

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



March 13, 2013

Advice Letters 3251-G/3934-E & 3251-G-A/3934-E-A

Brian K. Cherry
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Subject: Revisions to PG&E's Gas and Electric Tariffs per D.11-07-056 and Supplemental Filing

Dear Mr. Cherry:

Advice Letters 3251-G/3934-E and 3251-G-A/3934-E-A are rejected per Resolution E-4535.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director
Energy Division



October 27, 2011

Advice 3251-G/3934- E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

Subject: Revisions to PG&E's Gas and Electric Tariffs Per Decision 11-07-056

Pacific Gas and Electric Company ("PG&E") hereby submits for filing revisions to its gas and electric tariffs. The affected tariff sheets are listed on the enclosed Attachment 1.

Purpose

The purpose of these revised tariffs is to comply with Ordering Paragraph 2 of Decision ("D.") 11-07-056, which requires PG&E to file a Tier 2 advice letter including whatever tariff changes are necessary to conform its corporate policies concerning customer usage data to the Rules Regarding Privacy and Security Protections for Energy Usage Data in Attachment D to D.11-07-056.

Background

In D.11-07-056, the California Public Utilities Commission ("CPUC" or "Commission") adopted new and updated rules requiring privacy and security protections for energy usage data collected by the utilities and third parties from utility customers. Among other things, the Decision requires the utilities, including PG&E, to review their tariffs and file an advice letter revising the tariffs as necessary to conform the utilities' corporate policies concerning customer usage data to the Commission's new and updated privacy rules.

By its terms, Decision No. 11-07-056 applies only to electrical corporations. The Commission is conducting a Phase 2 proceeding to consider how to apply the new and updated privacy rules to gas corporations, community choice aggregators, and electric service providers. Therefore, PG&E's proposed tariff changes in this advice letter are limited to its electric tariffs; PG&E will provide similar revisions to its gas, Community

Choice Aggregation (“CCA”) and Direct Access (“DA”) tariffs once the Commission completes Phase 2 of its proceeding.¹

Therefore, in accordance with D.11-07-056, PG&E is proposing the following two revisions to its electric tariffs and sample forms in this advice letter:

- (1) Revise PG&E Electric Rule 9, “Rendering and Payment of Bills,” Section M, “Privacy of Customer Information,” to conform to the Commission’s privacy rules, to read as follows:

M. PRIVACY OF CUSTOMER INFORMATION

In accordance with the California Public Utilities Commission’s Rules Regarding Privacy and Security Protections for Energy Usage Data, adopted in CPUC Decision No. 11-07-056, PG&E will not release information that can reasonably be used to identify an individual customer, or a customer’s family, household, or residence, including personally-identifiable financial information about a customer, to a third party without the customer’s written consent, except in certain circumstances. These certain circumstances include release of such information to third parties without the customer’s consent only as is necessary for PG&E to 1) provide or bill for electrical power or gas; 2) provide for system, grid, or operational needs; 3) provide services as required by state or federal law or as specifically authorized by an order of the California Public Utilities Commission; 4) plan, implement or evaluate demand response, energy management, or energy efficiency programs under contract with PG&E, under contract with the California Public Utilities Commission, or as part of a Commission authorized program conducted by a governmental entity under the supervision of the California Public Utilities Commission; 5) provide pursuant to legal process; or 6) provide in situations of imminent threat to life or property.

To preserve customer privacy, PG&E will not release confidential customer information, including financial information, except as referenced above, to a third party without the customer’s consent. PG&E’s customer information and website privacy policies are available for review on PG&E’s website at <http://www.pge.com>.

¹ PG&E’s relevant gas tariff is Gas Rule 9, Section M; its relevant CCA tariff is Electric Rule 23 and related forms; and its relevant DA tariff is Electric Rule 22 and related forms. PG&E also expects to file revised tariffs applicable to customer privacy protections relating to natural gas marketers under its Gas Rule 23.

