

Community Wildfire Safety Program

PG&E Regional Town Hall – South Bay & Central Coast – Post-Event Report

On September 3, PG&E held a Regional Town Hall for customers in the South Bay & Central Coast Region, in accordance with the Settlement Agreement approved by the May 7, 2020, California Public Utilities Commission (CPUC) Decision (D.) 20-05-019 Order Instituting Investigation (OII) regarding the 2017 and 2018 wildfires.

PG&E is listening to customer feedback to help understand how we can continue to improve wildfire prevention efforts, including the Public Safety Power Shutoff (PSPS) and Enhanced Powerline Safety Settings (EPSS) programs. The purpose of the event was to share safety and prevention activities, utility service-related information and customer resources, gather input and respond to questions.

The following report has been prepared to provide an overview of the town hall and includes:

- A high-level event summary
- A description of outreach for the event
- An overview of the feedback received
- A link to the event presentation and recording

Regional Town Hall Summary

- **Date:** September 3, 2025
- **Time:** 5:30-6:30 p.m.
- **Total Attendees:** 159
- **PG&E Presenters:**
 - Jake Zigelman, Regional Vice President
 - Cindy August, Regional Safety Director, South Bay & Central Coast Region
 - Matt Schneiderman, Regional Senior Manager, South Bay & Central Coast Region
 - Rebecca Weber, Division Operations Specialist, South Bay & Central Coast Region

The event featured a 60-minute presentation on the implementation of PG&E's Community Wildfire Safety Program in the South Bay & Central Coast Region with multiple Q&A sessions. The presentation focused on regional updates and successes, PG&E's layers of protection, Enhanced Powerline Safety Settings (EPSS), Public Safety Power Shutoffs (PSPS), safety tips and customer resources. Participants could either join via the virtual conference platform or by calling into a toll-free number. Closed captioning was available in English, Spanish and Chinese.

Event Outreach

PG&E conducted outreach through a variety of channels to drive attendance to the event. Outreach included:

- Email invitations sent to all electric customers in the South Bay & Central Coast Region
- Social media posts on Facebook and Instagram
- News release and media advisory
- Outreach to city, county and tribal officials as well as through a variety of additional channels

Sample invitations and outreach materials can be found in Appendix A.

Question and Answer Session Summary

Throughout the presentation, participants submitted questions and comments for PG&E's subject matter experts through a Q&A function on the event platform. A total of 17 questions and comments were received.

The Q&A portion focused on the following themes:

- Rates/affordability
- Solar
- Undergrounding

The full list of questions/comments received during the Q&A session can be found in Appendix B.

Recording and Presentation Availability

A recording of the event can be found at <https://youtu.be/zkQyrccGmvE>.

Additional presentations and recordings of past PG&E virtual town halls are available at pge.com/webinars, including:

- Wildfire Safety Webinars with a county-by-county focus on safety work
- Webinars for school districts and administrators
- In-language Wildfire Safety Webinars

APPENDIX A: EVENT INVITATIONS AND OUTREACH

Join us for a virtual town hall to learn more about what we are doing to reduce wildfire risk and better serve you and your community.



PG&E Virtual Town Hall South Bay & Central Coast

Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Clara and Santa Cruz
Counties

Wednesday, September 3 | 5:30 - 6:30 p.m.

[Join webinar »](#)

[Call 888-324-8123 »](#)

Conference ID: 5106620

We'll share how we are working to better serve you and your community by reducing wildfire risk. Attendees will have the opportunity to ask questions and connect with PG&E leaders, including Regional Vice President, Jake Zigelman.

We encourage you to join and learn more about:

- Regional updates
- Wildfire safety work happening in your area
- Tips and resources to keep you safe

For more information on how you and your family can plan for and stay safe during an emergency, please visit [safetyactioncenter.pge.com »](#)

[View this webinar and past recordings »](#)

Add this virtual event to your calendar

Outlook/Outlook.com

Google

Outlook.com

Yahoo

English closed captions and American Sign Language will be available. Please reach out to webinars@pge.com if you need an ADA reasonable accommodation to attend this meeting. Los subtítulos en español estarán disponibles. 將提供中文字幕。For translation support in 240+ languages, call PG&E 1-866-743-6589. To request communications in large print or braille, call 1-800-743-5000.

MEDIA ADVISORY

PG&E Invites South Bay & Central Coast Customers to a Town Hall on Regional Updates, Wildfire Prevention Work and Customer Resources for 2025

At September 3 Virtual Event, PG&E Local Leaders Will Answer Questions and Share Available Resources

OAKLAND, Calif. — Pacific Gas and Electric Company (PG&E) is hosting an interactive virtual town hall for customers in the South Bay & Central Coast Region on Wednesday, September 3, from 5:30 – 6:30 p.m. to share more about what we are doing to reduce wildfire risk and make our system safer.

