Sierra Customers to a Town Hall on Regional Updates, Wildfire Prevention Work and Customer Resources for 2025

At August 20 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) is hosting an interactive virtual town hall for customers in the North Valley & Sierra region on Wednesday, August 20, from 5:30 – 6:30 p.m. to share more about what we are doing to reduce wildfire risk and make our system safer.

During the meeting, we'll provide the latest updates on local wildfire safety work and safety resources available to customers. This is also an opportunity for participants to ask questions, share feedback and connect with their local PG&E leaders, including North Valley & Sierra Regional Vice President Joe Wilson.

The event can be accessed via the below link, by phone or through PG&E's website, pge.com/webinars.

| Counties | Date | Time | Link and Dial-In |
|--|----------------------------|------------------|--|
| Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Sutter, Tehama, Yolo and Yuba | Wednesday, August 20, 2025 | 5:30 – 6:30 p.m. | Link: https://bit.ly/4ksuJ4W Or Dial-In: +1 888-603-9713 Conference ID: 7324686# |

American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online. For the full virtual events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

Customers can find opportunities to engage with PG&E representatives in the area by visiting: pge.com/openlines »

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E


Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.

SOCIAL MEDIA
FACEBOOK STORY POST

8
Aug
2025

REGIONAL TOWN HALL
**North Valley
& Sierra Region**


Wednesday, August 20 at 5:30 p.m



[MORE INFO](#)

Connect with local PG&E leaders.

Learn more about PG&E's wildfire prevention work in Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Sutter, Tehama, Yolo and Yuba Counties.




INSTAGRAM STORY POST

8
Aug
2025

REGIONAL TOWN HALL
**North Valley
& Sierra Region**


Wednesday, August 20 at 5:30 p.m





[MORE INFO](#)

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NEXTDOOR POST

**Pacific Gas and Electric Company** 
Communications Team · Just now

PG&E is Hosting a Virtual Town Hall for Customers in the North Valley & Sierra Region

Join our virtual webinar on Wednesday, August 20 at 5:30 p.m. to hear the latest updates on wildfire safety work in your community, learn about available safety resources and ask questions of your local PG&E leaders, including Regional Vice President, Joe Wilson. For more information, including how to access the town hall, visit www.pge.com/webinars.

Graphic Alt Text:
Regional Town Hall. North Valley & Sierra Region. Wednesday, August 20 at 5:30 p.m. Learn more about PG&E's wildfire prevention work in Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Sutter, Tehama, Yolo and Yuba Counties. To join, visit: pge.com/webinars. PG&E logo. A daytime aerial view of the historic downtown streets in Oroville, California.




**REGIONAL TOWN HALL**
North Valley & Sierra Region

Wednesday, August 20 at 5:30 p.m.

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To join, visit:
pge.com/webinars »

Posted to Subscribers of Pacific Gas and Electric Company in 14 areas




BROADCAST GRAPHIC

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North Valley & Sierra Region

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APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Still see a lot of hanging yellow tape from lines. What does this mean?
- How much undergrounding funding was approved by the CPUC in the recent GRC?
- What measures are being taken to build more power plants?
- In your undergrounding of overhead distribution projects in fire prone areas, are you installing a Joint Trench for the other utilities such as ATT low voltage cables? Are you installing empty (MT) conduits for the associated utilities? What happens to the other overhead lines on the Utility Poles? You are not going to leave them installed overhead when PG&E is already installing a trench, are you?
- Are substation breakers closing back into a trip before locking out?
- Is PG&E applying for additional State funding to perform electric undergrounding beyond what was approved in the GRC?
- Does PG&E want to continue operation at Diablo Canyon nuclear powerplant?