- (2) Revise PG&E Gas and Electric Sample Form 79-1095, "Authorization to Receive Customer Information or Act Upon a Customer's Behalf" and Form 79-1096, "Authorization to Receive Customer Information or Act Upon a Customer's Behalf" (Spanish version) to conform to the Commission's privacy rules regarding Commission enforcement jurisdiction (Rule 1); transparency and customer notice (Rule 2); purpose specification (Rule 3); customer access and control (Rule 4); and use and non-disclosure limitations (Rule 6).²

Separate from the changes in electric tariffs proposed by this advice letter, PG&E is fully implementing the other requirements and programs required by the Privacy Rules which apply without the need for specific tariff revisions. These requirements and programs include, *inter alia*:

- Providing new and existing customers with the notices and purpose specifications required by Rules 2 and 3;
- Providing customers access and control of their customer information as required by Rule 4;
- Minimizing the amount of customer-specific data that PG&E collects, retains and discloses as required by Rule 5;
- Implementing controls, procedures, programs and contractual agreements to ensure that employees, agents, contractors and other third-parties comply with the use and disclosure limitations and customer authorizations required by Rule 6;
- Ensuring that data quality and integrity guidelines are met under Rule 7;
- Ensuring that PG&E implements reasonable data security requirements and controls to protect covered information from unauthorized access or disclosure, and to notify and report breaches of data security requirements under Rule 8; and
- Complying with customer complaint, employee training, and Commission audit and reporting requirements under Rule 9.

² PG&E will use the same text as contained in Electric Sample Forms 79-1095 and 79-1096 equally with electric customers as well as gas customers, energy service providers, core transport agents, and community choice aggregators, pending a decision in Phase 2 of R.08-12-009. For the purpose of this filing, Gas Sample Form 79-1095 is included in this advice filing for approval to indicate its equality with Electric Sample Form 79-1095 but subject to any further changes in Phase 2 of this proceeding. PG&E proposes to identically revise its Electric Sample Form 79-1096 ("Authorization to Receive Customer Information or Act Upon a Customer's Behalf," in Spanish) upon approval of this advice filing.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **November 16, 2011**, which is 20 days from the date of this filing. Protests should be mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. Mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian Cherry
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-6520
E-mail: PGETariffs@pge.com

Effective Date

PG&E requests that this advice filing, upon Energy Division approval, become effective **November 28, 2011**, which is 32 calendar days after the date of this filing.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for R.08-12-009. Address changes to the General Order 96-B service list and all electronic approvals should be directed to e-mail PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at

(415) 703-2021 or at Process_Office@cpuc.ca.gov. Advice letter filings can also be accessed electronically at <http://www.pge.com/tariffs/>.

A handwritten signature in cursive script that reads "Brian Cheng".

Vice President – Regulation and Rates

cc: Service List R.08-12-009

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY

ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Linda Tom-Martinez

Phone #: (415) 973-4612

E-mail: lmt1@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
 PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3251-G/3934-E**

Tier: **2**

Subject of AL: **Revisions to PG&E's Gas and Electric Tariffs Per Decision 11-07-056**

Keywords (choose from CPUC listing): Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.11-07-056

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL¹: _____

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for:

Confidential information will be made available to those who have executed a nondisclosure agreement: Yes No

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: _____

Resolution Required? Yes No

Requested effective date: **November 28, 2011**

No. of tariff sheets: 10

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Sample Form 79-1095, Electric Rule 9, Electric Sample Form 79-1095

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave.,

San Francisco, CA 94102

jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian Cherry

Vice President, Regulation and Rates

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

**ATTACHMENT 1
Advice 3251-G**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

29324-G	Gas Sample Form No. 79-1095 Authorization to Receive Customer Information or Act Upon a Customer's Behalf	24840-G
29325-G	GAS TABLE OF CONTENTS Sheet 1	29320-G
29326-G	GAS TABLE OF CONTENTS Sheet 11	28662-G



Gas Sample Form No. 79-1095
Authorization to Receive Customer Information or Act Upon a Customer's Behalf

**Please Refer to Attached
Sample Form**

Advice Letter No: 3251-G
Decision No. 11-07-056

Issued by
Brian K. Cherry
Vice President
Regulation and Rates

Date Filed October 27, 2011
Effective _____
Resolution No. _____



AUTHORIZATION TO RECEIVE PERSONAL INFORMATION ABOUT A CUSTOMER OR ACT UPON A CUSTOMER'S BEHALF

THIS IS A LEGALLY BINDING CONTRACT, PLEASE READ CAREFULLY
(Please Print or Type)

