

Community Wildfire Safety Program PG&E Wildfire Safety Webinar – Nevada, Solano and Yolo Counties – Post-Event Report

On April 20, 2023, PG&E held a Wildfire Safety Webinar for Nevada, Solano and Yolo Counties customers, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources all customers, gather input and respond to questions.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Event Details

- **Date:** April 20, 2023
- **Time:** 5:30 – 6:30 p.m.
- **Total Attendees:** 95
- **PG&E Presenters:**
 - Joe Wilson, Regional Vice President, North Valley & Sierra Region
 - Paul Jeske, Regional Safety Director, North Valley & Sierra Region
 - Dave Meier, Senior Manager, Customer Emergency Planning and Operations
 - Brandon Sanders, Local Government Affairs, Nevada County

The event featured a 60-minute presentation on PG&E's Community Wildfire Safety Program followed by a Q&A session. The presentation focused on 2023 updates, Enhanced Powerline Safety Settings (EPSS) and customer resources. Participants could either join via the virtual conference platform or by calling in to a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook, Instagram and Twitter
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 9 questions and comments were received on the following themes: undergrounding, infrastructure and vegetation.

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event will be available at https://www.youtube.com/watch?v=VI6RRnV_azQ.

Additional presentations and recordings of past PG&E wildfire safety webinars are also available at pge.com/webinars, including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

PG&E is hosting a webinar to discuss our 2023 wildfire safety work and community resources available to keep you safe.



PG&E Wildfire Safety Webinar

Nevada, Solano and Yolo Counties

Thursday, April 20 | 5:30 - 6:30 p.m.

Join webinar »

Call 800-857-5089»

Conference ID: 1357876

We encourage you to join and:

- Learn about our wildfire safety efforts and progress in your community
- Hear about resources available to support you
- Connect with your local PG&E leaders, including Regional Vice President, Joe Wilson

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

MEDIA ADVISORY



Marketing & Communications | 415.973.5930 | www.pge.com

PG&E Invites Customers in Nevada, Solano and Yolo Counties to a Webinar on Wildfire Prevention Work and Safety Resources for 2023

At April 20 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

WEST SACRAMENTO, Calif. — Pacific Gas and Electric Company (PG&E) invites customers in Nevada, Solano and Yolo counties to a virtual town hall to share the latest updates on wildfire prevention work and local safety resources and connect customers with their local leadership team, including Regional Vice President Joe Wilson.

On Thursday, April 20, 2023, from 5:30 to 6:30 p.m., PG&E experts will provide a brief presentation, during which participants will have the opportunity to ask questions.

The event can be accessed through the below link, by phone or through PG&E's website, pge.com/webinars.

Counties	Date	Time	Link and Dial-In
Nevada, Solano and Yolo	April 20, 2023	5:30 – 6:30 p.m.	Link: https://bit.ly/3T4yJN4 Or Dial-In: 800-857-5089 Conference ID: 1357876

During the webinar event, customers can:

- Learn about wildfire safety efforts and progress in their community
- Hear about resources available to support them
- Connect with their local PG&E leaders, including Regional Vice President, Joe Wilson

Multi-language closed captioning and American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.

Public

INSTAGRAM POST



The Instagram post features a background image of a suburban neighborhood with a PG&E logo in the top left corner. The text is centered and includes the event title, date, and a call to action.

WILDFIRE SAFETY WEBINAR
Nevada, Solano and Yolo Counties

Thursday, April 20 @ 5:30 p.m.

Learn about our wildfire safety efforts and progress in your community.

To join, visit: [pge.com/webinars >>](https://pge.com/webinars)

FACEBOOK POST



The Facebook post features a background image of a suburban neighborhood with a PG&E logo in the top left corner. The text is centered and includes the event title, date, and a call to action.

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X (TWITTER) POST



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Appendix B:
QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- How do I register?
- What was the link to see underground powerline projects again? Missed it the first time.
- Can you insulate the lines?
- From Bart Sullivan Can you insulate the high voltage power lines?
- Rephrasing above question. Why don't you insulate the high voltage power lines?
- Thank you. I have a split insulator design to apply to existing lines, how would I submit that?
- A PGE contractor downed a large tree on our property and they said they would be back to cut it up and remove BUT they have not removed it. What are we supposed to do?
- Who could I talk to about my split insulator design? Thanks.
- how can I contact a person about the transfer meter program? I submitted an application but do not know if or when I will get a transfer meter.