



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 1

The following terms and conditions apply to both PG&E customers and electric service providers (ESPs) who participate in Direct Access (DA) as defined in Rule 22.

The following rules implement the Switching Exemption Decision (D.) 03-05-034, which adopted guidelines regarding the rights and obligations of DA customers who return to Bundled Service and subsequently switch back to DA service, Decision Regarding Increased Limits For Direct Access Transactions D.10-03-022, which adopted guidelines regarding the rights and obligations of non-residential bundled service customers to switch to DA service, and D.11-12-018, which reduced the minimum commitment on Bundled Portfolio Service from three (3) years to eighteen (18) months. D.03-05-034, D.10-03-022, and D.11-12-018 established provisions for eligible DA customers regarding: (1) Transitional Bundled Service; (2) Bundled Portfolio Service; and (3) Phase-In Period. Pursuant to D.05-12-041, customers receiving Direct Access Service, Transitional Bundled Service or Bundled Portfolio Service may be automatically enrolled in a Community Choice Aggregation Program as described in Rule 23. (T)
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 (T)

Effective March 11, 2010, the right to transfer to Direct Access service is closed to residential customers. However, a residential customer previously classified as DA-eligible that submitted a six-month notice to transfer to DA service prior to March 11, 2010, retains a one-time right to transfer to DA service pursuant to D.10-03-022 and the conditions set forth in Section B, below.

Customers switching to or from bundled service (with the exception of Transitional Bundled Service described in Section A of this Rule) shall notify PG&E six (6) months in advance of their intent to switch.

A. Transitional Bundled Service

1. Transitional Bundled Service (TBS) is effective February 19, 2004, and allows DA customers to return to Bundled Service on a transitional basis while switching from one ESP to another, or for similar or related reasons where TBS is needed.
2. The TBS provision is limited to a sixty (60) day period. The sixty (60) day period begins on the day the DA service is disconnected, which is the day PG&E starts supplying power to the service account (Day 1). By no later than the end of the sixty (60) day period (Day 60 of PG&E supplying power), PG&E must be in receipt of a Direct Access Service Request (DASR) from the customer's new ESP to switch the service account to DA service. In addition to meeting the DASR provisions set forth in Rule 22, Section E, DASRs to switch the service account back to DA service must comply with the following special conditions:
 - a. Accepted DASRs that do not require a meter change will be processed based on normal DASR processing timeframes as defined in Rule 22, Section E. PG&E will include the TBS requirements with the DASR status notification that is sent to the customer as provided for in Rule 22, Section E.7. The customer is responsible for providing its new ESP with this information.

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 2

A. Transitional Bundled Service (Cont'd.)

2. (Cont'd.)

- b. Rejected DASRs must be corrected and resubmitted by the ESP and be acceptable to PG&E no later than twenty (20) days following the conclusion of the TBS period (Day 80 of PG&E supplying power). DASRs not corrected by the ESP within this time period will be cancelled by PG&E.
- c. For accepted DASRs that require a meter change, the meter change must be completed no later than sixty (60) days following the conclusion of the TBS period, or the corrected DASR timing established in Section A.2.b. If a meter change is not completed within sixty (60) days, PG&E will switch the service account to DA service on the customer's next scheduled meter read date with notification to the ESP and customer at the conclusion of the sixty (60) day period. If special metering services are required, such metering services will be done in accordance with rate Schedules E-ESP and E-EUS.

3. Services accounts failing to meet the time limitations and DASR requirements as set forth in Section A.2, above will be in default of the TBS provisions and returned to Bundled Portfolio Service for a eighteen (18) month minimum period, subject to the conditions set forth in Section B of this tariff. Such a default initiates the six (6) month notice of return to Bundled Portfolio Service, which is not subject to cancellation. During this six (6) month period, the service account will be subject to the pricing conditions established in Section A.4, below. PG&E will notify the customer within ten (10) business days of the default, providing an explanation of the default situation, actions being taken and the customer's new Bundled Portfolio Service requirements. (T)

4. Customers electing the TBS option will: (1) be subject to Transitional Bundled Commodity pricing, as defined in rate Schedule TBCC; (2) be subject to the provisions and applicable charges of the Direct Access Cost Responsibility Surcharge (DA CRS) as defined in rate Schedule DA-CRS; and (3) be ineligible to receive Revenue Cycle Services Credits as defined in rate Schedule E-CREDIT.

