



# California 211 Providers Network Partnership

## Find local resources and support

**Large-scale emergencies and safety power outages can happen at any time. That's why we've partnered with the California 211 Providers Network to help you prepare, get support and stay safe.**



## What is the California 211 Providers Network?

211 is a free, confidential service. This resource is available 24/7 in more than 150 languages. 211 can refer you to information and social services before and during outages and large-scale emergencies.

### 211 can help you and your family:

- Create a safety plan ahead of a potential power outage
- Explore backup power options and available programs
- Find rides, hotel stays and food during power outages
- Get information and support during or after a power outage or large-scale emergencies
- Receive financial support or bill payment assistance

## How do I contact my local 211?



**Text  
"PREPARE"  
to 211-211**



**Dial 211  
(or 866-346-3211 for those  
using relay services)**



**Learn more  
at [211.org](https://211.org)**

To learn more about support available, visit [pge.com/outageprep](https://pge.com/outageprep).



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**. If Deaf, hard of hearing or require additional accommodations, contact the California Relay Service at **711**.