



Important update about electric rates

Throughout the year, Pacific Gas and Electric Company (PG&E) submits requests to the California Public Utilities Commission (CPUC) to change our rates. On August 27, 2025, PG&E submitted Advice Letter 7684-E to decrease rates on September 1, 2025.

PREVIOUS Residential Bundled Non-CARE Average Rate as of March 1, 2025 : 45.33 cents per kilowatt-hour.	NEW Residential Bundled Non-CARE Average Rate as of September 1, 2025 : 44.36 cents per kilowatt-hour.
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Estimated electric bill impacts effective September 1, 2025¹

	Previous As of 3/1/25	Decrease (\$)	Decrease (%)	Current As of 9/1/25
Average Non-CARE residential electric bill (500 kilowatt-hours)	\$224.63	-\$4.92	-2.2%	\$219.72
Average CARE residential electric bill (500 kilowatt-hours)	\$138.37	-\$2.76	-2.0%	\$135.62

Including the impact of the California Climate Credit ²				
Average Non-CARE residential electric bill (500 kilowatt-hours)	\$214.93	-\$4.92	-2.3%	\$210.01
Average CARE residential electric bill (500 kilowatt-hours)	\$128.67	-\$2.76	-2.1%	\$125.91

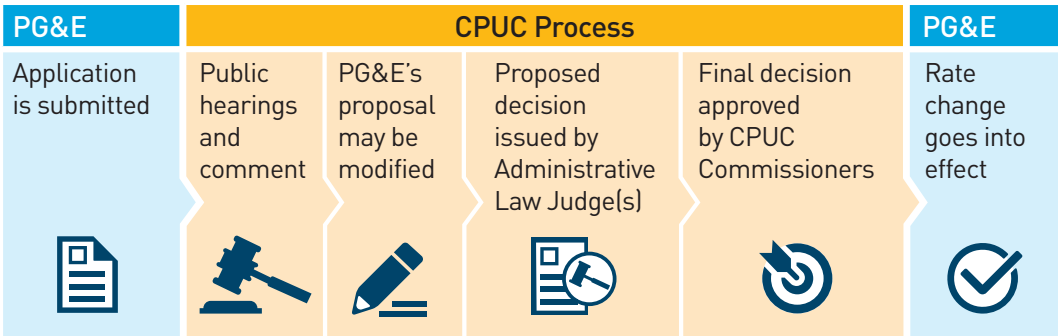
Customers enrolled in the CARE program receive a discount of approximately 38% on their electric bill.

Why are rates decreasing?

The primary drivers of the September 1, 2025, decrease are as follows:
Both the non-Vegetation Management Balancing Account (VMBA) portion of the 2021 Wildfire Mitigation Catastrophic Event (WMCE) proceeding and the Intermittent Rate Relief (IRR) portion of the Wildfire Gas and Safety Costs (WGSC) have been fully recovered and are no longer included in current rates.

How are rates set?

Rates are set through a regulatory process with the CPUC. The process includes opportunities for the public to attend hearings and/or provide comments. A simplified diagram of the process is shown below.



What if I need help paying my bill?

We're here to help by offering you a variety of support for higher bills and other types of financial assistance.

- Find the best rate plan to fit your needs
- Sign up for pay plans to choose when and how to pay your bill
- Save money and energy by following our energy saving tips
- Get help paying your bill by signing up for our payment assistance programs

Visit pge.com/helpmepay

¹ All bill calculations assume an average monthly usage of 500 kWh.
² Includes the \$116.46 climate credit spread out over 12 months.