

Regional Town Halls

Quarter 1 Regional Town Hall – Central Valley Region Summary

On March 20, PG&E held a Regional Town Hall for customers in the Central Valley Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Regional Town Hall meetings is to share the progress made on improving operations and delivering better safety outcomes for customers. The utility invited customers in each region to meet with the regional leadership teams, including the Regional Vice Presidents and Regional Safety Directors. Company representatives provided updates on the Community Wildfire Safety Program in each area, including highlighted operational mitigation efforts, shared savings programs for customers, provided safety and awareness tips and listened to customer feedback and questions.

The following report has been prepared to provide an overview of the Regional Town Hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Central Valley Regional Town Hall Summary

- **Date:** March 20, 2025
- **Time:** 5:30-6:30
- **Total Attendees:** 123
- **PG&E Presenters:**
 - Josh Simes, Regional Vice President, Central Valley Region
 - Daniel Keferl, Regional Safety Director, Central Valley Region
 - Sarah Rasheed, Division Operations Specialist, Central Valley Region
 - Cody Files, Manager – Fresno and Kern Counties, Vegetation Management
 - Will Harris, Public Safety Specialist

The event featured a 60-minute presentation that provided updates on the implementation of the Community Wildfire Safety Program in its respective region, including implementation of safety outages and undergrounding, provided updates on outages and rates, shared customer safety and preparedness resources and listened to customer feedback and answered questions during Q&A sessions.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers in the region
- News release and media advisory

- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 12 questions and comments were received.

The Q&A portion focused on the following themes:

- Undergrounding
- Outages
- Yearly earnings & rising costs

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event can be found at <https://www.youtube.com/watch?v=X-xZ5PEynUU>.

Additional presentations and recordings of past PG&E Regional Town Halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

Join us for a virtual town hall to learn more about what we are doing to reduce wildfire risk and better serve you and your community.



**PG&E Virtual Town Hall
Central Valley**

Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne Counties

Thursday, March 20 | 5:30 - 6:30 p.m.

[**Join webinar »**](#)

[**Call 800-857-9703 »**](#)

Conference ID: 3163269

We'll share how we are working to better serve you and your community by reducing wildfire risk. Attendees will have the opportunity to ask questions and connect with PG&E's regional leadership team, including Regional Vice President, Joshua Simes.

We encourage you to join and learn more about:

- Regional updates
- Wildfire safety work happening in your area
- Tips and resources to keep you safe

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

[**View this webinar and past recordings »**](#)

MEDIA ADVISORY



Marketing & Communications | 415.973.5930 | www.pge.com

PG&E Invites Central Valley Customers to a Town Hall for Regional Updates, Wildfire Safety Program Updates and Customer Resources

At March 20 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) invites Central Valley customers to a virtual town hall to learn more about work in their region, safety tips and customer saving programs.

On Thursday, March 20 from 5:30 to 6:30 p.m., PG&E experts, including Regional Vice President Josh Simes, will provide a brief presentation during which participants will have the opportunity to ask questions.

The event can be accessed through the link or phone dial-in information listed below, or by visiting PG&E's website, pge.com/webinars.

Region	Counties	Date	Time	Link and Dial-In
Central Valley	Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare, Tuolumne	Thursday, March 20	5:30 – 6:30 p.m.	Link: https://bit.ly/3PECRIS Or Dial-in: 800-857-9703 Conference ID: 3163269

American Sign Language interpretation will be available. For the full webinar events schedule, additional information on how to join and to view past event recordings and presentation materials, visit pge.com/webinars.

Customers can find opportunities to engage with PG&E representatives in the area by visiting: pge.com/openlines »

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



SOCIAL MEDIA
FACEBOOK POST



 **REGIONAL TOWN HALL**
Central Valley Region

Thursday, March 20 at 5:30 p.m.

Learn more about PG&E's wildfire prevention work.

To join, visit:
[pge.com/webinars »](https://pge.com/webinars)

X (TWITTER) POST



 **REGIONAL TOWN HALL**
Central Valley Region

Thursday, March 20 at 5:30 p.m.

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[pge.com/webinars »](https://pge.com/webinars)

NEXTDOOR POST



REGIONAL TOWN HALL
Central Valley Region

Thursday, March 20 at 5:30 p.m.

Learn more about PG&E's
wildfire prevention work.

To join, visit:

pge.com/webinars »



INSTAGRAM POST



REGIONAL TOWN HALL
Central Valley Region

Thursday, March 20 at 5:30 p.m.

Learn more about PG&E's
wildfire prevention work.

To join, visit:

pge.com/webinars »



APPENDIX B: QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Are you working directly with builders and developers to create firebreaks and sustainable buildings at the time of construction?
- Are these weather stations and devices in any way dependent upon the US government which is slashing the National Weather Organizations?
- What plans do you have to review weather situations with the downgrading of the National Weather Service? What backup are you creating?
- Where can I look to join your PG&E team? I am aware of your careers page on your website, but I would like to speak with a mentor or schedule a call to help PG&E with community outreach and help outreach to public policymakers. More people in our Kern County community need to hear about this information such as council meetings, townhalls, and community gatherings. Please if there is an email or direct contact I would appreciate it.
- Would the photo app be appropriate for a "vacant lot" that is overgrown?
- A suggestion for the emergency is to create an online file with copies of the credit cards and important documents and lists of phone numbers.
- Why do SMUG customers pay \$0.13 a kWh vs. PG&E's \$0.41 (low end) per hour? That's a huge difference.
- For this specific section in your presentation, will we as residents and stakeholders with solar panels and 2 battery storages be able to get lower rates since we are sustainable and using environmental protected systems such as solar?
- Thank you. I know the employees work hard to keep the power on rain, shine, sleet, snow, fire and heat. Work on convincing your investors that they don't need quite the level of dividends when the economy for the average paycheck earning person is not so great.
- Where would we find out what trees PG&E maintains and what we do we have a pole on one side of our road that goes to our house we are unclear about? We are maintaining them now since we were not clear.
- But why are SMUD customers paying so much less? No gaslighting. An honest answer please.
- I would like to work for your organization. Please let me know what are other resources besides career website.