IMPORTANT INFORMATION FOR PG&E CUSTOMERS – BE SURE TO READ FIRST

Under PG&E's privacy policies, which can be found at www.pge.com, with certain exceptions, PG&E generally does not sell or disclose personal information about you, such as your name, address, phone number, or electric or gas account and billing information, to third parties unless you expressly consent to allowing a third party to access this personal information. The purpose of this form is to allow you to exercise your right to choose whether to authorize PG&E to disclose personal information about you to a specific third party. Please note that you are not required to consent to share personal information about you with a third party, and you are not required to sign this consent form. In addition, as the form indicates below, you have certain rights to be fully informed regarding the persons who will access personal information about you; the purposes for which the personal information will be used; and the procedures you can use to terminate or revoke your consent to disclosure of the personal information. Before signing this form, you should be sure to fill in and review the detailed description of the type of personal information you are authorizing to release and the purposes for which that information will be used by the third party to whom you are releasing the information. Once you choose to authorize a third party to access personal information about you, you are responsible for ensuring that the third party safeguards the personal information from further disclosure.

Please read and consider all the information in the following form carefully, and please provide all the information required. PG&E will not release personal information about you to a third party unless this consent form is fully filled out. PG&E will provide standard customer information without charge for up to two times in a 12-month period per service account. After two requests in a year, you will be responsible for charges that may be incurred to process your request.

If you have any questions regarding this consent form or PG&E's privacy policies in general, you can contact PG&E at 1-800-743-5000 or email PG&E at CorrespondenceManage@pge.com

I, _____
NAME TITLE (IF APPLICABLE)

of _____ (Customer) have the following mailing address
NAME OF CUSTOMER OF RECORD

_____, and do hereby appoint
MAILING ADDRESS CITY STATE ZIP

of _____
NAME OF THIRD PARTY MAILING ADDRESS

CITY STATE ZIP

To act as my agent and consultant (Agent) for the listed account(s) and in the categories indicated below:

ACCOUNTS INCLUDED IN THIS AUTHORIZATION:

1. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER

2. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER

3.

SERVICE ADDRESS

CITY

SERVICE ACCOUNT NUMBER

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the Agent. The Agent must thereafter provide specific written instructions/requests (e-mail is acceptable) about the particular account(s) before any information is released or action is taken. In certain instances, the requested act or function may result in cost to you, the customer. Requests for information may be limited to the most recent 12 month period.

I (Customer) authorize my Agent to act on my behalf to perform the following specific acts and functions (initial all applicable boxes):

- 1. Request and receive billing records, billing history and all meter usage data used for bill calculation for all of my account(s), as specified herein, regarding utility services furnished by the Utility¹.
- 2. Request and receive copies of correspondence in connection with my account(s) concerning (initial all that apply):
 - a. Verification of rate, date of rate change, and related information;
 - b. Contracts and Service Agreements;
 - c. Previous or proposed issuance of adjustments/credits; or
 - d. Other previously issued or unresolved/disputed billing adjustments.
- 3. Request investigation of my utility bill(s).
- 4. Request special metering, and the right to access interval usage and other metering data on my account(s).
- 5. Request rate analysis.
- 6. Request rate changes.
- 7. Request and receive verification of balances on my account(s) and discontinuance notices.
- 8. **Other (as specified below)**

The Agent provides the following notice to Customer regarding the information to be collected pursuant to this Authorization (attach additional page if additional space needed):

1. Name of third party that is requesting the information:

2. The title, business address, and telephone number of the third party official who is responsible for collecting and maintaining the information collected pursuant to this Authorization, and who will, upon request, inform the Customer of the location of his or her information and the categories of persons who use the information.

3. The law, regulation or other authority which permits the collection and maintenance of the information.

4. The consequences, if any, of a customer not providing the information.

5. Detailed description of the information being requested, and the principal purpose or purposes for which the information will be used.

