

PACIFIC GAS AND ELECTRIC COMPANY
Wildfire Mitigation Plans Discovery 2023-2025
Data Response

PG&E Data Request No.:	CalAdvocates_034-Q001		
PG&E File Name:	WMP-Discovery2023-2025_DR_CalAdvocates_034-Q001		
Request Date:	December 12, 2023	Requester DR No.:	CalAdvocates-PGE-2023WMP-34
Date Sent:	January 19, 2024	Requesting Party:	Public Advocates Office
PG&E Witness:		Requester:	Justin Hagler

The following questions pertain to PG&E's 2023-2025 WMP Revision 3, submitted on September 27, 2023.

QUESTION 001

Page 1122 of your 2023 WMP R3 discusses the 2022 EPSS Reliability Study's Multiple Outage Reviews (MOR).

Filsinger Energy Partners' PG&E Independent Safety Monitor Status Update Report, October 6, 2023 (ISM Report 3) also discusses the MOR program at p. 12, stating:¹

In 2022, over 200 circuits underwent these in-depth reviews, generating approximately 1,400 action items. This program continued into 2023 with 35 circuits having had a detailed MORE (with several of these circuits being on their second or third review) through early August, generating an additional 135 MORE (sic) action items.

- a) Please provide a table or Excel sheet showing the results of each MOR for 2022, including the following, in separate columns:
- i) The CPZs that underwent review,
 - ii) The result of each CPZ's review,
 - iii) If the CPZ's review had action items generated,
 - iv) Details about each action item, if applicable,
 - v) If an action item was not created, provide a brief explanation as to why,
 - vi) The status of each action item,
 - vii) Completion due date of each action item,
 - viii) The date each action item was completed, if applicable,
 - ix) If an action item was not completed by its due date, provide a brief explanation as to why it was not completed on time,

¹ Filsinger Energy Partners, October 6, 2023, <https://www.cpuc.ca.gov/-/media/cpuc-website/divisions/safety-policy-division/reports/ism-status-update-report-q3-2023.pdf>.

- b) Please provide a table or Excel sheet showing the results of each MOR for 2023, including the following, in separate columns:
- i) The CPZs that underwent review,
 - ii) The result of each CPZ's review,
 - iii) If the CPZ's review had action items generated,
 - iv) Details about each action item, if applicable,
 - v) If an action item was not created, provide a brief explanation as to why,
 - vi) The status of each action item,
 - vii) Completion due date of each action item,
 - viii) The date each action item was completed, if applicable, and
 - ix) If an action item which was not completed by its due date, provide a brief explanation as to why it was not completed on time.

ANSWER 001

In the summer of 2022, an initial Multiple Outage Review and Evaluation (MORE) process began, with the objective to examine circuits where there was an increased frequency of customers experiencing EPSS outages. The daily outage review was initiated internally amongst the EPSS Program Operations team, initially targeting two weeks for responses to initiated Action Items at the circuit level. The targeted timeframe was an internal goal for the EPSS Operations team in 2022 and was not an established metric across the PG&E enterprise. As a result, reasonings for delayed completion of Action Items are not readily available as the target timeframe was internal to the EPSS Program Management Office.

The MORE process was formalized in 2023 and evolved from a circuit level view to a more targeted device level view with increased maturity. The MORE process has comparatively more details in 2023 than in 2022 due to refinements in technology and processes. This includes the migration of Action Item tracking from a manual process in 2022 to a digital platform in 2023. As a result of the migration to a technology-based tracking system, there are duplicate records for the same actions, as indicated in the attached data. If an Action Item was created in both the digital platform and the manual tracker during the transition period and was marked complete in the digital platform but not the legacy manual tracker, that has been marked accordingly in the attached data.

When reviewing circuits or devices for review in 2022 and 2023, the EPSS Operations Team determined whether additional mitigation actions would or would not be initiated from the EPSS Operations Team to improve reliability. This could have been the result of factors including, but not limited to, EPSS outage profiles, ongoing actions by other PG&E teams, external escalations, and known issues with a repeat device or circuit.

Please see "*WMP-Discovery2023-2025_DR_CalAdvocates_034-Q001Atch01.xlsx*" for details regarding questions (i)-(ix) for parts (a) and (b) for 2022 and 2023, respectively.