

Community Wildfire Safety Program PG&E Wildfire Safety Webinar – Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno Counties – Post-Event Report

On May 4, 2023, PG&E held a Wildfire Safety Webinar for Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno County customers, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OI) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) Programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources all customers, gather input and respond to questions.

The following report has been prepared to provide an overview of the safety town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Event Details

- **Date:** May 4, 2023
- **Time:** 5:30 – 6:30 p.m.
- **Total Attendees:** 115
- **PG&E Presenters:**
 - Joshua Simes, Regional Vice President, Central Valley Region
 - Dave Meier, Senior Manager, Customer Emergency Planning and Operations
 - Nathan Alonzo, Local Government Affairs, Madera, Mariposa and Merced Counties

The event featured a 60-minute presentation on PG&E's Community Wildfire Safety Program followed by a Q&A session. The presentation focused on 2023 updates, Enhanced Power Safety Settings (EPSS) and customer resources. Participants could either join via the virtual conference platform or by calling in to a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers with an email address listed
- Social media postings on Facebook, Instagram and Twitter
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the webinar platform. A total of 30 questions and comments were received on the following themes: undergrounding, infrastructure, vegetation, EPSS, and outage safety.

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event will be available at https://www.youtube.com/watch?v=VI6RRnV_azQ.

Additional presentations and recordings of past PG&E wildfire safety webinars are also available at [pge.com/webinars](https://www.pge.com/webinars), including:

- Regional webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

**APPENDIX A:
EVENT INVITATIONS AND OUTREACH**

PG&E is hosting a webinar to discuss our 2023 wildfire safety work and community resources available to keep you safe.



PG&E Wildfire Safety Webinar

Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno Counties

Thursday, May 4 | 5:30 - 6:30 p.m.

Join webinar »

Call 888-790-1836»

Conference ID: 7108900

We encourage you to join and:

- Learn about our wildfire safety efforts and progress in your community
- Hear about resources available to support you
- Connect with your local PG&E leaders, including Regional Vice President, Joshua Simes

For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »

MEDIA ADVISORY



Marketing & Communications | 415.973.5930 | www.pge.com

PG&E Invites Customers in Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno Counties to a Webinar on Wildfire Prevention Work and Safety Resources for 2023

At May 4 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) invites customers in Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno counties to a virtual town hall to share the latest updates on wildfire prevention work and local safety resources and connect customers with their local leadership team, including Regional Vice President Joshua Simes.

On Thursday, May 4, 2023, from 5:30 to 6:30 p.m., PG&E experts will provide a brief presentation, during which participants will have the opportunity to ask questions.

The event can be accessed through the below link, by phone or through PG&E's website, pge.com/webinars.

Counties	Date	Time	Link and Dial-In
Amador, Calaveras, Madera, Mariposa, Merced, Tuolumne and Fresno	May 4, 2023	5:30 – 6:30 p.m.	Link: https://bit.ly/3YXerHm Or Dial-In: 888-790-1836 Conference ID: 7108900

During the webinar event, customers can:

- Learn about wildfire safety efforts and progress in their community
- Hear about resources available to support them
- Connect with their local PG&E leaders, including Regional Vice President, Joshua Simes

Multi-language closed captioning and American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online.

For the full webinar events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000

INSTAGRAM POST



The Instagram post features a scenic sunset over a body of water with the sun low on the horizon, casting a golden glow. The PG&E logo is in the top left corner. The text is arranged in a clean, modern layout with a light blue background for the main text and a darker blue bar for the date.

WILDFIRE SAFETY WEBINAR
Amador, Calaveras, Madera, Mariposa,
Merced, Tuolumne and Fresno Counties

Thursday, May 4 @ 5:30 p.m.

Learn about our wildfire safety efforts and
progress in your community.

To join, visit: pge.com/webinars »

FACEBOOK POST



The Facebook post uses a split design. The left side has a light blue background with the PG&E logo and text. The right side features a large, vibrant image of a sunset over water, with the sun's rays breaking through the clouds.

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X (TWITTER) POST



The X (Twitter) post is identical in design to the Facebook post, featuring a split layout with a light blue text area on the left and a sunset image on the right.

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Appendix B: QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- Why are you replacing poles instead of replacing them with underground lines?
- I have personally received 3 notifications in the last 4 years, yet no tree trimming has occurred.
- What is the impact on reliability and NERC compliance with EPSS on "high fire-risk areas"?
- We are high fire risk. Lots of poles went down in the last storm. Missed opportunity to upgrade.
- What comprehensive approach has PGE taken for ROW maintenance?
- Right on! I know PGE has a ton of work to do here, but I appreciate it!!
- Is PGE incorporating reclosers on their distribution circuits?
- Each fire season, I subscribe to receive the 7-day PSPS weather forecast to my email box. Do I need to re-activate that myself, or will PG&E "turn it back on" as fire weather increases? Thank you for the detailed forecasts, they are helpful.
- When the public notifies PG&E of a potential hazard, why does it take so long to respond?
- How can I tell if my circuit has EPSS enabled?
- How is this meter different from an ATS?
- Thank you, Sarah. It took 1 year, but the hazard was finally addressed.
- What kind of electric assistive technology is eligible for portable battery program? Thank you.
- Please emphasize to your VM subcontractors that many customers truly want to engage with them when they are onsite for their inspection. I know you say they contact us, but some do not. We are here all day and have hundreds of trees on our property, so we look forward to a door knock when they are onsite.
- OK, will do, thank you, Amanda.
- Why do I see bare electrical lines in front of my house knowing that PG&E can and should insulate all wires in high wildfire zones?
- I see many items assisting homes/houses, but what of Apartments; do you have any programs for the Tenants?
- Thank you.
- Last year PG&E turned off electricity to my house for over seven days. Can you guarantee PG&E has improved enough to ensure this won't happen again?
- How does PGE address issues with repairs on underground utilities?
- Given the difficulties with maintenance with undergrounded utilities, how is PGE managing this as more circuits become buried? Also, does PGE use direct burial cable for distribution circuits?
- Are there grants available for Generators or back up batteries for Electric driven water resources in our mountain communities.?
- Thank You.
- Thank You from Meadow Lakes and I will be sharing information with our residents.
- I've heard PGE say it will take over 10 years to get 10,000 miles undergrounded. That seems optimistic given the slow pace of undergrounding so far. Why doesn't PG&E redouble

efforts to underground ALL lines in high wildfire zones given the high costs of wildfires to both property & lives?

- Can you please read some of the specific questions so we can all hear?
- So my circuit is not yet turned on, since there is no blue bar.
- Good answer Dave. I was looking at the form on the DDAR/CFILC form, and it was an open-ended question. It makes sense to guide people to 211, thank you for explaining this, I'll share it with my family.
- Doesn't PG&E have a partnership with the cities for all access needed?
- I've heard that PG&E will be running helicopters and/or drones to inspect lines near my house. How can I guarantee PG&E doesn't store personal video or photos of my private property?