5. DA customers electing the TBS option may continue to use the same meter provided it is compatible with the PG&E's meter reading system. Incompatible meters will be replaced by PG&E with a meter that meets the customer's applicable tariff requirements, unless PG&E has the capability to do a special read for a fee or the customer and PG&E can agree on an alternative arrangement. Special metering requirements while receiving TBS will be subject to costs as set forth in rate Schedules E-ESP and E-EUS.

(Continued)



ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 3

A. Transitional Bundled Service (Cont'd.)

- 6. Customers returning to DA service at the conclusion of their TBS term will retain their continuous DA status associated with rate Schedule DA-CRS, if applicable.

B. Bundled Portfolio Service

- 1. This service option is effective February 19, 2004, and is applicable to all DA eligible customers who return to Bundled Service for a minimum of eighteen (18) months. This eighteen (18) month minimum Bundled Service commitment will be referred to herein as PG&E's Bundled Portfolio Service (BPS). The following conditions will apply:
 - a. Customers electing this service make a eighteen (18) month commitment and will not be allowed to return to DA service until their eighteen (18) month minimum period has been completed. The eighteen (18) month minimum period will begin on the date the customer is switched to BPS after the conclusion of the six (6) month advance notice period as set forth in Section B.1.b of this tariff. With the exception of the one-time temporary waiver granted during the Open Enrollment Window, described in Section C.4, below, no premature departures from the eighteen (18) month commitment will be allowed.
 - 1) Service account transfers to BPS will be switched on the customer's next scheduled meter read date after the completion of the six (6) month advance notice period. For service accounts with meters that are incompatible with PG&E's meter reading system, PG&E will replace the incompatible meter with a meter that is acceptable to PG&E. Such metering service will be done in accordance with rate Schedule E-EUS.
 - 2) PG&E will initiate a DASR to transfer the service account to BPS and will provide notification to the customer and ESP in accordance with Rule 22, Section E.7.
 - b. Customers must provide a six (6) month advance notice to PG&E prior to becoming eligible for BPS so PG&E can adjust its procurement activity to accommodate the additional load. Such notification will be made by the customer submitting the Notice to Return to PG&E Bundled Service form (Form No. 79-1011) in writing or electronically. PG&E will provide the customer with written confirmation and the necessary switching process information within ten (10) days of receipt of the customer's notification. Once received by PG&E, customers will have a three (3) business day rescission period after which advance notifications cannot be canceled. PG&E will process requests to receive BPS in the following manner:

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ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 4

B. Bundled Portfolio Service (Cont'd.)

(N)

1. (Cont'd.)

- c. During the six (6) month advance notice period, but before they become eligible for BPS, customers may either continue on DA Service or return to Bundled Service and receive TBS pricing as set forth in Section A.4 of this tariff. PG&E will process any DASR returning the customer to Bundled Service during the six (6) month advance notice period in accordance with Rule 22, Section E, and will provide Bundled Service to the customer at the TBS rate for the remainder, if any, of the six (6) month advance notice period. PG&E will initiate the necessary transfer of the service account to BPS at the conclusion of the six (6) month advance notice period with notification to the customer. The metering requirements of Section B.1.b(1) above, will apply during the six (6) month advance notice period. Customers returning to Bundled Service during the six (6) month advance notice period (i.e., before the commencement of BPS), cannot return to DA service.
- d. Customers returning to DA service at the conclusion of their BPS term will retain their continuous DA status associated with rate Schedule DA-CRS, if applicable. DA customers responsible for DA CRS continue to be responsible for DA CRS undercollections and subject to the terms of rate Schedule DA-CRS.

