



**GAS RULE NO. 19**  
**MEDICAL BASELINE QUANTITIES**

Sheet 1

**A. GENERAL**

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of therms of gas you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home has a medical disability, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 0.82192 therms per day year-round. In other words, you may be able to purchase an additional 0.82192 therms of gas per day (the equivalent of 25 therms per month) at a lower rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 300 therms per year divided by 365 days. Any billing that requires hand calculations will use 0.82192 therms per day.

If the extra 25 therms does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

(T)

**B. ELIGIBILITY**

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part C below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

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**B. ELIGIBILITY (Cont'd.)**

If you believe that you qualify, please contact your local PG&E office and request a copy of "Medical Baseline Allowance Application," Form No. 62-3481. (T)

PG&E may also require you to have a physician and surgeon licensed in the State of California, or a person licensed in the State of California in accordance with the Osteopathic Initiative Act fill out the last page of the form to certify that you qualify for a Medical Baseline Quantity.

**C. RECERTIFICATION**

(N)

Customers certified by their doctor as having a permanent disability will need to self-certify their eligibility every two years using the "Medical Baseline Allowance Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a doctor's signature.

Customers not having a permanent disability will need to self-certify each year, and will need a doctor's certification every two years using the "Medical Baseline Allowance Application," Form No. 62-3481. (N)

**D. LIFE-SUPPORT DEVICES**

(T)

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on gas supplied by PG&E. (For devices that run on electricity, see Rule 19 in the tariff schedule for electricity.)

**E. HEATING AND AIR CONDITIONING**

(T)

Special heating and/or air-conditioning needs will qualify you for a Standard Medical Baseline Quantity under this rule only if your main source of energy for heating or air conditioning is gas supplied by PG&E. (If your main source of energy for heating or air conditioning is electricity, please see Rule 19 in the tariff schedule for electricity.)

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F. ADDITIONAL MEDICAL BASELINE QUANTITIES (T)

If you believe that more than the Standard Medical Baseline Quantity of 0.82192 therms per day is needed to operate the life-support device(s) in your home or maintain the temperature required by the qualifying medical condition, you may apply for additional medical quantities. Please contact PG&E at 1-800-743-5000 for assistance. (T)  
 (T)

If PG&E finds that you need more than the standard 0.82192 therms per day, it will increase your daily Medical Baseline Quantity. In determining how many Additional Quantities you will be assigned, PG&E will round its calculation of your total daily therm medical needs up to the nearest increment of 0.82192 therms. (D)

G. MEDICAL BASELINE QUANTITIES FOR MASTER-METERED CUSTOMERS (T)

Residential tenants of master-metered customers can also qualify for Medical Baseline Quantities. If one or more of your tenants have a medical condition that qualifies under the conditions listed above, please contact your local PG&E office to find out how to apply.

If you submeter your tenants, any Medical Baseline Quantities must be passed on to the qualifying tenant(s) when you bill tenants for the gas they use.