



Paying for your project



We're here to help you understand your contract options as you move into the construction phase of your project.

Payment options

10-year refundable:

Upfront payment with refund eligibility

OR

50% discount:

Partial upfront payment with no refund eligibility

Choose the option that best fits your project and budget based on allowances, refunds, discounts and deficiency bills.

Cost calculation

Total project cost = **Service costs** + **Engineering costs** + **Nonrefundable**

Amount required in advance = Total project costs - Allowance

Did you know?

An '**Engineering Advance**' is different than other payment options. If you paid an engineering advance when applying for service, it will be applied to your contract amount.

Reimbursements are separate from refunds and are applied when a customer chooses to perform the work instead of PG&E.

Definitions

Allowances: Represents future energy usage and can offset project costs. It's a commitment to use a specific amount of energy in the future.

Refunds: If your allowance is met, you may be eligible for certain service cost refunds. Note that some construction costs, like trenching and excavation, are nonrefundable.

Deficiency bills: Applied if you cannot meet your allowance. This ensures project costs are covered and is not a penalty.

FAQs

How are allowances, refunds and deficiency bills calculated?

FOR RESIDENTIAL CUSTOMERS

Allowances: Based on the number of meters installed within six months of availability.

Refunds: Automatically issued after the meters are set as detailed in your contract. No action needed from customers. If allowances are unmet, refunds may not be eligible, and a deficiency bill may be issued.

Deficiency bills: If meters with allowances are not set within six months, you will pay 100% of the deficiency bill under the 10-year refundable option or 50% under the 50% discount payment option.

FOR BUSINESS CUSTOMERS

Allowances: A CPUC-approved formula determines your future energy commitment.

Refunds: Annual Base Annual Revenue Calculation (BARC) reviews in the first three years check if your allowance is met. Optional yearly reviews are available up to the 10-year contract term for refund eligibility.

Deficiency bills: If your allowance is unmet, you will receive a deficiency bill for 100% of the difference after the third year of review under the 10-year option, or 50% under the 50% discount option.

For more information on the BARC review, please call the Customer Fund Management Helpline at **1-800-422-0436**.

Where can I see my contract options?

Visit pge.com/tariffs.

Which is the best option for me?

Choose the 10-year refundable option if you are certain of your future energy use. If uncertain, the 50% discount option may be better.



To learn more, **scan the QR code**, visit pge.com/tariffs or contact us at **1-800-422-0436**.