(N)

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ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 5

B. Bundled Portfolio Service (Cont'd.)

- 2. At the end of a DA-eligible customer's eighteen (18) month BPS commitment, the customer may have the option to transfer to DA service under the provisions of Section B.2 of this rule or remain on Bundled Service. Between April 16, 2010 and July 15, 2010, all DA-eligible non-residential customers may have an opportunity to transfer their service account(s) to DA service under the provisions of Section C, below, or remain on Bundled Service. PG&E will provide the customer with a courtesy reminder eight (8) months before the expiration of the customer's eighteen (18) month commitment. If for any reason the customer is not sent, or does not receive, a courtesy reminder from PG&E, customer is not relieved of its responsibility for providing PG&E the notice required in Section B.2.a. below. (T)

 - a. Subject to the DA load limitations set forth in Section C, DA-eligible customers may elect to switch to DA service at any time subsequent to the conclusion of the eighteen (18) month BPS commitment period with the required six (6) month advance notice. Customers must provide PG&E a six (6) month advance notice prior to becoming eligible for DA service so PG&E can adjust its procurement activity to accommodate the change in load. Such notification will be made by the customer submitting a Six Month Notice To Transfer To Direct Access Service form (Form No. 79-1117) as specified on PG&E's website. Only one six-month notice can be submitted per submission method (e.g. email); otherwise, the entire submission will be rejected and each six-month notice will need to be resubmitted on a separate six month notice. If any service accounts on a six-month notice do not belong to the customer indicated on the six-month notice, such service accounts will be rejected and will need to be resubmitted on a separate six-month notice. Each six-month notice received by PG&E will be time and date stamped by PG&E to determine precedence. Once received by PG&E, customers will have a three (3) business day rescission period after which advance notifications cannot be canceled. PG&E will provide to the customer a written confirmation and necessary switching process information within twenty (20) calendar days of the customer's notification, including the final date for PG&E to be in receipt of a DASR to return to DA Service. The customer is responsible for providing its ESP with this information. (T)

(Continued)

Advice Letter No: 3986-E
 Decision No. 11-12-018

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed December 30, 2011
 Effective January 1, 2012
 Resolution No. _____



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 7

- C. Phase-In Period (Cont'd.) (D)
 (N)
1. Section C is applicable during the Phase-in Period described in Section C.2, below. (N)
- Section C is not applicable to eligible non-residential BPS customers who have submitted a Six Month Notice To Transfer To Direct Access Service form prior to April 11, 2010 and are pending a return to DA service under the provisions of Section B.2, above.
2. The Phase-in Period will begin on April 11, 2010 and continue for four (4) calendar years with the annual limits on DA load increases over the Phase-in Period as described below, up to the maximum DA cap of nine thousand five hundred twenty (9,520) gigawatt-hours (GWh) established for PG&E's service territory (Overall DA cap) as defined per D. 10-03-022 (Appendix 1 as "Load Cap"). Kilowatt-hours (kWh) remaining under the annual load limit in one year will be rolled over to subsequent years as part of the cumulative increasing annual limits during the phase-in period. Pursuant to D. 10-03-022, the Existing Base Line DA Load is 5,574 GWh, the New DA Load Allowance is 3,946 GWh and the annual GWh limits are set based upon a percentage of the New DA Load Allowance over the Existing Base Line DA, as defined in Appendix 1 of D. 10-03-022, as follows:
- a. 2010 Annual Limit – thirty-five (35) percent of the New DA Load Allowance; the 2010 Load Cap; 6,955 GWh; [5,574 GWh + (0.35 * 3,946 GWh)]
 - b. 2011 Annual Limit – An additional thirty-five (35) percent of the New DA Load Allowance for seventy (70) percent of the total New DA Load Allowance; The 2011 Load Cap; 8,336 GWh; [6,955 GWh + (0.35 * 3,946 GWh)]
 - c. 2012 Annual Limit – An additional twenty (20) percent of the New DA Load Allowance for ninety (90) percent of the total New DA Load Allowance The 2012 Load Cap; 9,125 GWh; [8,336 GWh + (0.20 * 3,946 GWh)].
 - d. 2013 Annual Limit – An additional ten (10) percent of the New DA Load Allowance for one hundred (100) percent of the room under the Overall DA Cap; The 2013 Load Cap; 9,520 Gwh [9,125 GWh + (0.10 * 3,946 GWh)]. (N)

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 8

C. Phase-In Period (Cont'd.)

3. PG&E will notify all DA-eligible customers by means of a bill insert or a bill onsert (a message printed on the customer's bill), as early as March 2010. Customers may visit PG&E's website for details on the terms and conditions for participation in the limited reopening of DA service under D.10-03-022. However, if for any reason the customer is not sent, or does not receive, notification from PG&E, as required in Section C.4, the customer is not relieved of its responsibility for providing PG&E the Notice Of Intent To Transfer To Direct Access Service During The Open Enrollment Window (Form 79-1115) required in Section C.4 below.

