

## Appendix A: WHERE TO OBTAIN REFERENCE DOCUMENTS AND INFORMATION

Entity	Example Documents	Who To Contact
California Public Utilities Commission <a href="#">(CPUC)</a> → <a href="#">Energy Division</a>	Retail Tariffs Electric Rules	Energy Division California Public Utilities Commission 505 Van Ness Avenue San Francisco, CA 94102 Phone: (415) 703-1974 Toll-Free: (800) 848-5580
Federal Energy Regulatory Commission <a href="#">(FERC)</a>	Code of Federal Regulation Orders	Federal Energy Regulatory Commission 888 First Street, NE Washington, DC 20426 Phone: (202) 502-6088 Toll-Free: (866) 208-3372
Independent System Operator <a href="#">(ISO)</a>	ISOTariff ISO Standards ISO Protocols	Independent System Operator P.O. Box 639014 Folsom, CA 95673-9104 Phone: (916) 351-4400
North American Electric Reliability Council <a href="#">(NERC)</a>	National Reliability Standards	North American Electric Reliability Council Princeton Forrestal Village, 116-390 Village Boulevard Princeton, New Jersey 08540-5731 Phone: (609) 452-8060
Pacific Gas and Electric <a href="#">(PG&amp;E)</a>	TO Tariffs Standards Electric Transmission Handbook	Pacific Gas and Electric Company 77 Beale St San Francisco CA 94177 Generation Entities: (415) 972-5676 Load Entities: (209) 726-6455
Western Electricity Coordinating Council <a href="#">(WECC)</a>	Western Reliability Standards	Western Electricity Coordinating Council WECC - Salt Lake City 155 North 400 West, Suite 200 Salt Lake City, UT 84103 Phone: (801) 582-0353