

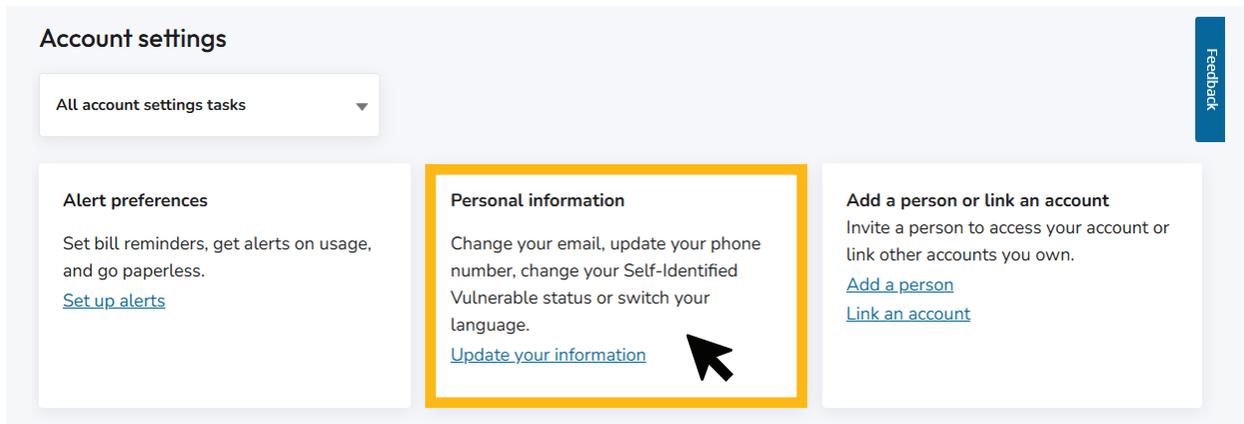


# How to sign up for the Self-Identified Vulnerable Program

Ensure you are logged into your PG&E account

## STEP 1: Update your account settings

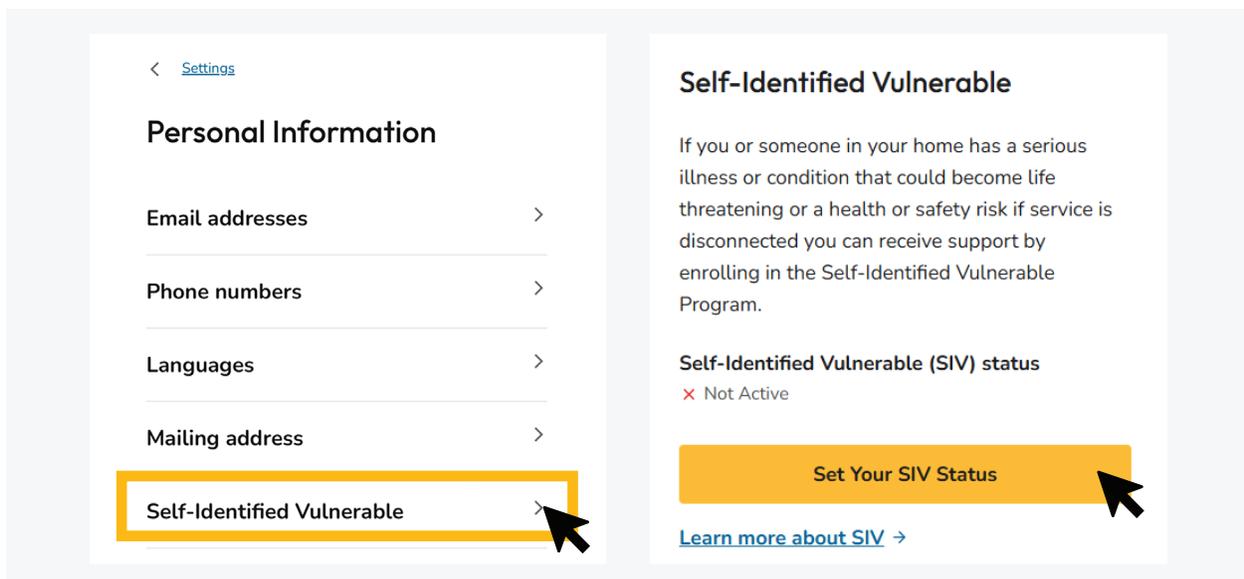
In the My Account Dashboard, scroll to **Account settings** and select **Update your information**.



## STEP 2: Set your status

In the Personal Information section, click **Self-Identified Vulnerable**. Then click the **Set Your SIV Status** button.

You are now enrolled.



