

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2023-2025
Data Response

PG&E Data Request No.:	SPD_016-Q010		
PG&E File Name:	WMP-Discovery2023-2025_DR_SPD_016-Q010Supp01		
Request Date:	May 30, 2024	Requester DR No.:	SPD_WSPS_PG&E_2024_006
Date Sent:	June 10, 2024 Supp01: June 13, 2024	Requesting Party:	Safety Policy Division
PG&E Witness:		Requester:	Henry Sweat

SUBJECT: REQUEST FOR CONFIDENTIAL FILES

QUESTION 010

For each year from 2020 through 2023, and January 1, 2024, through April 30, 2024, and for each work order priority level:

- a. Provide a list and examples of all cause categories used when canceling work orders.
- b. Provide the number of cancelled work orders for each priority work under each cause category.
- c. Provide the number of cancelled work orders for each priority work order under each cause category that was cancelled after the due date.
- d. Provide the number of cancelled work orders for each priority work order under each cause category that was cancelled within ten days before the due date.
- e. Provide the number of cancelled work orders for each priority that were replaced by another work order under each cause category and the priority to which it was assigned.
- f. Provide the number of cancelled work orders for each priority which were cancelled because the work order was no longer considered necessary (for instance, PG&E has referenced the criteria for splices adjacent to insulators may have changed).
 - i. For this case, explain how PG&E is actively attempting to identify these work orders and streamline the process for assessing them. How many does PG&E anticipate remain in the backlog?

ANSWER 010 SUPPLEMENTAL 01

As a supplement to our initial response of June 10, 2024, please see the response below which provides the requested information for Priority A and X overhead distribution tags. This information was not included in the initial response as we needed additional time to gather and quality control the data.

- a. Please see the table below.

Cancellation Code	Example
Conv	The EC notification is being converted to another notification type. The replacement notification will be referenced in the notification's long text when cancelling for this reason. For example: an EC notification is converted to an IF notification. No photo is required.
DUMM	The EC notification is a "dummy" notification created to generate an order ONLY. No work is required in the field. No photo is required.
DUPL	A duplicate EC notification exists for the same location. The duplicate notification will be referenced in the notification's long text when cancelling for this reason. No photo is required.
EROR	The notification was created in error (desk cancellation). For example: an EC notification was not intended to be created or multiple EC notifications generated due to communication errors. No photo is required.
NOCR	No compelling or regulatory condition exists. A minimum of two photos are required for this cancelation reason. PG&E will return to field if photos are not provided.
PROG	This work belongs to/is being completed under another program (COE, Reliability, WRO, etc.). No photo is required.

b. Please see the table below for the requested information for Priority A tags.

Count of Notification No	Column Labels						
	CONV	DUPL	EROR	NCOA	NOCR	PROG	Grand Total
2020	14	54	17	4	2	11	102
2021	20	55	59	9	12	19	174
2022	13	67	123	11	16	13	243
2023	25	48	80	30	17	11	211
2024	3	3	8			1	15
Grand Total	75	227	287	54	47	55	745

Please see the table below for the requested information for Priority X tags. Please note, PG&E only started implementing Priority X tags in 2024.

Count of Notification No	Column Labels			
	CONV	EROR	PROG	Grand Total
2024	4	6	1	11
Grand Total	4	6	1	11

c. PG&E is unable to provide this information. For Priority A notifications, the "Required End Date" is system generated, which uses a default entry of 1-30 days after the notification is created. Priority A notifications are created for emergency work or an unsafe condition requiring immediate response and standby to protect the public. We meet the requirements of GO 95, Rule 18, for Level 1 Safety Hazards by acting immediately to address the condition. The results of the immediate action are captured in the creation of an emergency notification (nature of the work, the date the work was performed, and the identity of the persons performing the work). As

such, the 'Required End Date' field in SAP for these Emergency notifications does not reflect an accurate deadline and is not applicable for Priority-A EC notifications. For Priority X notifications, the required end date is used as due date.

X Tags	PROG	Grand Total
Canceled after required end date	1	1

- d. For Priority A notifications, please see the response to subpart (c) above which explains how we handle Priority A notifications. For Priority X notifications, please see the table below.

X Tags	CONV	EROR	Grand Total
Canceled before required end date	4	6	10

- e. Please see the tables below for the requested information. Please note, if a notification is changed to a new priority, the replacement notification will be referenced in the long text, however, the new priority for that notification is not required to be included.

Original Priority	Count replaced	New Priority
A	39	B
A	9	E
A	1	F
A	1	X
A	25	Unknown – new priority was not identified in long text.

Original Priority	Count replaced	New Priority
X	2	B
X	1	Cancelled
X	1	Unknown – new priority was not identified in long text.

