



Important update about gas rates

Throughout the year, Pacific Gas and Electric Company (PG&E) submits requests to the California Public Utilities Commission (CPUC) to change our rates. On August 25, 2025, PG&E submitted Advice Letter 5099-G¹ updating gas rates effective September 1, 2025. PG&E’s bundled residential average gas CARE and Non-CARE rates will decrease by approximately \$0.01, representing a 0.4% decrease for the typical CARE and Non-CARE bundled residential customer².

PREVIOUS Residential Bundled CARE and Non-CARE Rates ³ as of August 1, 2025 , were \$2.274 and \$2.884 per therm	NEW Residential Bundled CARE and Non-CARE Rates ⁴ as of September 1, 2025 , are \$2.264 and \$2.871 per therm
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Estimated gas bill impacts effective September 1, 2025

Estimated monthly bill impacts for a typical bundled residential customer
(Include: Delivery, Public Purpose Surcharges and Generation Components). Totals may be impacted by rounding.

	Previous As of 8/1/25	Decrease (\$)	Decrease (%)	Current As of 9/1/25
Average Non-CARE residential gas bill (31 therms)	\$89.40	-\$0.39	-0.5%	\$89.01
Average CARE residential gas bill (26 therms)	\$59.12	-\$0.26	-0.5%	\$58.85
Including the impact of the California Climate Credit ⁵				
Average Non-CARE residential gas bill (31 therms)	\$83.81	-\$0.39	-0.5%	\$83.42
Average CARE residential gas bill (26 therms)	\$53.53	-\$0.26	-0.5%	\$53.27

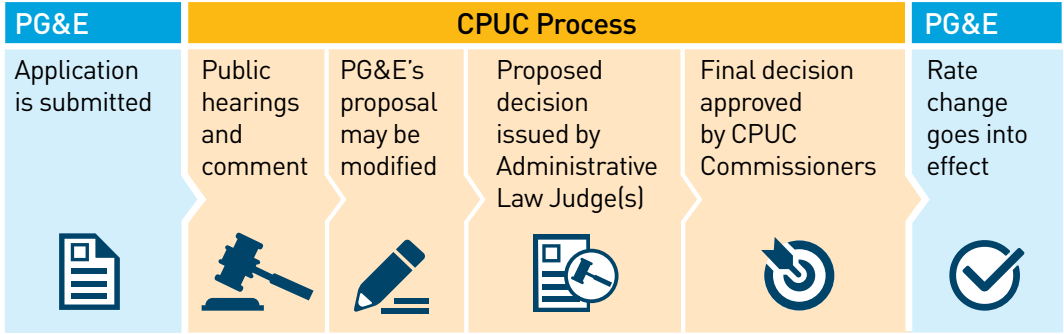
Customers enrolled in the CARE program receive a discount of approximately 20% on their gas bill.

Why are rates decreasing?

The primary drivers for the September 1, 2025, rate decrease is:
The filing of Advice Letter 5099-G, which reduces rates to reflect the conclusion of revenue requirement recovery associated with the 2021 Wildfire Mitigation and Catastrophic Event (WMCE) adopted in Commission decision D.23-08-027. The WMCE account tracks costs PG&E has already spent to reduce wildfire risks, respond to major storms and emergencies and support customers during planned power shutoffs and other safety-related events.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and/or provide comment. A simplified diagram of the process is shown below.



What if I need help paying my bill?

We’re here to help by offering you a variety of support for higher bills and other types of financial assistance.

- Find the best rate plan to fit your needs
- Sign up for pay plans to choose when and how to pay your bill
- Save money and energy by following our energy saving tips
- Get help paying your bill by signing up for our payment assistance programs

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¹Advice Letter 5099-G is pending approval by the CPUC.
²Excludes the Climate Credit.
³The August 1, 2025, rates reflect the CARE and Non-CARE Residential bundled rates which include transportation costs, public purpose surcharges, and commodity costs. Bundled rates incorporate an illustrative annual average commodity cost of \$0.467 per therm.
⁴The September 1, 2025, rates reflect the CARE and Non-CARE Residential bundled rates which include transportation costs, public purpose surcharges, and commodity costs. Bundled rates incorporate a illustrative annual average commodity cost of \$0.467 per therm. The actual commodity cost can vary from month to month.
⁵Includes \$67.03 Climate Credit spread out over 12 months. Customers will experience the Climate Credit as a one-time credit typically made in the month of April. However, for the purposes of showing the average impact to customers, the amount has been amortized.