

## **Regional Town Halls**

### **Quarter Two Regional Town Hall – Central Valley Region Summary**

On June 8, 2023, PG&E held a Regional Town Hall for customers in the Central Valley Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

The purpose of PG&E's quarterly Regional Town Hall meetings is to share the progress made on the company's regional approach to improving operations and delivering better safety outcomes for customers. The utility invited customers in each region to meet with the regional leadership teams, including the Regional Vice Presidents and Regional Safety Directors. Company representatives provided updates on the implementation of the Regional Service Model in each area, including successes and challenges, highlighted savings programs for customers, Enhanced Powerline Safety Settings (EPSS), listened to customer feedback and answered questions.

The following report has been prepared to provide an overview of the regional town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

#### Central Valley Regional Town Hall Summary

- **Date:** June 8, 2023
- **Time:** 5:30 – 6:30 p.m.
- **Total Attendees:** 146
- **PG&E Presenters:**
  - Joshua Simes, Regional Vice President, Central Valley Region
  - Cornelius Morgan, Regional Safety Director, Central Valley Region
  - Greg Race, Regional Senior Manager, Central Valley Region
  - Tom Smith, Senior Manager, Customer Emergency Planning & Operations

The event featured a 90-minute presentation that provided updates on the implementation of the Regional Service Model in its respective region, including successes and challenges, shared customer safety and preparedness resources, listened to customer feedback and answered questions during Q&A sessions.

#### Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook, Instagram, Twitter and Nextdoor
- News release and media advisory

- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

#### Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 29 questions and comments were received.

The Q&A portion focused on the following themes:

- Vegetation
- Funding
- Situational awareness

The full list of questions/comments received during the Q&A session can be found in Appendix B.

#### Recording and Presentation Availability

A recording of the event will be available at <https://www.youtube.com/watch?v=LUje7i73Hxk>.

Additional presentations and recordings of past PG&E wildfire safety webinars are available at [pge.com/webinars](http://pge.com/webinars), including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:  
EVENT INVITATIONS AND OUTREACH**

Join us for a virtual town hall to learn more about how we are working to better serve you and your community.



**PG&E Virtual Central Valley  
Town Hall**

Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne Counties

Thursday, June 8 | 5:30 - 7 p.m.

[Join webinar »](#)

[Call 888-566-6507 »](#)

**Conference ID: 3186580**

We'll share more about our wildfire safety efforts within your region and community resources available to keep you safe. You can ask questions and share your feedback with the local PG&E team.

**We encourage you to join and:**

- Learn about our wildfire safety efforts and progress in your community
- Hear about resources available to support you
- Connect with PG&E's regional leadership team, including Regional Vice President, Joshua Simes

For more information on how you and your family can plan for and stay safe during an emergency, please visit [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com) »

## MEDIA ADVISORY

### PG&E Invites Central Valley Region Customers to Town Hall for Updates on Wildfire Prevention Work and Safety Resources

*At June 8 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources*

**OAKLAND, Calif.** — Pacific Gas and Electric Company (PG&E) invites Central Valley Region customers to a virtual town hall to share the latest updates on wildfire prevention work and local safety resources and connect customers with their local leadership team, including Regional Vice President Joshua Simes.

On Thursday, June 8, from 5:30 to 7 p.m., PG&E experts will provide a brief presentation, during which participants will have the opportunity to ask questions.

The event can be accessed through the below link, by phone or through PG&E's website, [pge.com/webinars](https://pge.com/webinars).

Region	Counties	Date	Time	Link and Dial-In
Central Valley	Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne	June 8, 2023	5:30 – 7 p.m.	Link: <a href="https://bit.ly/3IS5zVf">https://bit.ly/3IS5zVf</a> or Dial-In: 888-566-6507 Conference ID: 3186580

During the webinar event, customers can:

- Learn about our wildfire safety efforts and progress in their community
- Hear about resources available to support them
- Connect with their local PG&E leaders, including Regional Vice President, Joshua Simes

Multi-language closed captioning and American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online.



For the full webinar events schedule, additional information on how to join and recordings and presentation materials from past events, visit [pge.com/webinars](https://pge.com/webinars).

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at [safetyactioncenter.pge.com](https://safetyactioncenter.pge.com).

#### About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit [pge.com](https://pge.com) and [pge.com/news](https://pge.com/news).

**INSTAGRAM POST**



**CENTRAL VALLEY  
VIRTUAL TOWN HALL**

**Thursday, June 8 @ 5:30 p.m.**

Learn more about our wildfire prevention work.

To join, visit: [pge.com/webinars](https://pge.com/webinars) »

**FACEBOOK POST**



**CENTRAL VALLEY  
VIRTUAL TOWN HALL**

**Thursday, June 8 @ 5:30 p.m.**

Learn more about our  
wildfire prevention work.

To join, visit:  
[pge.com/webinars](https://pge.com/webinars) »



## **Appendix B: QUESTIONS RAISED DURING THE EVENT**

The below questions and comments have been listed in the order received.

- What about the dissatisfaction of those paying customers in Stockton Ca.
- When are the funds going to actually work for the company that is not paying for goods for the wrong reasons and workers.
- Thank you for this webinar.
- I've sent so many emails to the Stockton's PGE and they have not responded properly and have not been able to respond due to non-compliance of their manager and maintenance
- Did the mosquito pilot go well? What are plans to expand?
- When is the SO CALLED WILD FIRE GOING TO STOP HONESTLY.
- IS THE MONEY ONLY FOR SCHOOLS OR IS IT FOR THE ACTUAL MONEY PAYING CUSTOMERS NOT CREDIT CARD PAYMENTS.
- Why is SAN JOAQUIN NOT PART OF THIS PROBLEM.
- Regarding pruning: since a pruned tree does grow back, what's your long-term plan to keep vegetation under control?
- Why is my house only, losing power tomorrow 6/9 7:00-7:30 (Coarsegold)
- Thank you! I just sent an email to you.
- Are there trees you recommend or are more easily managed around my home that is surrounded by power lines?
- GREAT JOB EVERYONE! You continue to make me proud that I am a retiree of this company...GREAT INFORMATION and RESOURCES for customers to access!
- Can you show us the PGE fire detection camera website.
- Where do I get the Flyer for trees safety central Valley Region.
- Can you provide the link to recorded webinars and slides.
- I miss everyone as well. Very hard to "disconnect" from this company!
- Thank you so much for the webinar and it is very informative and helpful.
- Thanks for showing the camera website.
- Where can I see all the websites and what they are for?
- Thank you for this information.
- I worked as inspector on Creek fire and Sequoia forest 3 rivers
- You guys did a great job. Thanks.
- Does a heat pump for HVAC SAVE MONEY.
- Will there be enough power when so many more electric cars will be on the road?
- Please list my name as contact for future and community services as volunteer.
- General question: Who is responsible for brush next to forests?
- Can you provide a booth for Kids Day in Caltrans on June 14 from 11 to 1PM.
- Please contact me.