



Gas Rate Advisory

EFFECTIVE APRIL 1, 2024

Important update about gas rates

Throughout the year, PG&E submits requests to the California Public Utilities Commission (CPUC) to change our rates. On March 25, 2024, PG&E submitted Advice Letter 4884-G¹ to reflect an interim rate increase approved in Decision [D.]24-03-006 for gas safety work performed in 2020–2022; full cost recovery for this work is pending Commission approval.

PREVIOUS Residential Bundled Non-CARE Rates ² as of February 1, 2024 : \$2.44 per therm	NEW Residential Bundled Non-CARE Rates ³ as of April 1, 2024 : \$2.47 per therm
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Estimated gas bill impacts effective April 1, 2024

	Previous As of 2/1/24 ⁴	Increase (\$)	Increase (%)	Current As of 4/1/24 ⁴
Average Non-CARE residential gas bill (33 therms)	\$73.49	\$0.93	1.3%	\$74.41
Average CARE residential gas bill (29 therms)	\$48.65	\$0.65	1.3%	\$49.31

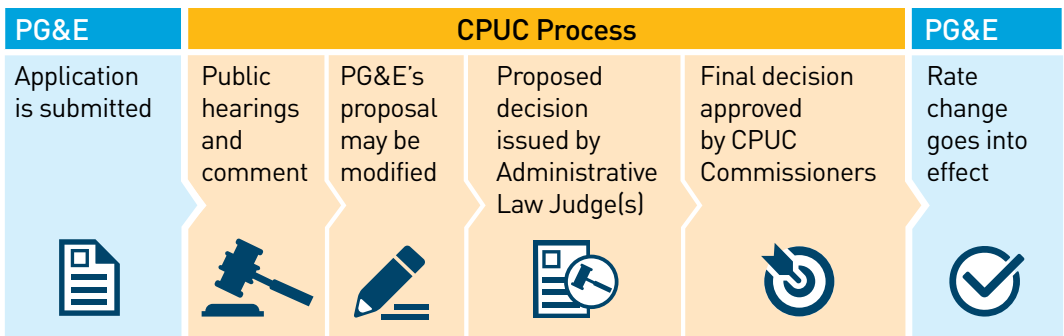
Customers enrolled in the CARE program receive a discount of approximately 20% on their gas bill.

Why are rates increasing?

The gas safety costs were incurred for the safety of PG&E’s gas transmission pipes, storage facilities, and system operations. On March 7, 2024, the CPUC issued Decision D.24-03-006, granting interim rate recovery of 75% of the total requested revenue. This recovery is subject to refund once a final decision is issued.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and/or provide comment. A simplified diagram of the process is shown below.



What if I need help paying my bill?

We’re here to help by offering you a variety of ways to prepare for higher bills.

- The **Relief for Energy Assistance through Community Help (REACH)** program may help qualifying, income-eligible customers with a credit of up to \$1,000 for past due PG&E bills.
- The **Low Income Energy Assistance Program (LIHEAP)** can provide financial assistance to pay your eligible household energy costs.
- **Budget Billing** is a free program that averages your annual energy costs to help you manage high seasonal bills.
- **Payment plans** are available if you need more time to pay your bill.

Visit [pge.com/programs](https://www.pge.com/programs) for more information.

¹Advice Letter 4884-G is pending approval by the CPUC.

²The February 1, 2024 rate reflects the Residential Bundled Non-CARE Rate which includes transportation costs, public purpose surcharges and commodity costs. The bundled rate shown assumes an illustrative annual average commodity procurement cost of \$0.455 per therm. This cost can vary from month to month.

³The April 1, 2024 rate reflects the Residential Bundled Non-CARE Rate which includes transportation costs, public purpose surcharges and commodity costs. The bundled rate shown assumes an illustrative annual average commodity procurement cost of \$0.455 per therm. This cost can vary from month to month.

⁴Includes the \$85.46 climate credit spread out over 12 months. Totals may not sum due to rounding.