- f. Please see code "NOCR" in the tables provided in subpart (b) above for work that was cancelled because the work was no longer deemed.
- i. Please see PG&E's initial response to subpart (i) of this data request, provided to the requesting party on June 10, 2024.

ANSWER 010

PG&E is responding to this request with respect to its overhead distribution tags.

PG&E identified approximately 350 emergency tags that were cancelled over the requested time period. PG&E is still analyzing and gathering this information and tentatively plans to respond by Thursday, June 13, 2024.

Please note that PG&E does not use cancellation codes in its System of Record when cancelling emergency tags, which are created and assigned with a Priority A or Priority X category.

a) There are seven cancellation reason codes can be applied to cancelled Electric Corrective (EC) notifications that have been assigned with a Priority B, E, F, or H category. If a notification is cancelled and is missing a cancellation reason code, the notification review team reviews that notification and applies the correct cancellation code or reopens the notification if it was cancelled incorrectly. PG&E does not include cancellations without a cancellation reason code against WMP tag commitments. A list of the cancellation codes is below:

1. "Dummy" For Order Only: EC is a "dummy" notification created to generate an order ONLY.
2. All Found Completed/Resolved on Arrival: All work found completed/resolved upon arrival in the field.
3. Completed Under Another Program: Work belongs to/is being completed under another program (COE, Reliability, WRO, System Hardening etc.);
4. Converted to Another Notif-Type: EC is being converted to another notification-type; example: EC converted to IF (Idle Facility) notification).
5. Created in Error (Desk Cancellation): Notification was created in error (desk cancelation); example: EC was created for work that is not required in the GO 165 Program in error, such as to install bolt covers.
6. Duplicate EC for Same Location: Duplicate EC exists for the same location; the duplicate notification will be referenced in the notification's long text when canceling for this reason.
7. No Compelling/Regulator Condition Exist: No compelling or regulatory condition exists, i.e. standards change.

b) Please see the data table below.

Count of notification		Column Labels			
Row Labels	B	E	F	H	Grand Total
2020		86	2553	82	2721
"Dummy" for order only			1		1
All Found Completed/Resolved on Arrival		38	308	6	352
Completed under another Program		1	43	1	45
Converted to another Notif-Type		1	29		30
Created in Error (Desk Cancellation)			13		13
Duplicate EC for Same Location		22	2055	74	2151
No Compelling/Regulator Condition Exist		24	101	1	126
(blank)			3		3
2021	1	679	1864	185	2729

Count of notification		Column Labels				
Row Labels	B	E	F	H	Grand Total	
All Found Completed/Resolved on Arrival			319	1047	117	1483
Completed under another Program			25	76	5	106
Converted to another Notif-Type			17	13		30
Created in Error (Desk Cancellation)			8	18		26
Duplicate EC for Same Location		1	66	440	33	540
No Compelling/Regulator Condition Exist			239	260	29	528
(blank)			5	10	1	16
2022	2395	10223	5147	258		18023
"Dummy" for order only	1	10	1			12
All Found Completed/Resolved on Arrival	458	4012	2506	95		7071
Completed under another Program	281	877	310	59		1527
Converted to another Notif-Type	53	178	80	1		312
Created in Error (Desk Cancellation)	392	171	69	3		635
Duplicate EC for Same Location	412	3154	1475	68		5109
No Compelling/Regulator Condition Exist	214	1550	673	32		2469
(blank)	584	271	33			888
2023	1681	17147	7522	997		27347
"Dummy" for order only		19	2			21
All Found Completed/Resolved on Arrival	608	7194	4508	360		12670
Completed under another Program	306	2257	721	100		3384
Converted to another Notif-Type	47	91	26	1		165
Created in Error (Desk Cancellation)	104	295	64			463
Duplicate EC for Same Location	343	3796	1163	505		5807
No Compelling/Regulator Condition Exist	238	2617	964	30		3849
(blank)	35	878	74	1		988
2024	500	4343	1075	103		6021
"Dummy" for order only	1	1	1			3
All Found Completed/Resolved on Arrival	141	517	278	3		939
Completed under another Program	120	797	211	34		1162
Converted to another Notif-Type	13	46	17			76
Created in Error (Desk Cancellation)	29	58	23			110
Duplicate EC for Same Location	111	819	301	10		1241
No Compelling/Regulator Condition Exist	76	2088	240	56		2460
(blank)	9	17	4			30
Grand Total	4577	32478	18161	1625		56841

c) Please see the data table below. Please note, there is no data available for the years 2020-2022.

