Revised Cancelling Revised

Cal. P.U.C. Sheet No. Cal. P.U.C. Sheet No.

43277-E 40667-E

Electric Sample Form No. 62-3531 Service Report

Sheet 1

Please Refer to Attached Sample Form

Effective Resolution

SERVICE REPORT





PG&E Visited your Property Today to Service Your Account

Valued Customer:																	
Service Date/Time:A.M./P.M.																	
Service Technician:Confirmation/Field Order #																	
Transaction Type: SORRY WE MISSED YOU: Unfortunately we were not able to complete your service request because it requires your presence or the presence of an adult. Please call us at 1-800-743-5000 SORRY WE MISSED YOU: Please see reverse side for additional information																	
Gas Service Electric Service																	
Service	ce/Ins	spection	on of	Gas	Equip						Service/Inspecti	on of	Elect		quipm	ent	
Appliance Type Range Oven Water Heater Heating Appliance Dryer Pool/Spa Heater	Inspected	Cleaned Burner Pilot	Filter Inspected	Adjusted	Repaired	Gas Leak Repaired	Appliance Parts Replace Program	Unsafe Condition Identified	Refer to Dealer		Equipment Type Service Panel Voltage Problem Complete Outage Partial Outage Other	Inspected	Voltage Read	Problem Corrected	Parts/Contractor Referral	Unsafe Condition Identified	Refer to Dealer
Other								Ren									
												Case	#				
					Ad	diti	onal	PG	&E \	Na	rk Required						
Additional PG&E Work Required The work you requested will require additional PG&E follow up or repairs to complete. Please refer to your case number above when calling for additional information regarding your request.																	
Wordyguastic	ofice	1 ; 4 !									nity to serve you uransweris"No"h	044	2012	wo i-	mner) / C ?	-
vvereyousalls	one(a VVIÜ	TUTE	sel	VICE	5	C S	INO	11	yU	uranswens NO N	iOW (Jai1\	well	uhi	JVE (
Comments				See	the	bac	k of	this f	form	foi	additional services	s					

SERVICE REPORT



Excellent Service Is Our Goal

Sorry We Missed You

□ Electric Meter (with momentary electric service interruption – we apologize for the inconvenience). □ Gas meter (without interruption of your gas service). □ We read the gas/electric meter(s) for the closing bill. The gas meter has been left On Off The electric meter has been left on Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. □ The gas/electric meter was read and/or tested as part of our investigation into your billilling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: □ Gas □ Electric meter (with momentary electric and not facilities, Your gas appliance (s). We did not turn the gas on because our technician was unable to enter the building to check the safe and efficient operation of your gas appliance(s). We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. ■ Gas □ Electric □ Gas □ Front □ Meter □ Circuit □ Cartridge □ Fush handle to with "ON" at the top "ON" □ Push handle to ON" □ Push handle to ON" □ Push handle to ON"	We performed a routine test	of your:				interrupt the gas			
Gas meter (without interruption of your gas service). We read the gas/electric meter(s) for the closing bill. The gas meter has been left On Off The electric meter has been left On Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: We did not turn the gas on because our technician was unable to enter the building to check the safe and efficient operation of your gas appliance(s). We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. Gas Electric Building Front Pull and reposition Push handle to	service interruption – we				meter was not be resto appliance(s	left off and your ored without acc s). Please conta	gas service can ess to your gas ct us at 1-800-		
technician was unable to enter the building to check the safe and efficient operation of your gas appliance(s). The gas meter has been left On Off The electric meter has been left On Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. The gas/electric meter was read and/or tested as part of our investigation into your billing inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: Meter Location BUILDING We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. Circuit Breaker(s) Push handle to Push handle to Push handle to		uption of y	our		743-5000 to	o have your serv	rice restored.		
The gas meter has been left On Off The electric meter has been left On Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: Meter Location Meter Location We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. Gas		er(s) for th	е		technician was unable to enter the building				
The electric meter has been left On Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: We turned your electricity on and read the meter. However, due to your absence the main switch at your meter panel was left in the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. Gas Weter Location BUILDING Front Push landle to Push handle to	The gas meter has been lef	eft							
The electric meter has been left On Off If your service is off, please call us at 1-800-743-5000 to have service established in your name. □ The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: □ Gas □ Electric Meter Location Circuit Breaker(s) Cartridge Fuses Disconnect Handle Push lawer to "ON" Push handle to	3		Off						
If your service is off, please call us at 1-800-743-5000 to have service established in your name. □ The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: □ Gas	The electric meter has been	n left	••						
1-800-743-5000 to have service established in your name. In the gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager. In the "off" position before turning the main switch on. If you live in an apartment complex and cannot locate your meter panel, please contact your apartment manager.		On	Off						
□ The gas/electric meter was read and/or tested as part of our investigation into your billling inquiry. A PG&E representative will contact you to follow-up on your inquiry. The meter readings are: □ Gas	1-800-743-5000 to have service established				the off position. To obtain power, follow the instructions below the checked box. Note: all major electric appliances should be in				
Meter Location Circuit Breaker(s) Cartridge Fuses Disconnect Handle	tested as part of our investigated billling inquiry. A PG&E representated you to follow-up on your contact you to follow-up on your properties.	ation into y esentative	our will		switch on. I complex an panel, plea	f you live in an a nd cannot locate	apartment your meter		
BUILDING Breaker(s) Fuses Handle Building Front Push lever to "ON" Pull and reposition Push handle to	Gas				••	••	••		
Front Push lever to "ON" Pull and reposition Push handle to	Electric			В					
Push lever to "ON"			NG			0000			
				Pus	h lever to "ON"				

