

Gas standby regional map



STANDBY REQUEST HOTLINE

1-800-875-7915

- **Option 1: Sacramento**
Sacramento, Vacaville
- **Option 5: North Bay Area**
Sonoma, North Bay
- **Option 2: Southern Region**
San Jose, Central Coast, Los Padres, Kern
- **Option 6: Northern Region**
Humboldt, North Valley, Sierra
- **Option 3: East Bay/Diablo**
East Bay, Diablo
- **Option 7: Central Region**
Stockton, Mission
- **Option 4: Bay Area**
San Francisco, Peninsula, DeAnza
- **Option 8: Central Valley**
Fresno, Yosemite
- Option 9: REPEAT THE MENU**

For more information on damage prevention, please visit california811.org



Damage prevention

Field meets and standbys

Safety is our most important responsibility. Part of that commitment includes preventing damage to our **critical facilities**. The first three steps are:



The excavator calls **811** to obtain a **USA ticket**.



A PG&E locator **identifies and marks all** underground facilities within the delineated area—the location or path of the proposed excavation marked in white.



The locator marks **PG&E critical facilities** within the delineated area and 10 feet beyond the proposed work area.

Field meets and standby personnel are critical to ensuring public safety and avoiding damage to utility assets.



Why is a field meet necessary?

According to Government Code 4216.2 (c), when excavation is proposed within 10 feet of a high-priority subsurface installation, such as using power equipment to dig within 10 feet of a critical facility, the operator of the installation needs to notify the excavator to set up an **onsite meeting** prior to the legal excavation start date and time, or at a mutually agreed upon time, to determine the actions or activities required to verify the location and prevent damage to the installation.

As part of the meeting, the excavator needs to discuss with the operator the method and tools that will be used during the excavation, and the operator needs to verify the location of the installation. **Excavation cannot begin until after completion of the onsite meeting.**

What is an excavation?

According to Government Code 4216 (g), "excavation" means any operation in which earth, rock, or other material in the ground is moved, removed, or otherwise displaced by means of tools, equipment, or explosives in any of the following ways: grading, trenching, digging, ditching, drilling, augering, tunneling, scraping, cable or pipe plowing and driving, or any other way.

When is a standby required?

A **standby** is a PG&E representative who **must be onsite during excavation** near critical facilities to ensure safe digging practices. A PG&E locator will determine if a standby is required during the **onsite field meet** when:

- Excavation occurs within 5 feet of the nearest edge of a critical or high-priority facility
- Boring activity crosses a critical facility
- Boring activity is parallel to a critical or high priority facility and within 10 feet of the nearest edge of the facility
- Agricultural activities, such as grading, discing and ripping is within 5 feet of a critical facility
- Blasting activity occurs within 50 feet of the nearest edge of the facility
- Pipe bursts occur
- Excavation is near a low-pressure regulator station
- Heavy equipment is operated within 10 feet of a critical facility

Who calls the standby?

The excavator will call the standby request line at **1-800-875-7915**. This number is provided by PG&E personnel during the field meet, which should take place at least **48 hours prior to excavation**.

What can I expect when I call the standby number?

The standby request line is an automated recording monitored **Monday through Friday**, from **7 a.m. to 3:30 p.m.** To schedule a standby, you will be asked to leave a detailed message providing the following information:

- USA ticket number
- Date requesting standby
- Approximate duration the standby will be needed
- Planned scope of work
- Your name
- Your phone number
- Company name
- Location of work

A representative will call you back to schedule the standby.