4. Enrollments During The Open Enrollment Window

During the Open Enrollment Window (OEW) that will begin on April 16, 2010 at 9:00 a.m. PDT and end at 11:59 p.m. PDT on July 15, 2010, interested DA-eligible customers can submit an NOI to transfer service accounts to DA service..

(T)

a. All Load Serving Entities (LSEs), whether they are currently serving load or not, will file forecasts of new customers that they expect to gain via the OEW and other periods for Resource Adequacy (RA) compliance years 2010 and 2011 according to the rule set forth by the Commission's Energy Division for the RA process in Rulemaking (R.) 09-10-012. Energy Division will issue an amended RA Guide and reporting template for the 2010 compliance year as well as a RA Guide and reporting template for the 2011 compliance year.

b. Enrollment during the OEW will be as follows:

(1) A temporary one-time waiver of the six (6) month advance notice requirement for all DA-eligible customers, will be granted so that all DA-eligible customers will have the opportunity to submit an NOI as of April 16, 2010, if they wish to do so, pursuant to the process described in Section C.4.b(3) below.

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 9

- C. Phase-In Period (Cont'd.) (N)
- 4. Enrollments During The Open Enrollment Window (Cont'd.) (N)
 - b. Enrollment during the OEW will be as follows: (Cont'd.)
 - (2) A one-time permanent waiver of the current Bundled Portfolio Service (BPS) commitments in existence on April 11, 2010 shall apply so that all DA-eligible customers may enroll in DA service as of the OEW, if they wish to do so, pursuant to the process described in Section C.4.b(3) below. The one-time waiver will apply to a BPS commitment in existence on April 11, 2010 even if the customer does not elect to transfer to DA service during the OEW. At the end of the OEW, these customers may elect DA service at any time with the required six-month advance notice, assuming there is room under the annual limits during the phase-in period or Overall DA Cap. However, the three-year BPS commitment shall continue to apply anytime a DA customer returns to BPS:
 - (3) DA-eligible customers may begin submitting Notice Of Intent To Transfer To Direct Access Service During The Open Enrollment Window (NOI) forms starting at 9:00 a.m. PDT on April 16, 2010. The methods for submitting NOIs will be as specified on PG&E's website. NOI forms must be submitted separately. In the event multiple NOI forms are received by PG&E under a single submission (e.g. the same email), all NOI forms contained in the submission will be rejected. All service accounts listed in an NOI must be for the same customer of record (a customer of record will be distinguished by the Federal Tax Identification (FTI) number listed in PG&E's customer information system), as specified on the NOI. Service accounts with an FTI number that does not match the FTI number for the customer of record indicated on the NOI will be rejected.
 - (4) Each NOI received by PG&E will be time and date stamped by PG&E to determine precedence. The daily batch process for accepting NOIs described in Section C.4.b(5) during the OEW will allow for a ten (10) percent threshold above the 2010 Annual Limit as described in Section C.4.b(5) below.

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 10

C. Phase-In Period (Cont'd.) (N)

4. Enrollments During The Open Enrollment Window (Cont'd.) (N)

b. Enrollment during the OEW will be as follows: (Cont'd.)

- (5) PG&E will process NOI's in daily (12:00 a.m. to 11:59 p.m. PDT) batches. Each daily batch of NOIs will, within twenty (20) days of receipt, be accepted unless and until the 2010 Load Cap is reached. A daily batch that causes the 2010 Load Cap to be exceeded will nevertheless be accepted provided that such daily batch does not exceed the 2010 Load Cap, as defined in Section C.2.a, by more than ten (10) percent of the 2010 Annual Limit. Should a daily batch cause the 2010 Load Cap to be exceeded by more than ten (10) percent of the 2010 Annual Limit, NOIs in that particular daily batch will be accepted on a first-come, first-served basis (based on the date/time stamp of the NOI) up to the 2010 Load Cap plus a threshold of no more than ten (10) percent of the 2010 Annual Limit, as defined in Section C.2.a. All other NOIs in that particular daily batch will be rejected. To maximize NOI acceptance in that particular daily batch that causes the 2010 Load Cap to be exceeded by more than ten (10) percent of the 2010 Annual Limit, PG&E may accept individual service accounts in the order they are listed on the last NOI accepted in that daily batch up to the amount of load allowed under the 2010 Load Cap plus the ten (10) percent threshold. All other NOIs in that particular daily batch will be placed on a wait-list or rejected, as described below.