6. Any known or foreseeable disclosure of the information to others which may be made of the information.

7. The Customer's right to access the records containing the information which are maintained by the third party.



GAS TABLE OF CONTENTS

Sheet 1

TITLE OF SHEET	CAL P.U.C. SHEET NO.	
Title Page	29325-G	(T)
Rate Schedules	29321,29322-G	
Preliminary Statements.....	29323,29060-G	
Rules	29070-G	
Maps, Contracts and Deviations.....	29055-G	
Sample Forms	27715,28995,27262, 29326 ,28503-G	(T)

(Continued)

Advice Letter No: 3251-G
 Decision No. 11-07-056

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed October 27, 2011
 Effective _____
 Resolution No. _____



GAS TABLE OF CONTENTS

Sheet 11

FORM	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Sample Forms Non-Residential		
79-1089	ISP - Pacific Gas and Electric Company Exchange Agreement	24366-G
79-1090	G-ESISP Service Agreement	24367-G
79-1091	G-ESISP Service Relocation Agreement	24368-G
Sample Forms Miscellaneous		
62-0562	Gas and Electric Facilities Transfer Agreement	18418-G
62-0579	Construction Change Order.....	21087-G
62-4501	Absolving Service Agreement	5518-G
62-4527	Agreement to Perform Tariff Schedule Related Work	13667-G
62-4778	Cancellation of Contract.....	13137-G
79-861	Electronic Data Interchange Trading Partner Agreement.....	18294-G
79-936	Deed of Conveyance.....	13639-G
79-937	Assignment Agreement.....	13640-G
79-967	Electronic Billing Customer Agreement.....	19894-G
79-1039	Agricultural, Commercial, Residential Rate Schedule Selection Customer Agreement.....	24081-G
79-1040	Non-Disclosure and Use of Information Agreement.....	23183-G
79-1041	Notice of Bill Guaranty Termination.....	23184-G
79-1042	APS/Auto Pay Customer Application.....	23185-G
79-1043	Irrevocable Standby Letter of Credit.....	23186-G
79-1095	Authorization to Receive Customer Information or Act Upon a Customer's Behalf.....	29324-G
79-1096	Authorization to Receive Customer Information or Act Upon a Customer's Behalf (Spanish).....	24841-G
79-1097	Request Change of Mailing Address to a Third-Party Change of Address.....	24842-G
79-1099	Property Manager Authorization to Receive Owner Information or Act on an Owner's Behalf.....	25054-G
79-1104	Billing Calculation Service Agreement.....	26570-G
79-1118	General On-Bill Financing Agreement.....	28309-G
79-1126	Off-Bill and On-Bill Financing Loan Agreement for Self-Installed Projects.....	28602-G
79-1128	Customer Affidavit Form for the Self-Certification of Small Business Customers Under Government Code Section 14837.....	28659-G

(Continued)

Advice Letter No: 3251-G
 Decision No. 11-07-056

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed October 27, 2011
 Effective _____
 Resolution No. _____

**ATTACHMENT 1
Advice 3934-E**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
30690-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 7	27863-E
30691-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 8	
30692-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 9	29673-E
30693-E	Electric Sample Form No. 79-1095 Authorization to Receive Customer Information or Act Upon a Customer's Behalf	26268-E
30694-E	ELECTRIC TABLE OF CONTENTS Sheet 1	30579-E
30695-E	ELECTRIC TABLE OF CONTENTS RULES Sheet 18	30402-E
30696-E	ELECTRIC TABLE OF CONTENTS SAMPLE FORMS Sheet 30	30271-E



ELECTRIC RULE NO. 9
 RENDERING AND PAYMENT OF BILLS

Sheet 7

L. ELECTRONIC BILL PRESENTATION AND PAYMENT

At the mutual option of the Customer and PG&E, the Customer may elect to receive, view, and pay regular bills for service electronically and to no longer receive paper bills and legal and mandated notices. Customers requesting this option may be required to complete additional forms and agreements. Legal and mandated notices shall be included with PG&E's electronic transmittal; except, however, all notices of termination of service for nonpayment shall be delivered by U.S. Mail. Either party may discontinue Electronic Billing upon 30 days prescribed notice.

Customers choosing to use an alternative payment method, such as a bill aggregator or financial institution, may be charged a fee by the third party. All complaints regarding alternative payment methods shall be directed to PG&E.

