



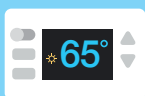
# Simple ways to manage your bill this winter

We understand that energy costs are a significant part of your budget. We have programs to help.

Small changes can go a long way. Our energy-saving tips and tools can help you manage your bill and save.



Taking these small steps can help reduce your energy use and lower your costs:



**Lower your thermostat 5 degrees** and save up to 10%.



**Caulk gaps and cracks** around drafty doorframes and windows.



**Turn down your water heater** to 120 degrees.

Find more ways to save at [pge.com/winter](https://pge.com/winter).

For translation support in 240+ languages, call **1-800-743-5000**. For TTY call **711**.



## Help managing your bill

### Balance your monthly bill

[pge.com/budgetbilling](https://pge.com/budgetbilling)

Your monthly bill will be averaged to allow you to budget your energy costs and reduce big payment swings.

### Arrange more time to pay

[pge.com/paymentarrangement](https://pge.com/paymentarrangement)

If you are having a difficult time paying your bill on time or in full, you can set up a payment arrangement to extend your due date.

## Assistance programs to help support your needs

We are committed to helping our customers, which is why we offer bill assistance programs for qualifying customers.

### California Alternate Rates for Energy (CARE) Family Electric Rate Assistance (FERA)

CARE and FERA programs offer income-qualified households a significant monthly discount on energy bills.

[pge.com/carefera](https://pge.com/carefera)

### Medical Baseline program

If someone in your home depends on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price.

[pge.com/medicalbaseline](https://pge.com/medicalbaseline)

### Low Income Home Energy Assistance Program (LIHEAP)

This program provides help for income-qualified customers to pay their past due energy bills. LIHEAP payments may vary by location and available funding. LIHEAP is a federally funded program that is not administered by PG&E.

Visit [csd.ca.gov/energybills](https://csd.ca.gov/energybills) or call **1-866-675-6623**.

### Relief for Energy Assistance through Community Help (REACH)

If you received a disconnection notice, you may qualify for up to \$300 toward your past due bill from PG&E's contribution to REACH.

[pge.com/reach](https://pge.com/reach)

For resources to help your business reduce costs, please visit [pge.com/business](https://pge.com/business) or call our Business Customer Service Center at **1-800-468-4743**.