



**ELECTRIC RULE NO. 19.1**  
 CALIFORNIA ALTERNATE RATES FOR ENERGY FOR INDIVIDUAL  
 CUSTOMERS AND SUBMETERED TENANTS OF MASTER-METERED  
 CUSTOMERS

Sheet 1

**A. GENERAL**

The Low-Income Ratepayer Assistance (LIRA) program was established by the Commission in Decisions 89-07-062 and 89-09-044. The program was revised in Decision 94-12-049 and the name change to California Alternate Rates for Energy (CARE). The purpose of the CARE program is to provide qualifying residential applicants with reduced energy charges. Application for the rate may be made by individually metered PG&E customers, master-metered customers with qualifying submetered tenants, submetered tenants of master-metered PG&E customers, or any permanent resident in an individually metered residential dwelling unit, except non-submetered tenants of master-metered customers and any applicant/customer currently receiving service under Schedule EE.

Qualifying applicants for CARE shall be placed on the CARE rate starting with the first day of the next Billing Cycle after receipt of such application by PG&E. (T)

A Nonprofit Group-Living Facility may qualify for CARE, if it meets the eligibility criteria set forth in Rule 19.2. A Qualified Agricultural Housing Facility may qualify for CARE, if it meets the eligibility criteria set forth in Rule 19.3.

**B. ELIGIBILITY**

To be eligible to receive CARE the applicant (except in the case where a master-metered customer submeters qualifying CARE applicants) must qualify under the eligibility criteria set forth in either Section 1 or 2, below, and meet the certification requirements thereof to the satisfaction of PG&E. Individually metered applicants/customers may qualify for CARE at their primary residence only.

The completed application must be submitted to PG&E. PG&E will randomly verify the eligibility of applicants following enrollment.

(Continued)



**ELECTRIC RULE NO. 19.1**

Sheet 2

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**B. ELIGIBILITY (Cont'd.)**

Total gross annual income for all persons in the applicants household may not exceed the following:

<u>Number of Persons in Household</u>	<u>Maximum Annual Household Income</u>	
1-2	\$31,800	(T)
3	\$37,400	
4	\$45,100	
5	\$52,800	
6	\$60,500	
Each additional member, add:	\$ 7,700	(T)

**C. CERTIFICATION**

1. Individually metered PG&E customers, submetered tenants of master-metered PG&E customers, and other qualifying applicants in individually metered residential dwelling units:

All applicants for certification must fill out and provide to PG&E Application Form No. 01-9077.

2. Submetered tenants of master-metered PG&E Customers:

Submetered tenants of master-metered Customers will submit Application Form No. 01-9285 to PG&E, including their tenant's apartment/unit number and PG&E account number. PG&E will notify the master-metered Customer of the tenant's certification. The master-metered Customer, not PG&E, is responsible for extending CARE discounts to tenants certified to receive them.

3. Self-certification:

Self-certification will be used to determine income eligibility for the CARE program. Customers must sign a statement upon application indicating that PG&E may verify the Customer's eligibility at any time. If verification establishes that the Customer is ineligible, the Customer will be removed from the program and PG&E may render corrective billings.

(Continued)



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Sheet 3

**D. RECERTIFICATION REQUIREMENTS**

Certification of individually-metered PG&E Customers and submetered tenants of master-metered customers is valid for a period of two years, or four years for customers that are determined to have a fixed income, except as provided in Section F. (T)  
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 (T)

Applicants either suspected of or proven to have provided incorrect information in their application for CARE may be required to recertify at any time. Further, PG&E reserves the right to conduct random audits to determine applicants' eligibility. Failure by any party asked to provide proper proof of eligibility will result in disqualification of applicant's eligibility to receive the CARE rate. PG&E may rebill Customers removed from the program for previous discounts received for which the participant did not qualify.

Upon PG&E's request that the applicant recertify eligibility following the regular expiration date of applicants' eligibility, the applicant will have 90 days to recertify, after which applicants not recertified may lose their eligibility under the CARE program.

It is the responsibility of the applicant to immediately notify PG&E when they are no longer eligible for the CARE program.

(Continued)



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Sheet 4

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**E. QUALIFIED SUBMETERED APPLICANTS**

Where residential dwelling units are not individually metered by PG&E and where the qualifying CARE applicants are not PG&E's customers of record, PG&E may perform audits to determine if the qualifying applicants still reside at the premises receiving CARE. Then PG&E will either (a) allow CARE to remain in effect until recertification in accordance with Section D above, or (b) remove the customers of record from CARE effective with the first day of the next Billing Cycle after PG&E performs the audits.

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**F. MISAPPLICATION OF CARE**

Certification for eligibility for the CARE program that is made based upon incorrect information provided by the applicant shall constitute misapplication of CARE for the period under which the applicant received CARE. PG&E may rebill the account at the customer's/applicant's otherwise-applicable rate schedule for misapplication of CARE. Such billing shall be for a period up to the most recent three years in accordance with Rule 17.1. However, nothing in Rule 19.1 shall be interpreted as limiting PG&E's rights under any provisions of any applicable law or tariff.

Master-metered customers with PG&E-certified submetered tenants shall not be held responsible for incorrect information provided by the submetered tenant to PG&E.