



**ELECTRIC RULE NO. 19**  
**MEDICAL BASELINE QUANTITIES**

Sheet 1

**A. GENERAL**

If you are a residential customer, you are assigned a Baseline quantity. This quantity is the number of kilowatt-hours (kWh) of electricity you may purchase at PG&E's lowest residential rate.

If you or a full-time resident in your home has a medical disability, you may qualify for a Standard Medical Baseline Quantity in addition to your regular Baseline quantity. The Standard Medical Baseline Quantity is 16.438 kWh per day (approximately) year-round. In other words, you may be able to purchase an additional 16.438 kWh of electricity per day (the equivalent of 500 kWh per month) at a lower rate. The Standard Medical Baseline Quantity used for automated billing is calculated using the unrounded quotient of the following equation: 6,000 kWh per year divided by 365 days. Any billing that requires hand calculations will use 16.438 kWh per day.

If the extra 16.438 kWh per day does not meet your medical needs, you may apply for Additional Medical Baseline Quantities, as explained in Part F below.

(T)

**B. ELIGIBILITY**

To qualify for a Standard Medical Baseline Quantity, you must certify in writing that you or a full-time resident in your home is:

- dependent on a life-support device (as defined in Part C below) used in the home or
- a paraplegic, hemiplegic, or quadriplegic person, or a multiple sclerosis patient with special heating and/or cooling needs or
- a person being treated for a life-threatening illness, or a person with a compromised immune system with special heating and/or cooling needs to sustain the life of the person or prevent deterioration of the person's medical condition or
- a scleroderma patient with special heating needs.

(Medical conditions other than multiple sclerosis, scleroderma, paraplegia, hemiplegia, quadriplegia, a life-threatening illness, or having a compromised immune system may also qualify customers for medical quantities for heating or air conditioning. Any such situations will be reviewed on an individual basis.)

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**B. ELIGIBILITY (Cont'd.)**

If you believe that you qualify, please contact your local PG&E office and request a copy of "Medical Baseline Allowance Application," Form No. 62-3481. (T)

PG&E may also require you to have a physician and surgeon licensed in the State of California or a person licensed in the State of California in accordance with the Osteopathic Initiative Act fill out the last page of the form to certify that you qualify for a Medical Baseline Quantity.

**C. RECERTIFICATION**

(N)

Customers certified by their doctor as having a permanent disability will need to self-certify their eligibility every two years using the "Medical Baseline Allowance Self-Certification," Form No. 61-0502, to ensure their continued residence at the service address, but will not need a doctor's signature.

Customers not having a permanent disability will need to self-certify each year, and will need a doctor's certification every two years using the "Medical Baseline Allowance Application," Form No. 62-3481. (N)

**D. LIFE-SUPPORT DEVICES**

(T)

A life-support device is any medical device necessary to sustain life or relied upon for mobility. To qualify under this rule, the device must be used in the home and must run on electricity supplied by PG&E. (For devices that run on gas, see Rule 19 in the gas tariff schedule.)

The term "life-support device" includes, but is not limited to, respirators, iron lungs, hemodialysis machines, suction machines, electric nerve stimulators, pressure pads and pumps, aerosol tents, electrostatic and ultrasonic nebulizers, compressors, IPPB machines, and motorized wheelchairs.

**E. HEATING AND AIR CONDITIONING**

(T)

Special heating and/or air-conditioning needs will qualify you for a Standard Medical Baseline Quantity under this rule only if your main source of energy for heating or air conditioning is electricity supplied by PG&E. (If your main source of energy for heating or air conditioning is gas, please see Rule 19 in the gas tariff schedule.)

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F. ADDITIONAL MEDICAL BASELINE QUANTITIES (T)

If you believe that more than the Standard Medical Baseline Quantity of 16.438 kWh per day is needed to operate the life-support device(s) in your home or maintain the temperature required by the qualifying medical condition, you may apply for additional medical quantities. Please contact PG&E at 1-800-743-5000 for assistance.

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 (T)

If PG&E finds that you need more than the standard 16.438 kWh per day, it will increase your daily Medical Baseline Quantity. In determining how many Additional Quantities you will be assigned, PG&E will round its calculation of your total daily kWh medical needs up to the nearest increment of 16.438 kWh.

(D)

G. MEDICAL BASELINE QUANTITIES FOR MASTER-METERED CUSTOMERS (T)

Residential tenants of master-metered customers can also qualify for Medical Baseline Quantities. If one or more of your tenants have a medical condition that qualifies under the conditions listed above, please contact your local PG&E office to find out how to apply.

If you submeter your tenants, any Medical Baseline Quantities must be passed on to the qualifying tenant(s) when you bill tenants for the electricity they use.