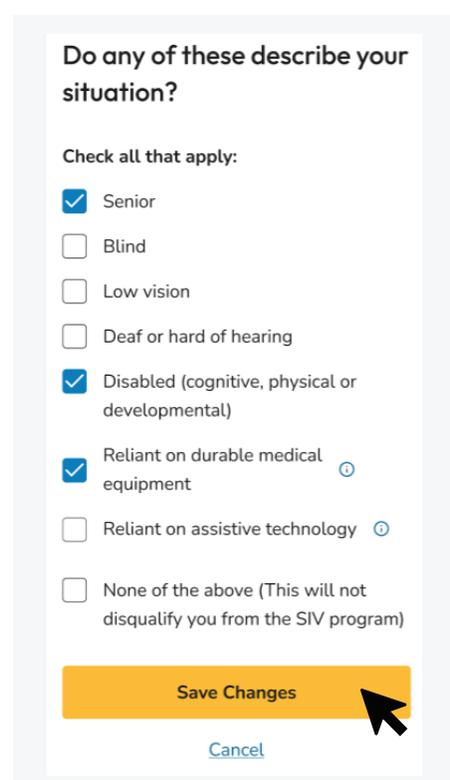
## STEP 3 (Optional): Select options that apply to your situation

Describing your situation can help us serve you better. Select the box(es) that apply to you and click **Save Changes**.

You **will not** be disqualified from the program by leaving this blank.



Once enrolled, your status lasts one year. You can sign up for an extension when it expires.



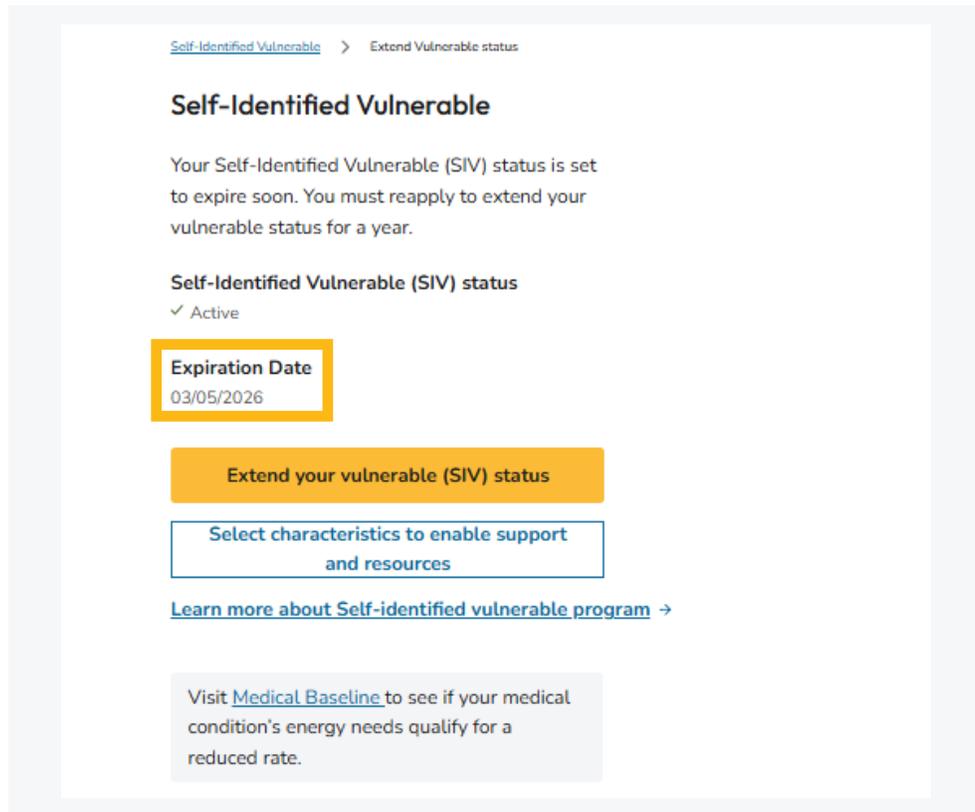


# If you are already enrolled in the Self-Identified Vulnerable Program

Ensure you are logged into your PG&E account

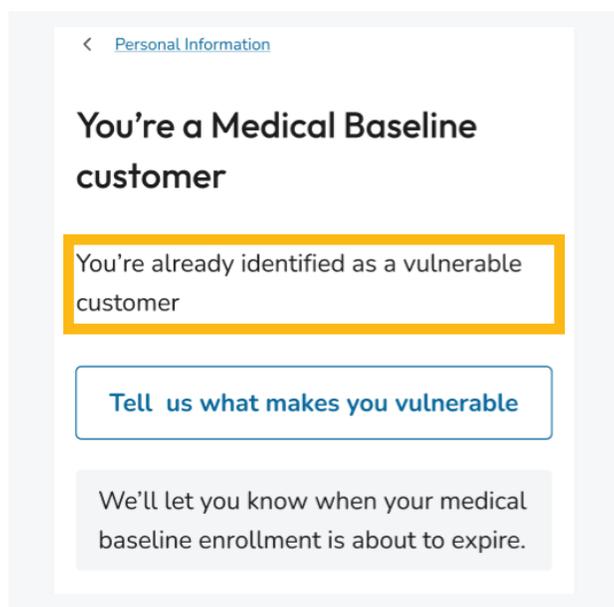
## How to extend your SIV enrollment status

Be sure to update your status each year. You can see the expiration of your status under **Account settings**.



## A reminder for Medical Baseline customers

If you are currently a **Medical Baseline** customer, you can share what makes you vulnerable by **self-identifying**.



For translation support in 240+ languages, or to request a print material in Braille, large print or audio, call **1-800-743-5000**.

Message paid for by customers.

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