

Regional Town Halls

Quarter Four Regional Town Hall – North Valley & Sierra Region Summary

On October 24, 2023, PG&E held a regional town hall for customers in the North Valley & Sierra Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Regional Town Hall meetings is to share the progress made on the company's regional approach to improving operations and delivering better safety outcomes for customers. The utility invited customers in each region to meet with the regional leadership teams, including the Regional Vice Presidents and Regional Safety Directors. Company representatives provided updates on the implementation of the Regional Service Model in each area, including successes and challenges, highlighted savings programs for customers, provided winter safety tips, listened to customer feedback and answered questions.

The following report has been prepared to provide an overview of the regional town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

North Valley & Sierra Regional Town Hall Summary

- **Date:** October 24, 2023
- **Time:** 5:30 p.m. – 7:00 p.m.
- **Total Attendees:** 132
- **PG&E Presenters:**
 - Joe Wilson, Regional Vice President, North Valley & Sierra Region
 - Paul Jeske, Regional Safety Director, North Valley & Sierra Region
 - Jim Monninger, Regional Senior Manager, North Valley & Sierra Region
 - Jenn Howard, Principal Program Manager, Customer Care Team

The event featured a 90-minute presentation that provided updates on the implementation of the Regional Service Model in its respective region, including successes and challenges, winter safety tips, shared customer safety and preparedness resources, listened to customer feedback and answered questions during Q&A sessions.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 13 questions and comments were received.

The Q&A portion focused on the following themes:

- Undergrounding
- Rates
- Infrastructure

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event can be found at: <https://www.youtube.com/watch?v=OaFmGR08F5s>

Additional presentations and recordings of past PG&E Regional Town Halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

Join us for a virtual town hall to learn more about our work in your region and hear tips about safety and energy savings.



**PG&E Virtual North Valley & Sierra
Town Hall**

Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Solano, Sutter, Tehama, Yolo and Yuba Counties

Tuesday, October 24 | 5:30 - 7 p.m.

[Join webinar »](#)

[Call 800-475-8405 »](#)

Conference ID: 9580470

We encourage you to join and:

- Learn more about our regional approach to improving operations and safety to deliver better outcomes for our customers
- Hear about how you can save on your bills this winter
- Connect with PG&E's regional leadership team, including Regional Vice President, Joe Wilson

Undergrounding/General Rate Case Update

In our meeting this quarter we will also provide an update regarding a pair of proposed decisions in the General Rate Case by the California Public Utilities Commission (CPUC). The proposed decisions would drastically reduce PG&E's undergrounding plans between now and 2026. This could directly impact undergrounding projects currently forecast across our service territory as well as future planned work.

Once completed, undergrounding eliminates nearly all wildfire risk from those

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PG&E Invites North Valley & Sierra Region Customers to a Town Hall for Regional Updates and Tips on Energy Savings

At October 24 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) invites North Valley & Sierra Region customers to a virtual town hall to learn more about work in their region and discuss tips for safety and energy savings.

On Tuesday, October 24 from 5:30 to 7 p.m., PG&E experts, including Regional Vice President Joe Wilson, will provide a brief presentation during which participants will have the opportunity to ask questions.

The event can be accessed through the below link, by phone or through PG&E's website, pge.com/webinars.

Region	Counties	Date	Time	Link and Dial-In
North Valley & Sierra	Butte, Colusa, El Dorado, Glenn, Lassen, Nevada, Placer, Plumas, Sacramento, Shasta, Sierra, Solano, Sutter, Tehama, Yolo, Yuba	October 24, 2023	5:30 - 7 p.m.	Link: https://bit.ly/46xIjIp or Dial-In: 800-475-8405 Conference ID: 9580470

In our meeting this quarter, we will also provide an update regarding a pair of proposed decisions in the General Rate Case by the California Public Utilities Commission (CPUC). The proposed decisions would drastically reduce PG&E's undergrounding plans between now and 2026.

Even if you are unable to join the meeting, please join us in encouraging the CPUC to authorize PG&E to move forward with the more than 2,000 miles of undergrounding it has planned for California's most at-risk communities by submitting your comments at: apps.cpuc.ca.gov/c/A2106021.

American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online. For the full webinar events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

Appendix B: QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Will you repave my circular driveway cut in two places where the powerline crosses my property?
- As part of the safety and fire prevention in our new neighborhood in Rocklin, will PG&E move the power transformer and low hanging power lines underground? Specifically, along Aguilar Road between China Garden road and Greenbrae (zip code 95677).
- Please include this request of our Rocklin Meadows neighborhood into your current Underground Power Line Work Plan.
- Will PGE consider reducing value to shareholders in order to cover more of the costs of undergrounding?
- Could PG&E fund undergrounding by using \$ slated for shareholders and salaries, e.g., by becoming a public benefit corporation or a non-profit entity rather than for-profit?
- PUC web connection to encourage undergrounding? Please post again where I can copy it.
- Considering that PG&E's CEO made \$51 million last year, how much will they and the other C-suite executives will be paying for this? I make a lot, A LOT less than even a million a year and it seems criminal that PG&E is asking for blood from their customers to do something that should have been done decades ago when investors and the executives are making a huge amount of money off of us customers.
- Why does adding a battery backup to my existing solar panels force me to switch from NEM2 to NEM3?
- What is your rebuttal to the ABC News article that states this is the most expensive and profitable way for PG&E to solve this problem. The article goes on to say that there are cheaper and effective solutions that PG&E won't do because they are less profitable?
- <https://www.abc10.com/article/news/investigations/pge-bills-soar-safety-experts-slam-utility-wildfire-plans/103-ecba9d3a-e8bc-47ca-a22d-f2f2e5e1802f>
- Would the proposed rate increases benefit the company's vegetation management programs? How about the other measures the CPUC has asked PG&E to take... for example, supporting community and home firesafe programs?
- Everyone supports undergrounding. We just don't want to have to pay more for it.
- Thanks for ignoring my questions and even stating there were no other questions. I heard your response loud and clear