

Wildfire Safety Open House

Wildfire Safety Open House – Phoenix Lake

On August 6, 2024, PG&E held a Wildfire Safety Open House for customers in Phoenix Lake, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Wildfire Safety Open House is to share the progress made on the company's approach to improving operations and delivering better safety outcomes for customers. The utility invited customers to meet with the regional leadership teams, including the Regional Vice President and subject matter experts.

The following report has been prepared to provide an overview of the Wildfire Safety Open House and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received

Phoenix Lake Wildfire Safety Open House Summary

- **Date:** August 6, 2024
- **Time:** 5:30 – 7:00 p.m.
- **Total Attendees:** 54
- **PG&E Presenters:**
 - Nathan Alonzo, Government Relations Representative, Senior
 - Brian Ambrosini, Senior Manager, LCE Planning and Operations
 - Amanda Carrell, Supervisor, Veg Management Ops - Sonora and Oakdale
 - Michael Gaffney, Division Operations Specialist, Principal
 - Ozzy Guzman, Senior Program Manager, Customer Generation & Storage Team
 - Alisha Lomeli, Senior Manager Central Valley Region Vegetation Management
 - Tracy Mello, Regional Senior Manager
 - Derek Nilsen, Electric Distribution Engineer
 - Anthony Proctor, Superintendent, Field Ops - Yosemite
 - Jason Risen, Outreach Specialist, Senior
 - Josh Simes, Regional Vice President - Central Valley Region
 - Will Harris, Public Safety Specialist - Calaveras, Stanislaus, Tuolumne Counties
 - James Yandell, Physical Security Specialist

The event featured a presentation with informative poster boards displayed around the room to inform customers about wildfire safety work in their area. Attendees were encouraged to speak to various subject matter experts who were in attendance to provide information and answer questions.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric or dual commodity customers with an email address listed
- Outreach to city, county and tribal officials

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the event, participants had the opportunity to submit question and comment cards for PG&E's subject matter experts. A total of 16 questions and comment cards were submitted during the event.

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Additional presentations and recordings of past PG&E Regional Town Halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

APPENDIX A: EVENT INVITATIONS AND OUTREACH



Dear Valued Customer,

Pacific Gas and Electric Company invites you to stop by our Answer Center. This event will allow you to meet one-on-one with our Subject Matter Experts to discuss your recent power outages, the safety settings protecting your community and efforts PG&E is taking to improve electric reliability.

Tuesday, August 6

5:30 to 7:00 p.m.

Phoenix Lake Clubhouse: 21448 Paseo De Los Portles Road, Sonoma, CA 95370

The powerlines serving you are protected by Enhanced Powerline Safety Settings. These settings quickly turn off power when a hazard is detected to prevent ignitions. Preventing ignitions stops wildfires before they start. For questions, please visit pge.com/epss or call us at **1-866-743-6589**

Thank you and have a safe day,

Pacific Gas and Electric company

Your email address is associated with an active PG&E customer account. PG&E is required to email safety and other regulatory mandated messages to customers. You can update your email address by logging on to your account at pge.com.

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For inquiries, please do not reply to this email. Submit feedback via [Contact Us](#).

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation 300 Lakeside Dr. Oakland, CA 94612.

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APPENDIX B:

COMMENT CARDS DURING THE EVENT

The questions and comments below have been listed in the order received.

- Phoenix Lakes Estates. BPTM Eligibility.
- Rebate program for solar.
- Thank you very much for speaking with my community. This was very helpful. Please feel free to contact me if I can be of assistance.
- Willing to do tree removals.
- Wants to be notified prior.
- Inquired about MBL enrollment.
- Inquired about Portable Battery. Replacement. Sent videos/need return label.
- Inquired about BPTM specs.
- Send details to QPL and size of generator.
- Inquired about Honda 2200 watt generator.
- Inquired about mornings, BPTM and generator, website links, and PBP.
- Inquired about RSI, PBSR, and SGIP.
- Inquired about SGIP and PBP
- Inquired about PBSR.
- Inquired about PBSR, RSI, and PBP.
- Inquired about PBSR, SGIP, GBRP, and BPTM surge.