

Community Wildfire Safety Program

PG&E Regional Town Hall – Central Valley – Post-Event Report

On September 9, PG&E held a Regional Town Hall for customers in the Central Valley Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources, gather input and respond to questions.

The following report has been prepared to provide an overview of the town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Regional Town Hall Summary

- **Date:** September 9, 2025
- **Time:** 5:30-6:30 p.m.
- **Total Attendees:** 86
- **PG&E Presenters:**
 - Joshua Simes, Regional Vice President, Central Valley Region
 - Daniel Keferl, Regional Safety Director, Central Valley Region
 - Tracy Mello, Regional Senior Manager, Central Valley Region
 - Michael Gaffney, Division Operations Specialist, Central Valley Region
 - Pamela Perdue, Supervisor, Emergency Management and Public Safety

The event featured a 60-minute presentation on the implementation of PG&E's Community Wildfire Safety Program in the Central Valley Region with multiple Q&A sessions. The presentation focused on regional updates and successes, PG&E's layers of protection, Enhanced Powerline Safety Settings (EPSS), Public Safety Power Shutoffs (PSPS), safety tips and customer resources. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers in the Central Valley Region
- Social media posts on Facebook and Instagram
- News release and media advisory

- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the event platform. A total of eight questions and comments were received.

The Q&A portion focused on the following themes:

- Customer Resources
- Electrification
- Wildfire Mitigation and Preparedness

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability


A recording of the event can be found at https://youtu.be/GwJh_f_gA3A.

Additional presentations and recordings of past PG&E virtual town halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

APPENDIX A: EVENT INVITATIONS AND OUTREACH

Join us for a virtual town hall to learn more about what we are doing to reduce wildfire risk and better serve you and your community.



PG&E Virtual Town Hall Central Valley

Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne Counties

Tuesday, September 9 | 5:30 - 6:30 p.m.

[Join webinar »](#)

[Call 888-324-8123 »](#)

Conference ID: 6213682

We'll share how we are working to better serve you and your community by reducing wildfire risk. Attendees will have the opportunity to ask questions and connect with PG&E leaders, including Regional Vice President, Joshua Simes.


We encourage you to join and learn more about:


- Regional updates
- Wildfire safety work happening in your area
- Tips and resources to keep you safe


For more information on how you and your family can plan for and stay safe during an emergency, please visit safetyactioncenter.pge.com »


[View this webinar and past recordings »](#)

Add this virtual event to your calendar

 Outlook/iCal

 Google

 Outlook.com

 Yahoo

English closed captions and American Sign Language will be available. Please reach out to webinars@pge.com if you need an ADA reasonable accommodation to attend this meeting. Los subtítulos en español estarán disponibles. 將提供中文字幕。For translation support in 240+ languages, call PG&E 1-866-743-6589. To request communications in large print or braille, call 1-800-743-5000.

MEDIA ADVISORY

PG&E Invites Central Valley Customers to a Town Hall on Regional Updates, Wildfire Prevention Work and Customer Resources for 2025

At September 9 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) is hosting an interactive virtual town hall for customers in the Central Valley Region on Tuesday, September 9, from 5:30 – 6:30 p.m. to share more about what we are doing to reduce wildfire risk and make our system safer.

During the meeting, we'll provide the latest updates on local wildfire safety work and safety resources available to customers. This is also an opportunity for participants to ask questions, share feedback and connect with their local PG&E leaders, including Central Valley Regional Vice President Joshua Simes.

The event can be accessed via the below link, by phone or through PG&E's website, pge.com/webinars.

Counties	Date	Time	Link and Dial-In
Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne	Tuesday, September 9, 2025	5:30 – 6:30 p.m.	Link: https://bit.ly/44gK8ka Or Dial-In: +1 888-324-8123 Conference ID: 6213682#

American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online. For the full virtual events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

Customers can find opportunities to engage with PG&E representatives in the area by visiting: pge.com/openlines »

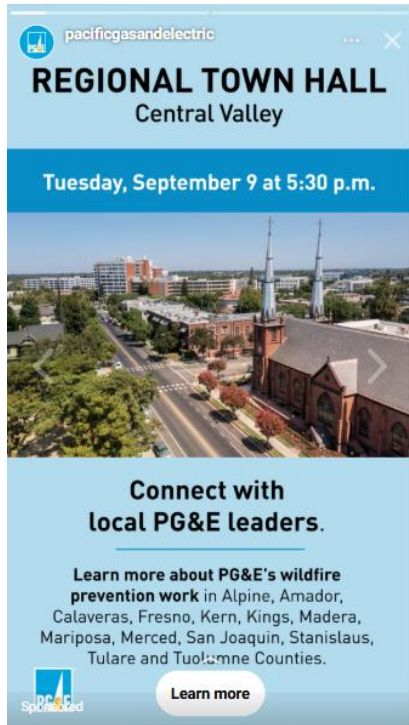
More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E

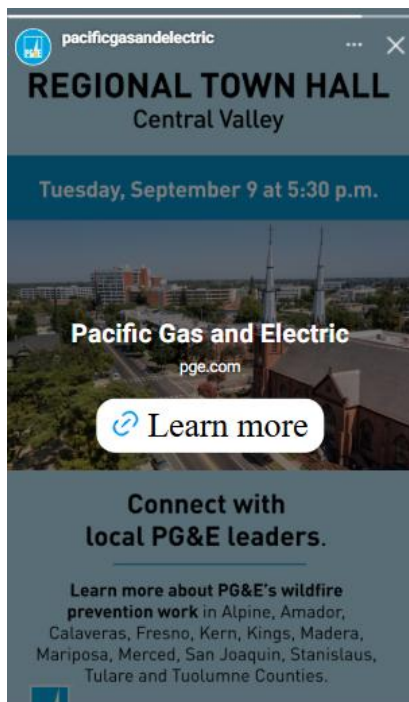
Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.

SOCIAL MEDIA

FACEBOOK STORY POST



INSTAGRAM STORY POST



BROADCAST GRAPHIC



REGIONAL TOWN HALL
Central Valley

Tuesday, September 9 at 5:30 p.m.

Learn more about PG&E's wildfire prevention work in Alpine, Amador, Calaveras, Fresno, Kern, Kings, Madera, Mariposa, Merced, San Joaquin, Stanislaus, Tulare and Tuolumne Counties.

To join, visit:

pge.com/webinars »



APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- If you are on a medical baseline program, and the free batteries go bad, how do you get a replacement?
- My address qualifies for your Permanent Battery Storage Rebate but I am unable to find a contractor that will install without adding solar. Do you have any suggestions?
- Thank you!
- Given California's strong push toward electrification and decarbonization policies, what does PG&E see as the future role of natural gas in the state's energy mix over the next decade?
- Can you apply for these rebates after batteries have been installed?
- Are the weather forecast predictions done by PG&E or the emergency management agency? Is there any wildfire simulation program for training and awareness?
- Thanks, I wanted to take advantage of the rebate but did not want to spend \$30k for battery and solar to get a \$7500 rebate. I do use a gas generator but would love to get a battery installed. I will keep looking for contractors but I have not found one that could install a battery in the timeline required to qualify for one of the 231 rebates that are left.
- I'm hearing that our city is planning to go to another Electrical company. How does that work?