- (6) NOIs submitted during the OEW will not be accepted once the 2010 Load Cap has been reached. If an NOI is received prior to reaching the 2010 Load Cap, an NOI that is found to have a deficiency (e.g. a typographical error in the service account number) may be accepted on the condition that it is corrected by the customer within two (2) business days after PG&E notifies the customer of such deficiency. NOIs will be void in the event a Direct Access Service Request (DASR) is not timely submitted, as described in Section C.4.b(7) below, or in the event a deficiency in an NOI is not corrected by the customer within two (2) business days.

(N)

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 11

C. Phase-In Period (Cont'd.)

4. Enrollments During The Open Enrollment Window (Cont'd.)

b. Enrollment during the OEW will be as follows: (Cont'd.)

- (7) For NOIs accepted during the OEW, PG&E will notify the customer of NOI acceptance within twenty (20) days of NOI receipt, and will instruct the customer to notify its Electric Service Provider (ESP) that a DASR to switch a customer's service account(s) to DA service must be submitted to PG&E for each eligible service account within sixty (60) calendar days of the date PG&E's notice of NOI acceptance is sent to the customer
- (8) The customer will have sixty (60) calendar days from the date PG&E's notice of NOI acceptance is sent to cause its ESP to submit a DASR for each eligible service account. DASRs will be processed pursuant to the DASR processing provisions under Rule 22 and eligible service accounts will be switched to DA service on their next scheduled meter read date, or the date specified on the DASR, if different from the next meter read date, depending on when PG&E receives the DASR. Although Rule 22.E.18 allows PG&E, the customer and ESP to mutually agree to a different service change date for the service changes requested in the DASR, PG&E may be unable to accommodate special service change dates during the OEW. Nothing in this Section C is intended to rescind Rule 22:E.18, however, it may not be operable during the OEW.
- (9) If a DASR is not received by PG&E for an eligible service account listed on an accepted NOI by the end of the sixty (60) calendar day period, the customer's NOI for that eligible service account will be void.
- (10) Any service account's NOI voided for failure to submit a DASR within the sixty (60) calendar day period will not be subject to a three (3) year minimum BPS commitment period as a result of such failure. This exception will apply only to service account(s) included on NOIs accepted during the OEW.

(N)

(N)

(Continued)



ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 12

C. Phase-In Period (Cont'd.)

4. Enrollments During The Open Enrollment Window (Cont'd.)

(11) If the 2010 Load Cap is reached during the OEW, PG&E will stop accepting NOIs, and will begin placing submitted NOIs on a wait-list on a first-come, first-served basis. The wait-list shall have a maximum capacity equal to twenty-five (25) percent of the 2010 Annual Limit, as defined in Section C.2.a, and shall be maintained until the last day of the OEW. Should any room under the 2010 Load Cap become available during the OEW as a result of any voided NOIs, within one (1) business day of any room becoming available, PG&E will notify eligible customers on the wait-list by email of the acceptance of their NOIs. PG&E will continue to issue such email notices, on a one (1) business day basis as room becomes available during the OEW, through the last day of the OEW. A customer coming off the OEW wait-list will have sixty (60) days after PG&E's notice of the NOI acceptance to cause its ESP to submit a DASR for each eligible service account to PG&E. If a DASR is not received by PG&E by the end of the sixty (60) day period, the customer's NOI for that service account will be void, and the exception under Section C.4.b(10) for the three-year BPS commitment will apply. The wait-list will end on the last day of the OEW. Any NOIs on the wait-list that were not accepted during the OEW will be void, and customers will be notified that they can begin submitting Six Month Notice To Transfer To Direct Access Service forms as early as July 16, 2010 to switch to DA in 2011. No wait-list will be used after the OEW. (T)

(12) The OEW will close at 11:59 p.m. PDT on July 15, 2010. There will be no OEW in subsequent years of the Phase-in Period. (T)

