



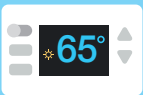
Simple ways to manage your bill this winter

We understand that energy costs are a significant part of your budget. We have programs to help.

Small changes can go a long way. Our energy-saving tips and tools can help you manage your bill and save.



Taking these small steps can help reduce your energy use and lower your costs:



Lower your thermostat 5 degrees and save up to 10%.



Caulk gaps and cracks around drafty doorframes and windows.



Turn down your water heater to 120 degrees.

Find more ways to save at [pge.com/wintersavings](https://www.pge.com/wintersavings).

For translation support in 240+ languages, call **1-800-743-5000**. For speech or hearing impaired customers, call **711** for TTY/TDD services.



Help managing your bill

Balance your monthly bill

pge.com/budgetbilling

Your monthly bill will be averaged to allow you to budget your energy costs and reduce big payment swings.

Arrange more time to pay

pge.com/paymentarrangement

If you are having a difficult time paying your bill on time or in full, you can set up a payment arrangement to extend your due date.

Assistance programs to help support your needs

We are committed to helping our customers, which is why we offer bill assistance programs for qualifying customers.

California Alternate Rates for Energy (CARE) Family Electric Rate Assistance (FERA)

CARE and FERA programs offer income-qualified households a significant monthly discount on energy bills.

pge.com/carefera

Medical Baseline program

If someone in your home depends on life-support or other equipment due to medical needs, you may be eligible for additional energy at the lowest price.

pge.com/medicalbaseline

Low-Income Home Energy Assistance Program (LIHEAP)

This program provides help for income-qualified customers to pay their past due energy bills. LIHEAP payments may vary by location and available funding. LIHEAP is a federally funded program that is not administered by PG&E.

Visit csd.ca.gov/energybills or call **1-866-675-6623**.

For resources to help your business reduce costs, please visit pge.com/business or call our Business Customer Service Center at **1-800-468-4743**.