

## **Wildfire Safety Open House**

### **Quarter 2 Wildfire Safety Open House – Mill Valley Region Summary**

On May 15, 2025, PG&E held a Wildfire Safety Open House for customers in Mill Valley, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Wildfire Safety Open House is to share the progress made on the company's approach to improving operations and delivering better safety outcomes for customers. The utility invited customers to meet with the regional leadership teams, including the Regional Vice President and subject matter experts. Company representatives provided updates on local projects and wildfire mitigation efforts, provided safety and preparedness tips, listened to customer feedback and answered questions.

The following report has been prepared to provide an overview of the Wildfire Safety Open House and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

#### **Mill Valley Wildfire Safety Open House Summary**

- **Date:** May 15, 2025
- **Time:** 6:00 p.m.
- **Total Attendees:** 75
- **PG&E Presenters:**
  - Dave Canny – Regional Vice President
  - April Kennedy – Senior Manager, Vegetation Management
  - Brandon Liddell – Principal Land Planner
  - Ernie Rivera – Supervisor, Vegetation Management
  - John Baston – Senior Outreach Specialist
  - John Murphy – Expert DiRT Reduction Investigator
  - Lindsey Ambrosini – Customer Outreach Supervisor
  - Malou Innocent – Principal Regional Operation Specialist
  - Mark Van Gorder – Senior Government Affairs Representative
  - Megan McFarland - Principal Communications Representative
  - Ron Karlan – Senior Public Safety Specialist
  - Sashi Sabaratnam - Chief Wildfire Resiliency
  - Scott Warner – Principal Business Operation Specialist
  - Seth Davis – Project Manager, North Coast
  - Tony Walls – Regional Senior Manager, North Coast
  - Trevis McIntyre – Manager, Vegetation Management

The event featured 11 display boards that provided updates on the implementation of the Regional Service Model in its respective region, including successes and challenges, provided an update on winter storm response efforts, shared customer safety and preparedness resources, listened to customer feedback and answered questions during Q&A sessions.

#### Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

#### Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 5 comment cards were received.

The comment cards focused on the following themes:

- Event Feedback
- Vegetation Management
- Infrastructure

The full list of questions/comments received during the Q&A session can be found in Appendix B.

#### Presentation Materials Availability

A copy of presentation boards can be found at [pge.com/webinars](https://pge.com/webinars).

Additional presentations and recordings of past PG&E Regional Town Halls are available at [pge.com/webinars](https://pge.com/webinars), including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

## APPENDIX A: EVENT INVITATIONS AND OUTREACH

### PG&E Community Wildfire Safety Open House

#### Mill Valley

Thursday, May 15 | 6:00 - 8:00 p.m.

Location: Mill Valley Community Center  
180 Camino Alto, Mill Valley, CA 94041

#### Join us in-person to:

- Learn about our wildfire safety efforts and progress in your community
- Hear about resources available to support you
- Connect with your local PG&E leaders, including Regional Vice President, Dave Canny

For more information on how you and your family can plan for and stay safe during an emergency, please visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com) »



[View past webinar and event recordings »](#)

Please reach out to [webinars@pge.com](mailto:webinars@pge.com) if you need an ADA reasonable accommodation to attend this meeting. Los subtítulos en español estarán disponibles. 將提供中文字幕。 For translation support in 240+ languages, call PG&E 1-866-743-6589. To request communications in large print or braille, call 1-800-743-5000.



[pge.com](https://pge.com) | [Privacy](#) | [Disclosure](#) | [Unsubscribe](#) | [View as a web page](#)

Following the wildfires in 2017 and 2018, some of the changes included in this email are contemplated as additional precautionary measures intended to further reduce future wildfire risk.

For inquiries, please do not reply to this email. [Contact Us](#) for more information. "PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation, 200 Lakeside Dr. Oakland, CA 94612.

© 2025 Pacific Gas and Electric Company. All rights reserved. These offerings are funded by California utility customers and administered by PG&E under the auspices of the California Public Utilities Commission.

CCC-6525-6367 SEED

## MEDIA ADVISORY

### PG&E Invites Mill Valley Customers to an Open House on Wildfire Prevention Work and Safety Resources for 2025

*At May 15 Mill Valley Open House, PG&E Local Leaders Will Answer Questions and Share Available Resources*

**OAKLAND, Calif.** — Pacific Gas & Electric Company (PG&E) is hosting an Open House for Mill Valley customers at the Mill Valley Community Center on Thursday, May 15, from 6 – 8:00 p.m. to share more about what we are doing to reduce wildfire risk and make our system safer.

