

Community Wildfire Safety Program

PG&E Wildfire Safety Webinar – Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne Counties – Post-Event Report

On April 4, 2024, PG&E held a Wildfire Safety Webinar for Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne County customers, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources for all customers, gather input and respond to questions.

The following report has been prepared to provide an overview of the webinar and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Wildfire Safety Webinar Summary

- **Date:** April 4, 2024
- **Time:** 5:30 p.m. – 6:30 p.m.
- **Total Attendees:** 58
- **PG&E Presenters:**
 - Joshua Simes, Regional Vice President, Central Valley Region
 - Tom Smith, Senior Manager, Customer Engagement and Strategy
 - Tracy Mello, Regional Senior Manager
 - Nathan Alonzo, Local Government Affairs

The event featured a 60-minute presentation on PG&E's Community Wildfire Safety Program followed by a Q&A session. The presentation focused on 2024 updates, PG&E's layers of protection, Enhanced Powerline Safety Settings (EPSS), Public Safety Power Shutoffs (PSPS) and customer resources. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook, Instagram, Twitter and Nextdoor
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 11 questions and comments were received.

The Q&A portion focused on the following themes:

- Undergrounding
- Wildfire safety
- Backup power

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event will be available at https://www.youtube.com/watch?v=O_H2w5dgnyw.

Additional presentations and recordings of past PG&E Wildfire Safety Webinars are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

PG&E is hosting a webinar to discuss our 2024 wildfire safety work and community resources available to keep you safe.



PG&E Wildfire Safety Webinar

Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne Counties

Thursday, April 4 | 5:30 - 6:30 p.m.

Join webinar »

Call 888-664-9957 »

Conference ID: 2513385

We encourage you to join and:

- Learn about our wildfire safety efforts and progress in your community
- Hear about resources available to support you
- Connect with your local PG&E leaders, including Regional Vice President, Joshua Simes

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

MEDIA ADVISORY

PG&E Invites Customers in Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne Counties to a Webinar on Wildfire Prevention Work and Safety Resources for 2024

At April 4, 2024 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) invites customers in Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne counties to a virtual town hall to share more about what we are doing to reduce wildfire risk and make our system safer.

On Thursday, April 4 from 5:30 to 6:30p.m., PG&E experts will provide a brief presentation, during which participants will have the opportunity to ask questions.

During the webinar event, customers can:

- Learn about wildfire safety efforts and progress in their community
- Hear about resources available to support them
- Connect with their local PG&E leaders, including Regional Vice President, Josh Simes

The event can be accessed through the below link, by phone or through PG&E's website, [pge.com/webinars](https://www.pge.com/webinars).

Counties	Date	Time	Link and Dial-In
Amador, Calaveras, Madera, Mariposa, Merced and Tuolumne	Thursday, April 4, 2024	5:30 – 6:30p.m.	Link: https://bit.ly/3wS1Cot Or Dial-In: 888-664-9957 Conference ID: 2513385

American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join and recordings and presentation materials from past events, visit [pge.com/webinars](https://www.pge.com/webinars).

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at [safetyactioncenter.pge.com](https://www.safetyactioncenter.pge.com).

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit [pge.com](https://www.pge.com) and [pge.com/news](https://www.pge.com/news).

INSTAGRAM POST



WILDFIRE SAFETY WEBINAR
Amador, Calaveras, Madera, Mariposa, Merced,
Tuolumne and Fresno Counties

Thursday, April 4 at 5:30 p.m.

Learn more about PG&E's
wildfire prevention work.

To join, visit: pge.com/webinars »

FACEBOOK POST



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X (TWITTER) POST



The graphic features a light blue background on the left and a scenic photograph of a river flowing through a forested valley with rocky mountains in the background on the right. The text is arranged in a clean, modern layout.

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NEXTDOOR POST



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BROADCAST GRAPHIC



The graphic features a light blue background on the left and a scenic photograph of a river flowing through a forested valley with rocky mountains in the background on the right. The text is arranged in a clean, modern layout.

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Appendix B: QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- What is PG&E doing to put the service lines underground? It would seem that this would effectively mitigate the potential hazards.
- What's the yearly income of the CCO? Why wasn't the lines cleared in the first place, there years of growth... no up keep. Are you not budgeting for maintenance?
- How can we find out if our neighborhood is considered to have the service lines underground? How is priority of locations to underground determined? Can we provide feedback on undergrounding in our neighborhood?
- Who is the oversight of this abusive waste of financial management?
- If the oversight committee is approving energy hikes, maybe they should be investigated and removed for allowing this monopoly against the public.
- How are these various mitigating programs funded?
- Does PG&E have any recommendations for backup emergency power in the home, when there is a loss of power, such as PSPS events?
- The only outcome of all this BS is that PG&E will raise energy cost due mismanagement (which is questionable), monopoly, and deep pockets including spineless oversight committee's to take action for the citizens.
- How do I know which Tier I am in?
- There were a lot of great URLs provided in the presentation. Can you send those various links in an email to customers to let us know where to go for getting the info we are seeking?
- Thank you for the very informative and educational webinar.