(L)

(Continued)

Advice Letter No: 3934-E
 Decision No. 11-07-056

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed October 27, 2011
 Effective _____
 Resolution No. _____



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 9

N. BILL CREDITS FOR CUSTOMERS IN THE SAN BRUNO GAS PIPELINE EXPLOSION AREA (L)

A natural gas explosion on a natural gas pipeline in the City of San Bruno on September 9, 2010, has severely inconvenienced three-hundred and seventy-four (374) customers in the area of San Bruno bounded by Sneath Lane to the north, San Bruno Avenue to the south, Skyline Boulevard to the west, and Crestmoor Canyon Open Space to the east ('affected area')¹. In recognition of this, PG&E will provide bill credits to the three-hundred and seventy-four (374) customers as described in this Section N. Such bill credits will be at PG&E shareholder expense using a bill relief credit.

1. Customer Accounts Eligible for Bill Credits:
 - i. Customer accounts for each premises located in the affected area of San Bruno will receive bill credits as described in this Section.
 - ii. Customer accounts for temporary service to premises located in the affected area during reconstruction will receive bill credits as described in this Section.
 - iii. The customer of record whose residence in the affected area was rendered uninhabitable will receive bill credits for the account at a temporary residence as described in this section. PG&E will handle complex or unique temporary residence situations on a case-by-case basis.

2. Duration of Bill Credits:
 - i. Customers whose residence in the affected area of San Bruno was destroyed or rendered uninhabitable as determined by officials of the City of San Bruno will receive bill credits extending through the January 2012 billing cycle with resumption of regular billing to occur with the February 2012 billing cycle. Such customers who sell their house in the affected area prior to it being rebuilt and permanently relocate to a new service address before January 2012 will receive bill credits through the January 2012 billing cycle at their new service address if it is within PG&E's service territory.
 - ii. All other customers in the affected area of San Bruno will receive bill credits through the December 2010 billing cycle with resumption of regular billing to occur with the January 2011 billing cycle.

3. Description of Bill Credits: Bill credits will apply to all charges due under the customer's otherwise applicable rate schedule including, but not limited to, usage charges, customer charges, and applicable taxes and fees. Customers in the affected area participating in the Balanced Payment Plan will receive bill credits for the amount of the balanced payment. The bill credit amount will be equal to the total charges due during the applicable billing period. Customer accounts enrolled for donations to the REACH program will not be billed for the REACH amount during the duration of bill credits to the account.

4. Implementation of Bill Credits: Customers in the affected area generally will not receive bills for billing periods during which they are eligible for bill credits. Customers in the affected area with unpaid balances due for usage prior to September 9, 2010, will receive bill credits for the unpaid balance. For customers in the affected area making a bill payment through a recurring payment arrangement after September 9, 2010, bill credits will be provided in the next billing period after resumption of regular billing.

(L)

¹ A map detailing the geographic area described herein has been filed with the Commission as part of Advice Letter 3155-G-A/3739-E-A.



Electric Sample Form No. 79-1095
Authorization to Receive Customer Information or Act Upon a Customer's Behalf

**Please Refer to Attached
Sample Form**

Advice Letter No: 3934-E
Decision No. 11-07-056

Issued by
Brian K. Cherry
Vice President
Regulation and Rates

Date Filed October 27, 2011
Effective _____
Resolution No. _____



AUTHORIZATION TO RECEIVE PERSONAL INFORMATION ABOUT A CUSTOMER OR ACT UPON A CUSTOMER'S BEHALF

THIS IS A LEGALLY BINDING CONTRACT, PLEASE READ CAREFULLY
(Please Print or Type)

IMPORTANT INFORMATION FOR PG&E CUSTOMERS – BE SURE TO READ FIRST

Under PG&E's privacy policies, which can be found at www.pge.com, with certain exceptions, PG&E generally does not sell or disclose personal information about you, such as your name, address, phone number, or electric or gas account and billing information, to third parties unless you expressly consent to allowing a third party to access this personal information. The purpose of this form is to allow you to exercise your right to choose whether to authorize PG&E to disclose personal information about you to a specific third party. Please note that you are not required to consent to share personal information about you with a third party, and you are not required to sign this consent form. In addition, as the form indicates below, you have certain rights to be fully informed regarding the persons who will access personal information about you; the purposes for which the personal information will be used; and the procedures you can use to terminate or revoke your consent to disclosure of the personal information. Before signing this form, you should be sure to fill in and review the detailed description of the type of personal information you are authorizing to release and the purposes for which that information will be used by the third party to whom you are releasing the information. Once you choose to authorize a third party to access personal information about you, you are responsible for ensuring that the third party safeguards the personal information from further disclosure.

