



January 5, 2026

Your energy bill is changing in **March 2026**.

Learn how the **Base Services Charge** will make your electric bill more transparent.

Dear Customer,

Starting in March 2026, PG&E will restructure your Master Metered with Sub-Meters energy bill. Your new bill will separate some costs of services from the price per kilowatt hour (kWh) of electricity usage. The price per kWh for electricity will also be lowered (compared to the otherwise applicable price), **so you will be paying less for the electricity you use**. Each customer's usage varies so lower electricity prices may or may not lead to a lower total bill.

The **Base Services Charge** will restructure how customers are charged for some services and electricity. These costs are currently included in your electricity usage cost. **It is not a new fee.**

The **Base Services Charge** will cover services including:

- Approved infrastructure and maintenance costs for connecting your home to the grid
- Energy programs
- Call center services
- Billing

Most customers will pay around \$6–\$24 per month for the **Base Services Charge. Customers on income-qualified programs will pay less.**

See how the Base Services Charge may affect a bill depending on various kWh usage levels. Figures are for illustrative purposes only, using a \$24 charge. Additional usage charts can be viewed at pge.com/baseservicescharge. (Begins March 2026).

Energy pricing with a separated Base Services Charge will not increase total revenues for PG&E.

Figures and amounts shown in graphic represent illustrative monthly kWh charges and do not constitute actual projected billing amounts. Rates and bills may differ at the time of the Base Services Charge implementation. Does not include applicable taxes and fees.

Learn more about the **Base Services Charge** at pge.com/baseservicescharge.

■ Generation ■ Delivery ■ Base Services Charge
\$ Amount equals total electricity bill

200 kWh: Low usage

Typically smaller home in moderate to cool climate area

Current bill

\$29 \$46 **\$75**

New bill

\$29 \$38 \$24 **\$91**

450 kWh: Medium usage

Average or moderate sized home in moderate to warm climate area

Current bill

\$65 \$119 **\$184**

New bill

\$65 \$99 \$24 **\$188**

700 kWh: High usage

Larger home in warm to hot climate area

Current bill

\$102 \$202 **\$304**

New bill

\$102 \$170 \$24 **\$296**

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More about the Base Services Charge

The Base Services Charge is not a new fee and will apply to all customers, as ordered by the State of California Legislature in AB 205. Other utilities throughout the state have already separated usage charges from services. This change will also ensure that customers' energy bills are more closely matched to their income level and shift cost burdens away from low income customers.

Reducing the cost of electricity will make it more affordable for all customers to transition to clean, electric-powered homes and vehicles. PG&E is making this change to support California's electrification and clean energy goals while making customer bills more equitable.

Customers on the CARE or FERA program will receive a discounted Base Services Charge. If you think you may qualify for one of these programs visit [pge.com/billhelp](https://www.pge.com/billhelp).

We have provided a public notice of this information for tenants to become informed of this change. Please post it in a common area of the building premise. Thank you.

Visit [pge.com/baseservicescharge](https://www.pge.com/baseservicescharge) to learn more.

Message paid for by customers.