5. All LSEs that intend to serve load during 2011 will refile load forecasts for the 2011 RA compliance year on May 20, 2010. This revised forecast shall account both for customer migration up to that date, but also to forecast expected customer migration during the second phase of DA access that commences in January 16, 2011. The updated load forecasts due by May 26, 2010 will be used by the Energy Division and California Energy Commission to develop Local RA obligations, inclusive of adjustments, as accurately as possible within the constraints of the 2011 RA filing cycle. (T)

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ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 13

C. Phase-In Period (Cont'd.)

6. Enrollment after the OEWS closes:

The following describes the enrollment processes, by year, after the Open Enrollment Window, described in Section C.4 closes.

a. In 2010:

- (1) DA-eligible customers can begin submitting Six Month Notice To Transfer To Direct Access Service (Six Month Notice) forms as of 9:00 a.m. PDT on July 16, 2010. The methods for submitting six-month notices will be as specified on PG&E's website. Six-month notices must be submitted separately. In the event multiple six-month notices are received by PG&E under a single submission (e.g. the same email), all six-month notices contained in the submission will be rejected. All service accounts listed on a six-month notice must be for the same customer-of-record indicated on the six-month notice. Service accounts with an FTI that does not match the FTI number for the customer-of-record indicated on the six-month notice will be rejected. PG&E will use the same daily batch process, as described in Section C.4.b(5) above for accepting six-month notices for any room under the 2011 Load Cap and will allow for up to a ten (10) percent threshold over the 2011 Annual Limit, as defined in Section C.2.a. (T)
- (2) Each six-month notice received by PG&E will be time and date stamped by PG&E to determine precedence. PG&E will process each six-month notice as described in Section B.2.a, above. The daily batch process for accepting the Six Month Notice To Transfer To Direct Access Service will follow the process established for the NOIs (described in Section C.4.b(5) above) will allow for up to a ten (10) percent threshold above the 2011 Annual Limit.

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ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 14

C. Phase-In Period (Cont'd.)

6. Enrollment after the OEW closes: (Cont'd.)

a. In 2010: (Cont'd.)

- (3) A six-month notice that is found to have a deficiency (e.g. a typographical error in the service account number) may be accepted on the condition that it is corrected by the customer within two (2) business days after PG&E notifies the customer of such deficiency. Six-month notices will be void in the event a deficiency in a six-month notice is not corrected by the customer within two (2) business days.
- (4) A customer with an accepted six-month notice will be switched to DA service starting in January 2011, provided the customer's six (6) month advanced notice period has been satisfied and a DASR for each eligible service account has been timely received.
- (5) DASRs will be processed pursuant to Sections B.2.a(1) and B.2.a(2) and the DASR processing provisions under Rule 22.
- (6) Once the 2011 Load Cap is reached, PG&E will stop accepting Six Month Notice To Transfer To Direct Access Service forms.

(N)

(N)

(N)

(Continued)



ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 15

C. Phase-In Period (Cont'd.)

6. Enrollment after the OEW closes: (Cont'd.)

b. In 2011:

- 1) DA-eligible customers can begin submitting Six Month Notice To Transfer To Direct Access Service forms as of 9:00 a.m. PST on January 3, 2011 to switch to DA in 2011 or 2012, depending on whether there is room available under the applicable Load Cap. The methods for submitting six-month notices will be as specified on PG&E's website. Six-month notices must be submitted separately. In the event multiple six-month notices are received by PG&E under a single submission (e.g. the same email), all six-month notices contained in the submission will be rejected. All service accounts listed on a six-month notice must be for the same customer-of-record indicated on the six-month notice. Service accounts with an FTI that does not match the FTI number for the customer-of-record indicated on the Six Month Notice will be rejected. PG&E will process each six-month notice as described in Section B.2.a above. PG&E will accept Six Month Notice To Transfer To Direct Access Service forms up to the 2012 Load Cap. The daily batch process for accepting Six Month Notice To Transfer To Direct Access Service forms will follow the process established for the NOIs described in Section C.4.b(5) and will allow for up to a ten (10) percent threshold above the 2012 Annual Limit.