During the event, we will share the latest updates on local wildfire safety work and provide community resources available to keep customers safe. Additionally, we will discuss critical topics affecting the community such as:

- Land use and substation initiatives;
- Electric and natural gas projects; and
- Customer resources and savings.

This is also an opportunity for participants to ask questions, share feedback and connect with their local PG&E leaders, including North Coast Region Vice President, Dave Canny.

Community	Date	Time	Location
Mill Valley	Thursday, May 15	6 – 8:00 p.m.	Mill Valley Community Center 180 <a href="#">Camino Alto</a> , Mill Valley, CA

To access the full webinar and events schedule, including recordings and presentation materials from past events, visit [pge.com/webinars](https://pge.com/webinars).

Customers can find opportunities to engage with PG&E representatives in the area by visiting: [pge.com/openlines](https://pge.com/openlines) »

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).

#### About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation ([NYSE:PCG](#)), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit [pge.com](https://pge.com) and [pge.com/news](https://pge.com/news).

## SOCIAL MEDIA

### INSTAGRAM AND FACEBOOK STORIES

8

May

2025

PG&E

# Mill Valley Open House

Thursday, May 15, 6:00 – 8:00 p.m.



 LEARN MORE

## Mill Valley Community Center

180 Camino Alto, Mill Valley, CA

Talk to PG&E leaders and learn more about  
local wildfire prevention work.

## NEXTDOOR POST

**Pacific Gas and Electric Company**   
Communications Team · Just now · Edited

PG&E is Hosting an Open House for Customers in Mill Valley

Join us in person on Thursday, May 15 from 6 – 8 p.m. at the Mill Valley Community Center to hear the latest updates on local projects and wildfire safety work in your community.

Learn about available safety resources and ask questions of your local PG&E leaders, including Regional Vice President, Dave Canny.

For more information, visit [www.pge.com/webinars](http://www.pge.com/webinars).

Graphic Alt Text:  
Mill Valley Open House, Thursday, May 15, 6:00 to 8:00 p.m. Mill Valley Community Center, 180 Camino Alto, Mill Valley, CA. Talk to local PG&E leaders and learn more about local projects and wildfire prevention work in your community. PG&E logo. A daytime aerial view of the Mill Valley Community Center with a green lawn in the foreground and hills in the background.

**Mill Valley Open House**  
**Thursday, May 15, 6:00 – 8:00 p.m.**  
**Mill Valley Community Center**  
**180 Camino Alto, Mill Valley, CA**  
Talk to local PG&E leaders and learn more about wildfire prevention work in your community.

Posted to Subscribers of Pacific Gas and Electric Company in 1 area



## X (TWITTER) POST

**Megan McFarland**  
@PGE\_NorthCoast

Join us in Mill Valley on Thursday, May 15 for an open house on our local wildfire prevention efforts. Check out the video/flyer for details!



**MILL VALLEY OPEN HOUSE**  
Mill Valley Community Center at  
180 Camino Alto, Mill Valley, CA  
**Thursday, May 15, 6:00 - 8:00 p.m.**  
Talk to PG&E leaders and learn more about local wildfire prevention work.

8:23 AM · May 6, 2025 · 397 Views



## **APPENDIX B:**

### **COMMENT CARDS DURING THE EVENT**

The below questions and comments were received.

- "Open House" was a disappointing and inadequate attempt to engage community. Not properly promoted & minimal content. You'd do better to have a presentation of plans in our town. I know PG&E has \$\$\$ and plans that impact our community. Please share them. This was a "check box" effort at best.
- Please plant vegetation/tall trees at Alto Station Mill Valley and Towers around a fire-safe perimeter to improve the aesthetic and generate neighborhood goodwill.
- I would have appreciated a presentation by VP David Canny about the future plans for the Alto Substation. The problem with the community forum is that the reps could not commit to a comment when the project will be done & how. Many answers were "it's not my dept." Why six years to replant around the substation?
- Weird meeting! I expected some speeches about the substation plans and questions from the audience instead of a PG&E promotional event. PG&E needs to put in writing what at least two of the PG&E reps said that the substation won't be expanded. And what about the drainage problems on Keats Drive??? Bullshit is what we were given- typical PG&E!!!
- Where can I review your inventory of trees scheduled for removal in Mill Valley? Why are our power bills \$500/month vs \$200/300 just 3 years ago. Why are you so aggressive about veg & trees when your equipment is too often the cause of property destruction & deaths?