Please read and consider all the information in the following form carefully, and please provide all the information required. PG&E will not release personal information about you to a third party unless this consent form is fully filled out. PG&E will provide standard customer information without charge for up to two times in a 12-month period per service account. After two requests in a year, you will be responsible for charges that may be incurred to process your request.

If you have any questions regarding this consent form or PG&E's privacy policies in general, you can contact PG&E at 1-800-743-5000 or email PG&E at CorrespondenceManage@pge.com

I, _____
NAME TITLE (IF APPLICABLE)

of _____ (Customer) have the following mailing address
NAME OF CUSTOMER OF RECORD

_____, and do hereby appoint
MAILING ADDRESS CITY STATE ZIP

of _____
NAME OF THIRD PARTY MAILING ADDRESS

CITY STATE ZIP

To act as my agent and consultant (Agent) for the listed account(s) and in the categories indicated below:

ACCOUNTS INCLUDED IN THIS AUTHORIZATION:

1. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER

2. _____
SERVICE ADDRESS CITY SERVICE ACCOUNT NUMBER

3.

SERVICE ADDRESS

CITY

SERVICE ACCOUNT NUMBER

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the Agent. The Agent must thereafter provide specific written instructions/requests (e-mail is acceptable) about the particular account(s) before any information is released or action is taken. In certain instances, the requested act or function may result in cost to you, the customer. Requests for information may be limited to the most recent 12 month period.

I (Customer) authorize my Agent to act on my behalf to perform the following specific acts and functions (initial all applicable boxes):

- 1. Request and receive billing records, billing history and all meter usage data used for bill calculation for all of my account(s), as specified herein, regarding utility services furnished by the Utility¹.
- 2. Request and receive copies of correspondence in connection with my account(s) concerning (initial all that apply):
 - a. Verification of rate, date of rate change, and related information;
 - b. Contracts and Service Agreements;
 - c. Previous or proposed issuance of adjustments/credits; or
 - d. Other previously issued or unresolved/disputed billing adjustments.
- 3. Request investigation of my utility bill(s).
- 4. Request special metering, and the right to access interval usage and other metering data on my account(s).
- 5. Request rate analysis.
- 6. Request rate changes.
- 7. Request and receive verification of balances on my account(s) and discontinuance notices.
- 8. **Other (as specified below)**

The Agent provides the following notice to Customer regarding the information to be collected pursuant to this Authorization (attach additional page if additional space needed):

1. Name of third party that is requesting the information:

2. The title, business address, and telephone number of the third party official who is responsible for collecting and maintaining the information collected pursuant to this Authorization, and who will, upon request, inform the Customer of the location of his or her information and the categories of persons who use the information.

3. The law, regulation or other authority which permits the collection and maintenance of the information.

4. The consequences, if any, of a customer not providing the information.

5. Detailed description of the information being requested, and the principal purpose or purposes for which the information will be used.

6. Any known or foreseeable disclosure of the information to others which may be made of the information.

7. The Customer's right to access the records containing the information which are maintained by the third party.



ELECTRIC TABLE OF CONTENTS

Sheet 1

TABLE OF CONTENTS

SCHEDULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.	
	Title Page	30694-E	(T)
	Rate Schedules	30580,30581,30582,30290 ,30583,30098,30401, 29897, 30472-E	
	Preliminary Statements	30068,29900,30376,30262,30174,30405,30383-E	
	Rules	30695 ,30473, 30476-E	(T)
	Maps, Contracts and Deviations.....	29909-E	
	Sample Forms	29910,30353,30372,29913,30354,29915,29916,29917, 30696 ,29919,29920,29921-E	(T)