- 2) Each six-month notice received by PG&E will be time and date stamped by PG&E to determine precedence. PG&E will process each six-month notice as described in Section B.2.a, above. The daily batch process for accepting the Six Month Notice To Transfer To Direct Access Service will follow the process established for the NOIs (described in Section C.4.b(5) above) will allow for up to a ten (10) percent threshold above the 2012 Annual Limit.

(N)

(N)

(N)

(Continued)



ELECTRIC RULE NO. 22.1
DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 16

C. Phase-In Period (Cont'd.)

6. Enrollment after the OEW closes: (Cont'd.)

b. In 2011: (Cont'd.)

- (3) A six-month notice that is found to have a deficiency (e.g. a typographical error in the service account number) may be accepted on the condition that it is corrected by the customer within two (2) business days after PG&E notifies the customer of such deficiency. Six-month notices will be void in the event a deficiency in a six-month notice is not corrected by the customer within two (2) business days.
- (4) A customer with an accepted Six Month Notice To Transfer To Direct Access Service will be switched to DA as soon as possible (depending on whether there is room under the 2011 Load Cap), but in any event starting in January 2012, provided the customer's 6-month advanced notice period has been satisfied and a DASR has been timely received for each eligible service account. If there is no room available under the 2011 Load Cap, customers who submit Six Month Notice To Transfer To Direct Access Service forms prior to July 2011 may need to remain on bundled service for up to twelve (12) months before being able to switch to DA service. If room under the 2011 Load Cap subsequently becomes available in 2011, some customers may be able to switch to DA service prior to 2012, provided the 6-month advanced notice period has been satisfied and a DASR for each eligible service account has been timely received.
- 5) DASRs will be processed pursuant to Sections B.2.a(1) and B.2.a(2) and the DASR processing provisions under Rule 22.
- 6) Once the 2012 Load Cap is reached, PG&E will stop accepting Six Month Notice To Transfer To Direct Access Service forms.

(N)
 (N)
 (N)
 (N)

(Continued)



ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 17

C. Phase-In Period (Cont'd.)

6. Enrollment after the OEW closes: (Cont'd.)

b. In 2011: (Cont'd.)

7) If room under the 2012 Load Cap subsequently becomes available, PG&E will update its website to notify customers that it is accepting Six Month Notice To Transfer To Direct Access Service forms. Once received by PG&E, customers will have a three (3) business day rescission period after which advance notifications cannot be canceled. PG&E will use the same daily batch process described above for accepting Six Month Notice To Transfer To Direct Access Service forms for any room under the 2012 Load Cap. However, customers who submit Six Month Notice To Transfer To Direct Access Service forms prior to July 2011 may be required to remain on bundled service for longer than six (6) months (but not more than twelve (12) months) before switching to DA service, if there is no room under the 2011 Load Cap.

c) In 2012 and 2013:

1) PG&E will use the same enrollment process as described above for 2011, using the applicable annual limits, except that: (1) a ten (10) percent threshold for daily batch processing will not apply to the 2013 Annual Limit because it represents the Overall DA Cap; and (2) DA-eligible customers can begin submitting Six Month Notice To Transfer To Direct Access Service forms as of 9:00 a.m. PST on January 2, 2012 to switch to DA in 2012 or 2013, depending on whether there is room available under the 2012 Annual Limit.

(N)

 (N)

(Continued)



ELECTRIC RULE NO. 22.1
 DIRECT ACCESS SERVICE SWITCHING EXEMPTION RULES

Sheet 18

C. Phase-In Period (Cont'd.)

- 7) During the Phase-in Period, PG&E will indicate on its public website whether NOIs (during OEW) or Six Month Notice To Transfer To Direct Access Service forms (after the OEW) may be submitted, and update this information regularly, as reasonably necessary, but in no event less frequently than monthly. This information should be sufficient to inform customers and ESPs whether there is room available under the annual limits during the phase-in or the Overall DA Cap after the phase-in. PG&E will provide notice on its public website when the level of annualized sales for customers electing DA service approaches a certain percentage of the annual limit or Overall DA Cap (e.g., 95%).

Changes in the twelve (12) month usage of DA accounts will be reflected in order to determine the DA load availability. No customer taking DA service while room was available under the Overall DA Cap will be removed from DA service as a result of growth in DA load.

(N)

 (N)