

**PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigations Plans Discovery 2026-2028
Data Response**

PG&E Data Request No.:	SPD_004-Q022
PG&E File Name:	WMP-Discovery2026-2028_DR_SPD_004-Q022
Request Date:	May 1, 2025
Requester DR No.:	CONF-SPD-PGE-WMP2026-004
Requesting Party:	Safety Policy Division
Requester:	Edwin Schmitt
Date Sent:	May 13, 2025

SUBJECT: MITIGATION COST EFFICIENCY ASSESSMENT (SPD-PGE-WMP2026-004)

QUESTION 022

Provide a description of each of the alphanumeric customer categories listed in Table PG&E 5.2.2.2- 2 in the 2026-2028 Base WMP.

- a. Include in the description an explanation of how PG&E established each category.
- b. What justification did PG&E use to establish the relative customer weightings?
PG&E explains that CC1 has higher consequence, but why is “Extreme” weighted 20x more than “Significant?”

ANSWER 022

- a. PG&E categorizes Critical Customers according to both the California Public Utilities Commission (CPUC) definition and PG&E’s internal designations. See table below for description and explanation of how PG&E established each category:

<u>Customer Category</u>	<u>Description</u>	<u>Classification</u>	<u>Examples</u>	<u>Established</u>
CC1	Critical Customer Tier 1 (CC1)	Public Safety Partner	Police and Fire Stations, Emergency Operations Centers (Federal, State, County and Tribal), Disability Disaster Access and Resources (DDAR) Centers, Interconnected publicly owned utilities, Electric Cooperatives, Community Choice Aggregators (CCA), Government agencies critical to National Defense/Cybersecurity, Emergency Hospitals and Surgical Centers, Critical Potable Water and Wastewater Treatment Facilities	CPUC – D. 19-05-042
CC2	Critical Customer Tier 2 (CC2)	Critical Facilities and Infrastructure	Fuel Refineries; Chemical Plants; Hazardous Materials Facilities, Critical Radio/TV Broadcasting Facilities, Critical Data Centers, Non-Critical Fire and Police Stations, Evacuation Centers/Shelters, Emergency Feeding Organizations (Food Banks), Local/State/National Government Staging Sites, Homeless Shelters, Senior Centers, Community Centers, Voting Centers, Vote Tabulation Sites, Assisted and Independent Living Centers (as defined by the California Department of Rehabilitation), Prisons and Jails, General Hospitals, Hospice Centers, Skilled Nursing Facilities, Kidney Dialysis Centers, Blood Organ Banks, Public Health Departments, Cooling/Warming Centers, Temporary	CPUC – D. 19-05-042

<u>Customer Category</u>	<u>Description</u>	<u>Classification</u>	<u>Examples</u>	<u>Established</u>
			Facilities established for public health emergencies, Major Local and National Public Transportation Centers (BART, Ferries, Airports), Traffic Management Systems, Non-Critical Potable Water and Wastewater Treatment Facilities	
CC3	Critical Customer Tier 3 (CC3)	Critical Facilities and Infrastructure	Manufacturing Facilities, Distribution Centers, 24-Hour Operations Facilities, Research Facilities, Biotech Companies, Call Centers, Non-Critical Radio/TV Broadcasting Facilities, Major Community, Town/City Facilities, Arena/Coliseums, Stadiums, Zoos, Dairy and Livestock Facilities, Food Refrigeration Warehouses, Food Processing, Large/Primary Community Grocery Stores, Doctor Offices and other Non-essential Medical Facilities and Offices, Major Tourist Attractions, Hospitality Facilities, Shopping Centers (Not Evacuation Centers)	PG&E internal designation
SC1	School Critical Customer Tier 1 (SC1)	Critical Facilities and Infrastructure	Universities/Higher Education	CPUC – D. 19-05-042
SC2	School Critical Customer Tier 2 (SC2)	Critical Facilities and Infrastructure	K-12	CPUC – D. 19-05-042
SC3	School Critical Customer Tier 3 (SC3)	Critical Facilities and Infrastructure	Pre-schools, Licensed daycares	PG&E internal designation
TT1	Telecom Customer Tier 1 (TT1)	Public Safety Partner	Wireless/Wireline/Broadband Provider Critical Facilities	CPUC – D. 19-05-042
TT2	Telecom Customer Tier 2 (TT2)	Public Safety Partner	Wireless/Wireline/Broadband Provider Critical Facilities	CPUC – D. 19-05-042
CE1	Critical Customer Essential Tier 1	Essential ¹	Block 50 customers exempt from rotating outages	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
CE2	Critical Customer Essential Tier 2	Essential ¹	See examples from CE1	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
CE3	Critical Customer Essential Tier 3	Essential ¹	See examples from CE1	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
SE1	School Essential Tier 1	Essential ¹	See examples from SC1	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
SE2	School Essential Tier 2	Essential ¹	See examples from SC2	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-

¹ In decision 91548 (1978) the CPUC has created a priority system in which certain customers who provide essential public health, safety and security services should be exempt from rotating outages. However, essential classification does not prevent electric service loss during a Public Safety Power Shutoff

<u>Customer Category</u>	<u>Description</u>	<u>Classification</u>	<u>Examples</u>	<u>Established</u>
				089; D.01-06- 085; D.01-09-020; D.02-04-060
SE3	School Essential Tier 3	Essential ¹	See examples from SC3	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
EE	Essential Customer	Essential ¹	Essential customer	CPUC – D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
TE1	Telecom Essential Tier 1	Essential ¹	See examples from TT1	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
TE2	Telecom Essential Tier 2	Essential ¹	See examples from TT2	CPUC – D. 19-05-042; D. 91548 (1978); D. 01-04-006; D. 01-05-089; D.01-06- 085; D.01-09-020; D.02-04-060
PR1	Pandemic Response - No longer active: retired prior to 6/16/2023	Critical Facilities and Infrastructure	No longer active	No longer active

- b. The relative customer weightings provided in Table PG&E 5.2.2.2-2 were derived from discussions with Customer Care and PG&E's Wildfire Risk team as a starting point to integrate weightings into the different types of critical customers. PG&E subject matter experts used their best judgment to develop the relative weighting multipliers. For example, "Extreme" is weighted 20x higher than "Significant" because PG&E's subject matter experts determined that public emergency response infrastructure warranted such relative prioritization.