

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



July 1, 2011

Advice Letter 3211-G/3851-E

Brian K. Cherry
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

**Subject: Implementation of Electric and Gas Tariff Changes Resulting
from D.11-05-018 in PG&E's 2011 General Rate Case Phase 1**

Dear Mr. Cherry:

Advice Letter 3211-G/3851-E is effective June 1, 2011.

Sincerely,

A handwritten signature in blue ink that reads "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division



May 31, 2011

Advice 3211-G/3851-E
(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject: Implementation of Electric and Gas Tariff Changes Resulting
From Decision 11-05-018 in PG&E's 2011 General Rate Case
Phase I**

Pacific Gas and Electric Company ("PG&E") hereby submits for filing revisions to its electric and gas tariffs. The affected tariff sheets are listed on the enclosed Attachment 1.

Purpose

The purpose of this Tier 1 advice letter filing is to implement PG&E's 2011 General Rate Case ("GRC") electric and gas tariff changes, in compliance with California Public Utilities Commission (CPUC or Commission) Decision ("D.") 11-05-018, in Application ("A.") 09-12-020. The electric and gas tariff revisions included in this filing are the Direct Access ("DA") and Community Choice Aggregation ("CCA") Service Fees; Electric Schedule E – Transmission Bundled Commodity Cost ("TBCC"); and the Non-Sufficient Funds Fee ("NSF") in gas and electric Rule 9, Rendering and Payment Of Bills. The affected tariffs are listed on the enclosed Attachment 1.

PG&E is requesting that the revised tariff sheets in this filing become effective on June 1, 2011.

Background

On October 15, 2010, PG&E and 16 other parties, including the Division of Ratepayer Advocates, The Utility Reform Network, and Aglet Consumer Alliance, collectively "the Settling Parties," filed with the CPUC a Settlement Agreement covering nearly all the contested issues raised in Phase 1 of the 2011 GRC. (A. 09-12-020.) The Settlement Agreement was included as an attachment to the Motion for Adoption of the Settlement Agreement filed by the Settling Parties. On May 5, 2011, the Settlement Agreement was approved by the Commission in D. 11-05-018, authorizing the revenue requirement for the GRC to become effective on January 1, 2011.

Ordering Paragraph (OP) 3 of D.11-05-018 requires that “[w]ithin 30 days from the effective date of this Decision, Pacific Gas and Electric Company shall file a Tier 1 advice letter with revised tariff sheets to implement (i) the revenue requirement authorized by this decision, and (ii) all accounting procedures, fees, and charges authorized by this decision that are not addressed in the other advice letters required by this decision. The revised tariff sheets shall (a) become effective on filing, subject to a finding of compliance by the Commission’s Energy Division, (b) comply with General Order 96-B, and (c) apply to service rendered on or after their effective date.” This advice letter complies with this aspect of OP 3 as it relates to the above-mentioned electric revenue requirement and gas and electric tariff changes.

In D.10-11-018, the CPUC granted PG&E’s request to make the revenue requirement for the 2011 GRC effective January 1, 2011. In D.11-05-018, the CPUC reaffirmed the January 1, 2011 effective date for the 2011 GRC revenue requirement.

Tariff Revisions

In this advice letter filing, PG&E includes the following tariff and accounting changes in compliance with D.11-05-018:

- **Direct Access (DA) and Community Choice Aggregation (CCA) Service Fees**

OP 22 of the decision provides that “Direct Access (DA) and Community Choice Aggregation (CCA) fees shall be conditionally adopted as proposed. PG&E shall file an application by January 1, 2012, to comprehensively reassess all of its DA and CCA service fees. PG&E is allowed to cease recording costs and revenues to the DA Discretionary Cost/Revenue Memorandum Account, pending review of the account balance in the upcoming application.”

In this advice letter filing, PG&E includes revised electric Schedules E-ESP -- Services to Energy Services Providers, E-EUS -- End User Service, E-ESPND -- Energy Service Provider Non-Discretionary Service Fees, and E-CCA -- Services to Community Choice Aggregators, with the adopted service fee changes (Settlement Article 3.5.2(e)).

