Ashikur Khan
Director
Supplier Quality Assurance

300 Lakeside Drive,
Oakland, CA 94612

May 22, 2026

Dear Material Supplier Partner,

PG&E Supplier Quality Assurance (SQA) appreciates your continued commitment to quality. As the supply chain continues to recover and stabilize following prior years' disruptions, our collaboration has resulted in meaningful progress, shared successes, and valuable lessons.

2025 Highlights:

- Defective Parts Per Million (**DPPM**) remained steady below target **resulting in 99.97% defect-free materials.**
- 95% of our high-risk material suppliers have been confirmed as **ISO 9001** certified.

Quality Mission

Our mission is to ensure purchased materials meet PG&E's specifications and requirements, supported by robust manufacturing processes that deliver safe, reliable, and cost-effective products.

Quality Expectations for 2026

To support your goals, please ensure:

- An overall **DPPM** target of **290** or less, with a vision of zero material defects.
- All high-risk material suppliers have a Quality Management System (QMS) certified to **ISO9001:2015.**
- **Root Cause** & **Corrective Actions** to prevent reoccurrence of quality issues.
- Notification of any manufacturing **changes** or **recalls** through the electronic Supplier Change Request (**eSCR**) portal.
- **Material Test Reports (MTR)/** Certifications for gas materials are uploaded via MTR portal per Federal Traceability rules.
- Material is from PG&E **qualified** manufacturing plants / locations per the PG&E Qualified Supplier List **(QSL**).
- **Timely communication** of quality concerns with appropriate Supplier Quality Assurance team members (see below).

SQA Quality Performance Award

The 2026 SQA Quality Performance Award now recognizes not only zero DPPM, but also outstanding performance based on both quantitative and qualitative data including customer and cross-functional stakeholder feedback.

- **Alpha Eagle Award:** For supplier partners meeting highest performance scores, including audits, and zero safety incidents.
- **Quality Journey Award:** For supplier partners showing positive performance trends and exemplary quality culture.

Thank you again for your commitment to continuous improvement. We welcome your suggestions toward improving our quality processes and appreciate your continued commitment to safety, reliability, and affordability.

If you have any questions, please don't hesitate to contact me or our team members.

Sincerely,

Ashikur Khan
Director of Material Quality, Safety Excellence

PG&E Distributors/Suppliers

Please forward this letter to your suppliers that provide PG&E with material and copy these SQA Managers:

- Rigo Ruiz, SQA Manager, Gas T&D (Phone: 415-264-2850, Email: R3RG@PGE.COM)
- Curtis Ko, SQA Manager, Electric T&D (Phone: 415-264-0159, Email: CXKW@PGE.COM)
- Alxious Kazala, Sr. Manager, Materials Excellence Center (Phone: 628-249-7735, Email: A5BN@PGE.COM)
- Jerome Aguas, SQA Material Inspection Manager (Phone: 925-605-9129, Email: J3AV@pge.com)

cc:	
Ramit Bajaj	SVP, Enterprise Service Delivery
Sangram Bhosale	VP and Chief Procurement Officer
Aaron Barnett	Senior Director, Materials
Kristin Zaitz Kelly Torrano Jerilyn Gleaves	Director, Strategic Sourcing, Generation Senior Director, Procurement Excellence Senior Manager, Supply Chain Responsibility
Joslyn Broome Dan Quinn Carolyn Chang Joseph Curran Melanie Spencer	Director, Strategic Sourcing - Materials Director, Materials Planning Director, Procurement Strategy & Ops, Sourcing Portfolio Manager, Power Generation, Sourcing Portfolio Manager, Nuclear Supply Chain