

Regional Town Halls

Quarter Three Regional Town Hall – Central Valley Region Summary

On August 22, 2024, PG&E held a Regional Town Hall for customers in the Central Valley Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Regional Town Hall meetings is to share the progress made on the company's regional approach to improving operations and delivering better safety outcomes for customers. The utility invited customers in each region to meet with the regional leadership teams, including the Regional Vice Presidents and Regional Safety Directors. Company representatives focused on the Community Wildfire Safety Program (CWSP), provided updates on the implementation of the Regional Service Model in each area, including successes and challenges, shared safety tips, highlighted savings programs available to customers, listened to customer feedback and answered questions.

The following report has been prepared to provide an overview of the Regional Town Hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Central Valley Regional Town Hall Summary

- **Date:** August 22, 2024
- **Time:** 5:30 p.m. – 6:30 p.m.
- **Total Attendees:** 116
- **PG&E Presenters:**
 - Joshua Simes, Regional Vice President, Central Valley Region
 - Dan Keferl, Regional Safety Director, Central Valley Region
 - Michael Gaffney, Division Operations Specialist, Central Valley Region

The event featured a 60-minute presentation that provided updates on the implementation of the Regional Service Model in its respective region, discussed the Community Wildfire Safety Program (CWSP), provided customer safety and preparedness resources and included time for Q&A sessions to address customer feedback and questions.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 13 questions and comments were received.

The Q&A portion focused on the following themes:

- Rates
- Solar
- Net Energy Metering (NEM)

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event will be available at: <https://www.youtube.com/watch?v=QdezdoStVnE>.

Additional presentations and recordings of past PG&E wildfire safety webinars are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

Join us for a virtual town hall to learn more about our work
in your region, our Community Wildfire Safety Program
and resources to keep you safe



**PG&E Virtual Town Hall
Central Valley**

Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San
Joaquin, Stanislaus, Tulare and Tuolumne Counties

Thursday, August 22 | 5:30 - 6:30 p.m.

[Join webinar »](#)

[Call 888-809-8968 »](tel:888-809-8968)

Conference ID: 1159014

We'll share how we are working to reduce wildfire risk to help better serve you and your community. Attendees will have the opportunity to ask questions and connect with PG&E's regional leadership team, including Regional Vice President, Joshua Simes.

We encourage you to join and learn more about:

- Projects happening in your area
- Our Community Wildfire Safety Program
- Safety tips and resources available

Please reach out to webinars@pge.com if you need an ADA reasonable accommodation to attend this meeting.

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

MEDIA ADVISORY



Marketing & Communications | 415.973.5930 | www.pge.com

PG&E Invites Central Valley Customers to a Town Hall for Regional Updates, Wildfire Safety Program Updates and Customer Resources

At August 22 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) invites Central Valley customers to a virtual town hall to learn more about work in your region, wildfire safety updates and resources to keep you safe.

On Thursday, August 22 from 5:30 to 6:30 p.m., PG&E experts, including Regional Vice President Joshua Simes, will provide a brief presentation during which participants will have the opportunity to ask questions.

The event can be accessed through the link or phone dial-in information listed below, or by visiting PG&E's website, pge.com/webinars.

| Region | Counties | Date | Time | Link and Dial-In |
|----------------|--|---------------------------|------------------|--|
| Central Valley | Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne | Thursday, August 22, 2024 | 5:30 – 6:30 p.m. | Link: https://bit.ly/3Y0UwJV Or Dial-in: 888-809-8968 Conference ID: 1159014 |

American Sign Language interpretation will be available. For the full webinar events schedule, additional information on how to join and to view past event recordings and presentation materials, visit pge.com/webinars.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.



BROADCAST GRAPHIC

REGIONAL TOWN HALL
Central Valley Region

Thursday, August 22 at 5:30 p.m.

Learn more about PG&E's wildfire prevention work.

To join, visit:
pge.com/webinars »

Appendix B: QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- PGE has LOTS of roads blocked in Amador County east of Jackson, why do you not list projects in Amador?
- Are there plans to underground lines in the city of Bakersfield? (Older residential neighborhoods of the city have unsightly, lower hanging lines.)
- The link provided only offers general info. No specifics on where you are working and what you are doing. I have tried your website before, and again it is generic.
- Regarding cost: why is it that people who have TID or MID (as an example) have energy costs which are nearly 2/3 less than what I pay w PG&E? I feel monopolized and I think it's unethical to charge what is being charged to families in the Central Valley to access energy resources. Especially when we don't have options to shop around for affordability.
- What is PG&E doing to approve new rooftop solar systems? We have been waiting for approval for weeks and unable to use the system.
- Why is the cost per kilowatt in the central valley higher than it is in Hawaii?
- Why do we have to pay you more to prevent wildfires while you're paying executives millions of dollars in bonuses every year?
- You literally just fired the people that did the actual wildfire management and then spent the money on bonuses.
- Where can I find rate increase information?
- Will these links be emailed to us?
- Why was PSPS implemented for less then a 24 hour period, but ranged over 4 days. Power would be off for approximately 23 hours, turned on of less then an hour, then turned off for another 23 hours. This occurred over several days. I can no longer use my home in PML.
- I don't think people are actually asking the questions he says they're asking.
- Why did PG&E take ~6 weeks to approve my NEM application while the City of Fresno was able to review my solar plans and approved them within a week?