



Prepare yourself for safety outages

WHAT'S INCLUDED:

- Resources to help you assess your needs
- Checklists to build your personal outage plan
- Information on our partners who can help

**CHECK OUT OUR OUTAGE PREPAREDNESS GUIDE
FOR OLDER ADULTS**



Safety outages help protect your community

To help prevent wildfires, we use safety tools to protect our communities. When wildfire risk is high, this may result in outages. We will try to **notify you in advance when possible**, and will share updates on when power will be restored.

Learn more at pge.com/safetyoutages

We will keep you updated
by text, phone call and/or email.



Are you prepared for an outage?

We all have different needs to consider during a potential emergency. Ask yourself these questions and update your safety plan as needed.

General considerations

- Do I have any medical conditions or dietary needs that require specific care?
- Will I need help evacuating? What mobility challenges should I plan for? Can I open and close my garage door by hand?
- Who will I call for assistance if I need to evacuate?
- How will I care for my pet or service animal?
- What will my day-to-day routine look like during an outage? What situations might I face, and do I have a plan?
- Can I transport any emergency supplies or medical equipment?

More considerations based on your needs

- Are my caregivers aware of my emergency plans and needs?
- What equipment or assistance will I need if the outage lasts longer than expected?
- What is my communications plan if I lose access to a cell phone or the internet?
- Have I shared my emergency plans with my loved ones so that they are informed?

Get ready for a safety power outage

Before an outage

- ☐ Update your contact information so we can reach you before an outage at pge.com/myalerts.
- ☐ Find resources to help you plan for medical, mobility and other specific needs at pge.com/afn.
- ☐ Get planning and preparedness resources at pge.com/outageprep.
- ☐ Learn how to create a more fire-resistant home at pge.com/safetyactioncenter.

During an outage

- ☐ View current outages and restoration times at pge.com/outages.
- ☐ Find a nearby Community Resource Center to charge your devices and get free Wi-Fi, snacks and more at pge.com/crc.

Start building your emergency supply kit on the next page! →

Build your emergency supply kit

Before an outage or emergency, gather the following supplies to stay ready. Check off what you already have, and add what you may need:

Food and water

☐

Drinking water. 1 gallon per person, per day

☐

Shelf-stable food.

☐

Pet food.

☐

Utensils. Including a can opener

☐

Other: _____

Equipment

☐

Flashlights. Avoid using candles due to fire risk

☐

Portable chargers. For your mobile devices

☐

Radio. Battery-powered or hand-cranked

☐

Extra batteries. For flashlights, radios, etc.

☐

Other: _____



Health and personal supplies



Basic first-aid kit. Ointments, bandages, etc.



Blankets and clothing. Jackets, gloves, and socks



Cash and credit cards. If possible, at least \$100



Important documents. Copies of IDs or insurance cards



Medication. Including contact lenses or eyeglasses



Toiletries. Soap, toothbrushes and toothpaste



Household essentials. Paper towels, trash bags, etc.



Hobbies and activities. Books and card games

If you rely on power for your health, see more on next page! →

Based on your household needs, you may need additional things to get ready for an outage. This could include what is listed below. Use the blank spaces to add more items.

- ☐ Backup medical equipment (oxygen, gloves, hearing aids, etc.)
- ☐ List of your medications and dosages
- ☐ Instructions for how to use your medical devices

Contact information for your support network

1. _____

2. _____

3. _____

4. _____

5. _____



Make sure you talk through your needs with your support network so everyone is aware.

Get help preparing for outages

You don't have to plan for a wildfire safety outage alone. Our partners are available to provide resources and assistance before and during an outage.

Disability Disaster Access and Resources (DDAR) Program

We partner with the California Foundation for Independent Living Centers to offer DDAR. DDAR helps older adults and people with disabilities who rely on power for their health, safety or independence.

Before an outage, DDAR will:

- Help you create an emergency plan
- Enroll you in the Medical Baseline or Self-Identified Vulnerable Programs, if you qualify
 - ▶ See page 8 for more
- Refer you to backup power programs

During certain outages, DDAR will:

- Connect you with food, car rides, generator assistance and hotel stays
- Provide backup batteries

Learn more at
pge.com/ddar

If you'd like to take additional steps when planning, visit pge.com/afn to reference the Personal Emergency Preparedness Booklet.



211 California

211 is a free, trusted service that provides live, personalized guidance to help you prepare and get connected to local programs. A 211 care coordinator can help identify your household's needs and match you with the right programs and resources.

Dial **211** or text
"PREPARE" to **211-211**



Learn more at
pge.com/211

Medical Baseline Program

Our partners at both DDAR and 211 can help you apply to the Medical Baseline Program. You may be eligible if you use a qualifying medical device or have an ongoing medical condition with certain heating and cooling needs.

Some eligible devices include:

- CPAP machines
- Motorized wheelchairs
- Dialysis machines
- Respirators

Through the program, you can get financial help, extra alerts before a Public Safety Power Shutoff and access to a free portable battery.

Check your eligibility and apply at pge.com/medicalbaseline

If you need power for your health, safety or independence and don't qualify for Medical Baseline, you can enroll into the Self-Identified Vulnerable Program. Visit pge.com/siv.

Backup power resources

Backup power solutions can help limit outage impacts on medical and other needs.

Portable Battery Program

Get a free battery to power select medical devices during an outage. You can receive one through the Medical Baseline or Self-Identified Vulnerable Programs.

Generator and Battery Rebate Program

Purchase a backup power system and apply for a \$300 rebate. Certain customers may receive an additional \$200.

Backup Power Transfer Meter Program

Receive a free transfer meter to help connect to backup power during an outage.

Self-Generation Incentive Program

Save money on energy storage systems for your business or home.

Permanent Battery Storage Rebate

Get a \$7,500 rebate after purchase and installation of a qualifying permanent battery storage system for your home.

Find the right solution for you at pge.com/backuppower

Layers of protection make our system safer and more reliable



1,700+ sectionalizing devices
applied to help reduce the size of safety outages



1,690+ miles
of strengthened poles and covered powerlines installed



1,260+ miles
of powerlines undergrounded in the highest risk areas



See our safety work in action

Use our Progress Map to view wildfire safety work near you and see if your address qualifies for backup power programs.

To look up your address, visit: pge.com/progressmap



We are dedicated to keeping you safe.
Thank you for preparing for outages.

Translation support

For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call 1-800-743-5000.

Additional brochures are available for download in Spanish, Chinese, Vietnamese, Korean, Tagalog, Russian, Arabic, Farsi, Punjabi, Japanese, Khmer, Hmong, Thai, Hindi and Portuguese at [**pge.com/psps**](https://pge.com/psps).

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