(Continued)

Advice Letter No: 3934-E
 Decision No. 11-07-056

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed October 27, 2011
 Effective _____
 Resolution No. _____



**ELECTRIC TABLE OF CONTENTS
 RULES**

Sheet 18

RULE	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Rules		
Rule 01	Definitions	25914,16368,14857,28321,27070,23006,14861,30292 - 30312-E
Rule 02	Description of Service	11257,11896,11611,14079,11261-11263,27763-27767, 11269-11272,27768,11274-75,27769,27770,11278,27071,27771-27774-E
Rule 03	Application for Service.....	27798,27799-E
Rule 04	Contracts.....	13612-E
Rule 05	Special Information Required on Forms	11287,14192,11289-E
Rule 06	Establishment and Reestablishment of Credit.....	21155-21155, 29721-E
Rule 07	Deposits	29722,27800-E
Rule 08	Notices	20965,14145,20966,14146,13139, 29673-E
Rule 09	Rendering and Payment of Bills.....	25145,25146,28692,27801,30399,27862, 30690,30691,30692-E (T)
Rule 10	Disputed Bills.....	11308,11309,11310-E

(Continued)



ELECTRIC TABLE OF CONTENTS
SAMPLE FORMS

Sheet 30

FORM	TITLE OF SHEET	CAL P.U.C. SHEET NO.
Sample Forms Miscellaneous (Cont'd)		
79-966	Agreement for Schedule E-OBMC	29529-E
79-984	Interval Meter Installation Service Agreement	18693-E
79-985	Interval Meter Data Management Service Agreement.....	18708-E
79-993	Agreement for Schedule E-POBMC	27810-E
79-995	Agreement for Customers Taking Service on Schedule E-31	20623-E
79-1006	Municipal Departing Load - Nonbypassable Charge Statement	25892-E
79-1029	Community Choice Aggregator (CCA) Service Agreement	27499-E
79-1031	Community Choice Aggregator (CCA) Non-Disclosure Agreement.....	25582-E
79-1039	Agricultural, Commercial, Residential Rate Schedule Selection Customer Agreement.....	30095-E
79-1040	Non-Disclosure and Use of Information Agreement	23601-E
79-1050	Contract for Customer Provision of Physically Assured Load Reduction.....	24956-E
79-1075	Notice to Add or Delete Customers Participating in the Capacity Bidding Program.....	27875-E
79-1076	Agreement for Aggregators Participating in the Capacity Bidding Program	28277-E
79-1079	Agreement for Aggregators Participating in the Base Interruptible Load Program	28420-E
79-1080	Notice to Add or Delete Customers Participating in the Base Interruptible Program	28421-E
79-1095	Authorization to Receive Customer Information or Act on Behalf of Customer.....	30693-E (T)
79-1096	Authorization to Receive Customer Information or act on Behalf of Customer (Spanish).....	26269-E
79-1097	Request Change of Mailing Address to a Third Party Change of Address.....	26270-E
79-1099	Property Manager Authorization to Receive Owner Information or Act on an Owner's Behalf.....	26271-E
79-1102	Section 399.20 Power Purchase Agreement.....	30267-E
79-1103	Small Renewable Generator PPA	30268-E
79-1118	General On-Bill Financing Loan Agreement.....	29493-E
79-1126	Off-Bill and On-Bill Financing Loan Agreement for Self-Installed Projects.....	29686-E
79-1127	Agreement to Perform Tariff Schedule Related Work, Rule 20A General Conditions.....	29717-E
79-1128	Customer Affidavit Form for the Self Certification of Small Business Customers under Government Code Section 14837	29725-E

(Continued)

Advice Letter No: 3934-E
 Decision No. 11-07-056

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed October 27, 2011
 Effective _____
 Resolution No. _____

**PG&E Gas and Electric
Advice Filing List
General Order 96-B, Section IV**

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California Public Utilities Commission	Luce, Forward, Hamilton & Scripps LLP	Sun Light & Power
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Commercial Energy	Morrison & Foerster	Utility Cost Management
Consumer Federation of California	NLine Energy, Inc.	Utility Specialists
Crossborder Energy	NRG West	Verizon
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