

A photograph of four business professionals (three men and one woman) in a modern office setting. They are gathered around a tablet, looking at the screen and discussing it. The man on the left is wearing a red sweater, the woman in the center is wearing a white shirt, the woman on the right is wearing a blue denim shirt and glasses, and the man on the far right is wearing a light blue button-down shirt. A large green plant is visible in the background.

Prepare your business for safety outages

WHAT'S INCLUDED:

- Resources and programs to help you prepare
- Checklists to support you before, during and after an outage
- Outage management tips and tricks

CHECK OUT THIS GUIDE TO LEARN MORE



Safety outages help protect your community and business

To help prevent wildfires, we use safety tools to protect our communities. When wildfire risk is high, this may result in outages. We will try to **notify you in advance when possible**, and will share updates on when power will be restored.

Learn more at
pge.com/safetyoutages

We will keep you updated
by text, phone call and/or email.



Build a plan to keep your business running if the lights go out

Ask yourself these questions and update your safety plan as needed.

- How will your important devices run without power?
- Will you be able to deliver products and services during the outage?
- Can your employees work in your business without heating, cooling, elevators or lighting?
- Is it possible to pay your employees or vendors without power? Can you receive payments?

Outage management tips

- Keep backup batteries for devices like credit card readers
- Use a mobile hotspot to connect to the internet
- Keep a battery-powered or wind-up radio
- Install surge protectors and/or unplug devices during the outage to prevent damage from surges

Get resources for your business
at [pge.com/smbsupport](https://www.pge.com/smbsupport)



How you and your employees can prepare for safety outages

Before an outage

- ☐ Create an emergency plan at pge.com/safetyactioncenter.
- ☐ Update your contact information so we can reach you before an outage at pge.com/myalerts.
- ☐ Explore free and low-cost backup power options (see more on **page 5**).
- ☐ Encourage your employees to receive Public Safety Power Shutoff notifications for your business address by signing up at pge.com/addressalerts.

During an outage

- ☐ View current outages and restoration times at pge.com/outages.

You can look up your business address on our **Progress Map to see safety work near you.**

To learn more, visit pge.com/progressmap

Prepare your own business checklist

We know every business has their own specific needs. Use the space below to create your business preparedness checklist.

☐

☐

☐

☐

☐

☐

Get more resources for your business at pge.com/outageprep

Backup power solutions

Apply for programs that offer backup power for free or at a reduced cost.

- **The Backup Power Transfer Meter Program** gives you a free transfer meter to help connect to backup power. To qualify, you must:
 - Be the owner of a site or have the owner's permission for the site's participation
 - Be located in an eligible high fire-risk area
- **The Generator and Battery Rebate Program** offers a \$300 rebate after purchase of a backup power system. To be eligible, you must:
 - Have an active residential or business PG&E account
 - Be located in an eligible high fire-risk area
- **The Self-Generation Incentive Program** helps you save money on energy storage systems. To qualify, you must:
 - Be located in an eligible high fire-risk area or have experienced two or more Public Safety Power Shutoffs prior to the date of application
 - Meet other criteria of a critical facility

Apply at pge.com/backuppower

Questions? Email smallbusinesssolutions@pge.com



Layers of protection make our system safer and more reliable



1,700+ sectionalizing devices

added to help reduce the size of safety outages



1,690+ miles

of strengthened poles and covered powerlines installed



1,260+ miles

of powerlines undergrounded in the highest risk areas

Learn more about how we're building a safer electric system for your hometown at pge.com/cwsp.



We are dedicated to keeping you safe.
Thank you for preparing for outages.

Translation support

For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call 1-800-743-5000.

Additional brochures are available for download in Spanish, Chinese, Vietnamese, Korean, Tagalog, Russian, Arabic, Farsi, Punjabi, Japanese, Khmer, Hmong, Thai, Hindi and Portuguese at [**pge.com/psps**](https://pge.com/psps).

Message paid for by customers.

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation.

©2026 Pacific Gas and Electric Company. All rights reserved. CCC-0826-6955. 08/25/2026