Count of notification	Column Labels				Grand Total
Row Labels	B	E	F	H	
2022	505	7087	2610	223	10425
"Dummy" for order only		2			2
All Found Completed/Resolved on Arrival	185	3300	1580	76	5141
Completed under another Program	102	671	100	54	927
Converted to another Notif-Type	7	118	39	1	165
Created in Error (Desk Cancelation)	38	72	15	2	127
Duplicate EC for Same Location	87	1658	585	61	2391
No Compelling/Regulator Condition Exist	65	1244	283	29	1621
(blank)	21	22	8		51
2023	608	13449	2967	824	17848
"Dummy" for order only		5			5
All Found Completed/Resolved on Arrival	252	6569	2062	299	9182
Completed under another Program	120	1661	219	90	2090
Converted to another Notif-Type	13	66	13	1	93
Created in Error (Desk Cancelation)	28	98	8		134
Duplicate EC for Same Location	114	2793	378	412	3697
No Compelling/Regulator Condition Exist	61	2235	282	21	2599
(blank)	20	22	5	1	48
2024	317	3531	260	79	4187
All Found Completed/Resolved on Arrival	102	425	66	3	596
Completed under another Program	82	608	78	14	782
Converted to another Notif-Type	10	38	1		49
Created in Error (Desk Cancelation)	14	38	7		59
Duplicate EC for Same Location	55	652	70	6	783
No Compelling/Regulator Condition Exist	49	1763	36	56	1904
(blank)	5	7	2		14
Grand Total	1430	24067	5837	1126	32460

d) Please see the data table below. Please note, there is no data available for the years 2020-2022.

Count of notification	Column Labels				Grand Total
Row Labels	B	E	F	H	
2022	181	105	40	3	329
All Found Completed/Resolved on Arrival	39	40	10		89
Completed under another Program	14	7	3	1	25
Converted to another Notif-Type	7	3			10
Created in Error (Desk Cancelation)	59	1			60
Duplicate EC for Same Location	30	45	25	2	102
No Compelling/Regulator Condition Exist	27	9	2		38
(blank)	5				5

Count of notification	Column Labels				
Row Labels	B	E	F	H	Grand Total
2023	134	124	23		281
All Found Completed/Resolved on Arrival	56	39	11		106
Completed under another Program	17	20	2		39
Converted to another Notif-Type	4				4
Created in Error (Desk Cancelation)	9	2			11
Duplicate EC for Same Location	24	36	7		67
No Compelling/Regulator Condition Exist (blank)	20	20	1		41
	4	7	2		13
2024	15	21	3		39
All Found Completed/Resolved on Arrival	5	3	1		9
Completed under another Program	3	4	1		8
Converted to another Notif-Type		1			1
Created in Error (Desk Cancelation)		1			1
Duplicate EC for Same Location	2	4			6
No Compelling/Regulator Condition Exist	5	8	1		14
Grand Total	330	250	66	3	649

e) Please see the data table below.

Count of notification	Column Labels				
Row Labels	B	E	F	H	Grand Total
2020		1	43	1	45
Completed under another Program		1	43	1	45
2021		25	76	5	106
Completed under another Program		25	76	5	106
2022	281	877	310	59	1527
Completed under another Program	281	877	310	59	1527
2023	306	2257	721	100	3384
Completed under another Program	306	2257	721	100	3384
2024	120	797	211	34	1162
Completed under another Program	120	797	211	34	1162
Grand Total	707	3957	1361	199	6224

f) Please see the data table below.

Count of notification	Column Labels				
Row Labels	B	E	F	H	Grand Total
2020		24	101	1	126
No Compelling/Regulator Condition Exist		24	101	1	126
2021		239	260	29	528
No Compelling/Regulator Condition Exist		239	260	29	528

Count of notification	Column Labels					Grand
Row Labels	B	E	F	H	Total	
2022	214	1550	673	32		2469
No Compelling/Regulator Condition Exist	214	1550	673	32		2469
2023	238	2617	964	30		3849
No Compelling/Regulator Condition Exist	238	2617	964	30		3849
2024	76	2088	240	56		2460
No Compelling/Regulator Condition Exist	76	2088	240	56		2460
Grand Total	528	6518	2238	148		9432

It is difficult to determine how many work orders in the backlog are no longer necessary until the EC tags are validated. To identify and address these work orders, PG&E utilizes the Procedure, “*Open Electric Corrective (EC) Tag Validation Procedure, TD-8123P-200*” which provides a process for validating an open EC tag and assess whether the condition on the tag has worsened. Please see “WMP-Discovery2023-2025_DR_SPD_016-Q010Atch01CONF.pdf” for a copy of this procedure. Open tag validations occur during ground and aerial inspections cycles in both HFTD and Non-HFTD, as well as Field Safety Re-Assessments (FSR) and Comprehensive Pole Inspections (CPI) for the risk prioritized work plan locations which ensure that PG&E is working on necessary EC notifications.