How to Reach Us

English	1-800-743-5000	PG&E 做知詳情或案取中文相關資料, 請撥	1-800-893-9555
Outage Information	1-800-743-5002	Número Telefónico de Servicio al Cliente	1-800-660-6789
Smarter Energy Line	1-800-933-9555	Dich vu Khách Hàng Việt Nam	1-800-298-8438

Service Policy

PG&E's gas and electric service policy is limited to safety inspections and minor adjustments to ensure safe and proper operation of gas and electric appliances at the time of the service call.

PG&E is not authorized, nor licensed, to perform major inspections or repairs to appliances. A licensed contractor can perform a complete inspection and provide a written statement of the condition of the appliance for home disclosure or property inspections.



An update on your service.

ate:	Time:	AM/PM
count Number:		
were not able to complete	e our work today for the follo	wing reasons:
- -	the meter(s) or other PG&E e	
1-800-743-5000 to schedu		quipment. Out us ut
Customer-owned equipme	ent needs repair. See addition	al comments below.
Work Performed	Comments	
Meter Maintenance	☐ Electric ☐ Gas	
Installed/Changed Meter	☐ Electric	
Tested Meter	Gas Electric	
Read Meter	☐ Gas ☐ Electric	
	Gas Electric	
Inspected/Sealed Meter	Gas	
Service Turned □On □Off	☐ Electric☐ Gas	
	I a momentary interruption of you	
r work today may have required ted to reset digital clocks on you		
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PG&E is proud to be your energy reliability. The meter at your pro We value your feedback. If you w www.pge.com/FieldFeedback to Thank you for the opportunity to Service Technician	d a momentary interruption of your appliances and equipment. We are provider. We are dedicated to being perty is safe and operating correct yould like to provide feedback on to be complete a brief survey.	pologize for any inconven g proactive about safety ar ly.
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[ADHESIVE APPLIED HERE]

	We turned on your electricity. How the main switch at the meter pan To obtain power follow the instruction. Note: All major electric appliance position before turning on the mapartment complex and cannot be contact your apartment manage.	tel was left in the off position ctions below the checked between should be in the "off" ain switch. If you live in an locate the meter panel, ple	on. ox.					
	Circuit Breaker(s)	Fuses	Disconnect Handle					
	MAIN BREAKER ON OFF ON ON ON ON ON ON ON ON ON	ON						
	Push switch to "ON"	Pull out and turn 180° to reposition with "ON" at the top	Push handle to "ON"					
The gas/electric meter was read and/or tested as part of our investigation into your billing inquiry. A PG&E representative will contact you to follow up on your inquiry.								
	The electric mo	J 3	jas meter has left □0n □0ff					
	The electric moreading is		gas meter ng is					
16	u baya ayastiana abayt taday'a y							

If you have questions about today's work, please contact us at:

Residential Customers 1-800-743-5000 Agriculture Customers 1-877-311-3276 Business/Commercial Customers 1-800-468-4743

For more information about PG&E, visit www.pge.com

Para obtener mayor información, por favor llame al 1-800-660-6789

欲知詳情或索取中文相關資料, 請撥 1-800-893-9555