PG&E requests that the DA and CCA Service Fee changes become effective on June 1, 2011.

As proposed in the GRC, along with the service fee changes, PG&E will be offering a second PG&E Consolidated Rate-Ready billing support option which

would allow an Energy Service Provider (“ESP”) to pay for basic account support on an hourly basis rather than a flat fee per account. This option will be available once PG&E completes the necessary programming changes on or shortly after June 30, 2011. PG&E will notify ESPs of the availability of this billing option and will initially default ESPs on this billing service to Option 1 (i.e., a set fee per account rather than an hourly fee) which is comparable to their current service selection.

Schedule E-TBCC – Transitional Bundled Commodity Cost (TBCC)

Schedule E-TBCC applies to DA and CCA customers who: (1) elect Transitional Bundled Service (“TBS”) as prescribed in Rule 22.1 (Direct Access Service Switching Exemption Rules); or (2) who take Bundled Service prior to the end of the mandatory six-month notice period required to elect Bundled Service as prescribed in Rules 22.1 and 23 (Community Choice Aggregation Service). The Franchise Fee and Uncollectible (“FF&U”) factor included in the E-TBCC rate is calculated using the FF&U factor increase of 0.000535 percent from its current level 1.010255 percent to 1.01079 percent.

In this advice letter filing, PG&E includes changes to electric rate Schedule E-TBCC to revise the allowance for FF&U applicable to DA and CCA (Settlement Articles 3.6.2(b) and 3.5.2(a)).

PG&E requests that the revisions to Schedule TBCC become effective on June 1, 2011.

Non-Sufficient Funds Fee (NSF)

OP 25 of the decision provides that PG&E’s “Non-Sufficient Funds Fee is reduced to \$9 from its current level of \$11.50.”

In this advice letter filing, PG&E includes revisions to Section H, “Returned Check Charge,” of Gas Rule 9 and Electric Rule 9 to reduce the NSF from \$11.50 to \$9.00 (Settlement Article 3.5.2(i)).

PG&E requests that the revisions to Section H of gas and electric Rule 9 to reduce the NSF become effective on June 1, 2011.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **June 20, 2011**, which is 20 days from the date of this filing. Protests should be mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. Mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian Cherry
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-6520
E-mail: PGETariffs@pge.com

Effective Date

In accordance with OP 3 of D. 11-05-018, PG&E submits this advice letter filing with a Tier 1 designation to be **effective June 1, 2011**, subject to a finding of compliance by the Energy Division.

Notice

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the service list for PG&E's 2011 GRC A.09-12-020. Address changes to the General Order 96-B service list and all electronic approvals should be directed to PGETariffs@pge.com. For changes to any other service list, please contact the

Commission's Process Office at (415) 703-2021 or at
Process_Office@cpuc.ca.gov. Advice letter filings can also be accessed
electronically at <http://www.pge.com/tariffs/>.

A handwritten signature in cursive script that reads "Brian Cherry".

Vice President – Regulation and Rates

cc: Service List A.09-12-020

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY

ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Linda Tom-Martinez

Phone #: (415) 973-4612

E-mail: lmt1@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **3211-G/3851-E**

Tier: 1

Subject of AL: Implementation of Electric and Gas Tariff Changes Resulting From Decision 11-05-018 in PG&E's 2011 General Rate Case Phase I

Keywords (choose from CPUC listing): GRC/General Rate Case, Compliance

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: D.11-05-018

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL¹: _____

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for:

Confidential information will be made available to those who have executed a nondisclosure agreement: Yes No

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: _____

Resolution Required? Yes No

Requested effective date: **June 1, 2011**

No. of tariff sheets: 22

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Electric Rate Schedules E-CCA, E-ESP, E-ESPNSF, E-EUS, TBCC, Electric Rule 9, Gas Rule 9

Service affected and changes proposed¹: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave.,

San Francisco, CA 94102

jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian Cherry

Vice President, Regulation and Rates

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

**ATTACHMENT 1
Advice 3211-G**

**Cal P.U.C.
Sheet No.**

Title of Sheet

**Cancelling Cal
P.U.C. Sheet No.**

29061-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 5	24856-G
29062-G	GAS TABLE OF CONTENTS Sheet 1	29059-G
29063-G	GAS TABLE OF CONTENTS Sheet 6	28994-G



