Natural Gas Customers:

Important gas safety information regarding your pipelines



PG&E is responsible for maintaining the system that delivers natural gas up to and including the gas meter.

Customers are responsible for the maintenance of all piping and equipment on their side of the meter, including all above ground and buried pipelines running from the gas meter to any gas-fired equipment or appliances in a home or business.

We care about your safety and recommend you have your gas lines inspected periodically for leaks and corrosion. A licensed plumber or contractor can help you locate, inspect and repair customer-owned pipelines. **To speak with one of our gas safety specialists, please call PG&E at 1-888-743-7431 or visit us at pge.com/safety.**

Para ayuda en español, por favor llame al **1-800-660-6789**
要用粵語/國語請求協助，請致電 1-800-893-9555
Để được giúp đỡ bằng tiếng Việt, xin gọi 1-800-298-8438

Message paid for by customers.

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Gas safety tips

Maintain and inspect

Pipelines should be repaired immediately if corrosion or any other unsafe condition is discovered. Ask a PG&E representative or another qualified professional to perform a safety check to restore gas service and relight your pilot lights.

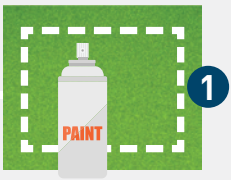
Learn about installing an Excess Flow Valve (EFV)

An EFV is a safety device that automatically closes and significantly restricts unplanned or excessive natural gas flows in the event the pipeline is severed by digging. Please visit **pge.com/excessflowvalve** to learn more.

Dig and plant safely!

Digging is the most common cause of damage to underground pipelines. If your project requires digging—no matter how small—contact 811.

Mark your project area in white using paint, flags or flour.



Call 811 or visit california811.org at least two working days before you dig and plant.

California law requires contractors to use this **FREE, one-call service**. The date of notification does not count as part of the two working-day notice. For example, if excavation begins on Friday, call no later than Tuesday.



Leave all colored flags, stakes or paint marking underground lines in place until you finish digging. These markers, placed by utility companies, are **valid for 28 days**.



Use hand tools at all times when working within 24 inches of the outside edge of any marked underground lines.