During the meeting, we'll provide the latest updates on local wildfire safety work and safety resources available to customers. This is also an opportunity for participants to ask questions, share feedback and connect with local PG&E leaders, including Regional Vice President Jake Zigelman.

The event can be accessed via the below link, by phone or through PG&E's website, pge.com/webinars.

Counties	Date	Time	Link and Dial-In
Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Clara and Santa Cruz	Wednesday, September 3, 2025	5:30 – 6:30 p.m.	Link: https://bit.ly/3GxvKec Or Dial-In: +1 888-324-8123 Conference ID: 5106620#

American Sign Language interpretation will be available, along with dial-in numbers for those who aren't able to join online. For the full virtual events schedule, additional information on how to join and recordings and presentation materials from past events, visit pge.com/webinars.

Customers can find opportunities to engage with PG&E representatives in the area by visiting: pge.com/openlines »

More information and resources to help you and your family prepare for and stay safe in the event of an emergency can be found at safetyactioncenter.pge.com.

About PG&E


Pacific Gas and Electric Company, a subsidiary of PG&E Corporation (NYSE:PCG), is a combined natural gas and electric utility serving more than 16 million people across 70,000 square miles in Northern and Central California. For more information, visit pge.com and pge.com/news.

SOCIAL MEDIA
FACEBOOK STORY POST

22
Aug
2025


REGIONAL TOWN HALL
South Bay & Central Coast

Wednesday, September 3 at 5:30 p.m.



**Connect with
local PG&E leaders.**

Learn more about PG&E's wildfire
prevention work in Monterey, San Benito,
San Luis Obispo, Santa Barbara, Santa
Clara and Santa Cruz Counties.




[MORE DETAILS](#)

INSTAGRAM STORY POST

22
Aug
2025


REGIONAL TOWN HALL
South Bay & Central Coast

Wednesday, September 3 at 5:30 p.m.



**Connect with
local PG&E leaders.**

Learn more about PG&E's wildfire
prevention work in Monterey, San Benito,
San Luis Obispo, Santa Barbara, Santa
Clara and Santa Cruz Counties.



[MORE DETAILS](#)

BROADCAST GRAPHIC



REGIONAL TOWN HALL
South Bay & Central Coast

Wednesday, September 3 at 5:30 p.m.

Learn more about PG&E's wildfire prevention work in Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Clara and Santa Cruz Counties.

To join, visit:

pge.com/webinars »



APPENDIX B:

QUESTIONS RAISED DURING THE EVENT

The below questions and comments have been listed in the order received.

- PGE needs to move away from DANGEROUS and toxic Lithium Battery Storage...this is not green technology, if PGE has another fire, it causes dangerous chemicals to poison our communities. Why aren't you focusing on a hydropower from our reservoirs? Water runs 24/7 and has been proven to be able to power towns.
- With Diablo Canyon being California's last nuclear plant, how is PG&E ensuring continued safety and reliability as the plant operates beyond its originally planned closure date?
- How will PG&E support the local workforce and surrounding communities as Diablo Canyon's future is decided?
- PG&E is doing a good job undergrounding in areas of high fire danger. My question is, will PG&E switch from overhead to undergrounding in new construction whether in municipal and high fire areas?
- Why is PG&E wanting everything cleared 12' diameter around transformer boxes when we have ice plant around it which will not burn? Removing it leaves sand that will erode on our hillsides and PG&E will not take responsibility for any slides or sand movement.
- Ok, will do that.
- Are you going to up prices to accommodate infrastructure upgrades? PG&E has over \$2 billion in annual profit.
- Will you use wildfire prevention as an excuse to up our monthly cost?
- What is PG&E take on lowering EV charging rates further during solar availability? Current EV2-A has lower rates from midnight to 3pm and some public chargers provide lower rates than what we have available at home.
- Why are you taking my power from my solar and giving me pennies for the power and then when I need to use PG&E power in the evening you are charging me high rates. It should be even...we both should get paid the same...that would be fair for my 70K investment.
- SF chronicle has the saving estimated in 2026 at \$5 per customer. How is that lowering costs?
- I understand what PG&E is doing. Let me rephrase my question. In an urban area is it less expensive to underground or put power lines above ground?
- The off peak rate remains 30 cents. Some public chargers are providing charging at 20 cents.
- So our taxes are paying for the infrastructure upgrades and we still can't get a lowered bill while PG&E profits billions.
- Will the charts be available via download?
- Why are we not getting alerts in our area when PG&E is checking lines with DRONES? This scares our livestock, what can be done to make sure we are safe when this is being done?
- I'll email it to you.