GAS RULE NO. 9
 RENDERING AND PAYMENT OF BILLS

Sheet 5

H. RETURNED CHECK CHARGE

If a check, tendered in payment of amounts owing PG&E, is not honored by a bank and is returned to PG&E unpaid, PG&E will add to the customer's bill a charge of \$9.00 for processing each such returned check. Where service is subject to discontinuance under Rule 11, the returned check charge shall be included in the total amount due and payable. (R)

I. FIELD COLLECTION CHARGE

PG&E may require payment of a Field Collection Charge of \$10.00 when an authorized PG&E representative makes a field call to a customer's premises to discontinue gas service in accordance with Rule 11 for nonpayment of a past due billing for service. PG&E may also require payment of the \$10.00 Field Collection Charge when an authorized PG&E representative makes a field call to discontinue gas service for nonpayment of a credit deposit that was requested in accordance with Rule 6.

Where service is discontinued the Provisions of gas Rule 11, the field collection charge will be included in the total amount due and payable.

If, at the time the authorized PG&E representative makes the field call to the customer's premises, the customer makes payment in full or makes acceptable payment arrangements in order to avoid discontinuance of service, PG&E may still require payment of the \$10.00 Field Collection Charge.

(Continued)



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Rules	29063-G	(T)
Maps, Contracts and Deviations.....	29055-G	
Sample Forms	27715,28995,27262,28662,28503-G	

(Continued)

Advice Letter No: 3211-G
 Decision No. 11-05-018

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed May 31, 2011
 Effective June 1, 2011
 Resolution No. _____



GAS TABLE OF CONTENTS

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Rule 02	Description of Service.....	23062-23066,26825-G
Rule 03	Application for Service.....	27248,27249-G
Rule 04	Contracts.....	17051-G
Rule 05	Special Information Required on Forms.....	17641,13348-13349-G
Rule 06	Establishment and Reestablishment of Credit.....	22126-22127,28653-G
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Rule 17.2	Adjustment of Bills for Unauthorized Use.....	22937,14460,14461-G
Rule 18	Supply to Separate Premises and Submetering of Gas.....	22790,17796,13401-G
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Advice Letter No: 3211-G
 Decision No. 11-05-018

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed May 31, 2011
 Effective June 1, 2011
 Resolution No. _____

**ATTACHMENT 1
Advice 3851-E**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
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30385-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 4	25513-E
30386-E	ELECTRIC SCHEDULE E-CCA SERVICES TO COMMUNITY CHOICE AGGREGATORS Sheet 5	25514-E
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30392-E	ELECTRIC SCHEDULE E-ESP SERVICES TO ENERGY SERVICES PROVIDERS Sheet 4	27795-E
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**ATTACHMENT 1
Advice 3851-E**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
30394-E	ELECTRIC SCHEDULE E-ESPNSF ENERGY SERVICE PROVIDER NON- DISCRETIONARY SERVICE FEES Sheet 1	16535-E*
30395-E	ELECTRIC SCHEDULE E-ESPNSF ENERGY SERVICE PROVIDER NON- DISCRETIONARY SERVICE FEES Sheet 2	16536-E
30396-E	ELECTRIC SCHEDULE E-EUS END USER SERVICE Sheet 1	19750-E
30397-E	ELECTRIC SCHEDULE E-EUS END USER SERVICE Sheet 2	14853-E
30398-E	ELECTRIC SCHEDULE TBCC TRANSITIONAL BUNDLED COMMODITY COST Sheet 2	26743-E*
30399-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 5	26311-E
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ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 1

APPLICABILITY: This schedule applies to Community Choice Aggregators (CCAs) who participate in Community Choice Aggregation Service (CCA Service) and to customers who receive CCA service, pursuant to California Public Utilities Commission Decision 05-12-041 and electric Rules 1 and 23.

TERRITORY: The entire PG&E service territory.

RATES: 1. CCA SERVICE ESTABLISHMENT

This fee will apply when a CCA establishes service. This fee will cover the cost of establishing a new business relationship with the CCA and will include activities such as establishing a CCA account in PG&E's customer information system for customer switching, meter reading, and billing services, EDI testing and processing forms and agreements, including but not limited to: the CCA Service Agreement, the CCA Information Form, the Credit Application, the Electronic Funds Transfer Agreement, and provides for a review of a CCA's credit worthiness. Charges are based on an hourly rate required to perform the activities.

Fee \$110.10-\$137.63 per hour (l)

2. CUSTOMER NOTIFICATION (OPTIONAL SERVICE)

a. CUSTOMER NOTIFICATION – DIRECT MAIL

This service provides a direct mail customer notification service (labeling and mailing of notifications). This service will be applicable to the initial customer notifications and to follow-up notifications.

Fee Labor and Material

b. CUSTOMER NOTIFICATION – NOTIFICATION IN MONTHLY PG&E BILL

The CCA may request PG&E to mail the CCA notices in PG&E's monthly bills to the customers. PG&E will perform this service and charge the CCA based on labor and material costs, and any additional postage required to mail the monthly bills. This service shall be subject to advance notice and scheduling requirements, PG&E's normal bill insert business practices, and operational specifications. CCA customer notices inserted in PG&E's billing envelope shall include a disclaimer prominently displayed in font no smaller than the title or heading of the customer notices stating: "This notice was prepared and paid for by [CCA name] and not PG&E." Information contained in such notices shall be limited to that required by PU Code Section 366.2(c)(13)(A).

Fee Labor and Material

Postage Additional Postage

(Continued)



ELECTRIC SCHEDULE E-CCA
 SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 4

RATES:
 (Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES

a. METER DATA POSTING

This service provides meter data to the CCA. Meter data will be made available to the CCA in EDI 867 format, and will be posted for retrieval by the CCA on PG&E's Data Exchange Server (DES).

Per scheduled meter read per cumulative meter \$0.08

Per scheduled meter read per interval meter..... \$9.28

b. UNSCHEDULED METER READ

This fee will apply when a CCA requests cumulative reads or interval usage data for an account for a period outside the normal PG&E meter reading schedule. PG&E will attempt to accommodate requests for unscheduled reads. In no case will PG&E provide cumulative reads and/or interval usage data for a period greater than 33 contiguous days.

Per unscheduled meter read per cumulative meter \$15.01 (l)

Per unscheduled meter read per interval meter..... \$48.00 (l)

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 5

RATES:
 (Cont'd.)

6. METER DATA MANAGEMENT AGENT (MDMA) SERVICES (Cont'd.)

c. REPOSTING MONTHLY METER DATA

This fee will apply when a CCA requests that PG&E repost previously posted meter reads and/or usage data to the DES. As requested, PG&E will provide this data with meter reads and/or interval usage data framed to the standard billing cycle period (as published in PG&E's applicable year meter reading schedule).

Per meter read per billing period \$19.18

d. REPOSTING OF ACCOUNT USAGE

This fee will apply when a CCA requests that PG&E repost previously posted account usage history to the DES. Reposted service account usage history will consist of the most recent 12-month usage history, or for the portion available if the customer's account has been open for less than 12 months, framed to standard billing cycle period.

Fee \$95.99 per hour (l)

e. ACCOUNT ASSISTANCE

This fee will apply when a CCA requests assistance on an account. The fee covers services such as:

- Account switch date corrections;
- Subsequent supplying of meter reads/usage data for the corrected period; and
- Reconciliation of meter reads and/or usage quantities.

Fee \$95.99 per hour (l)

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 6

RATES:
 (Cont'd.)
)

7. CONSOLIDATED BILL-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

This fee covers the cost to present the CCA's energy and customer charges. It also includes cost to process the CCA's energy charges and customer payments.

Per account per billing cycle \$2.15

The above charge will be replaced with the following charges on December 15, 2006, or when the automated bill-ready process is in place, whichever occurs first. The additional page fee may be assessed when an additional page and postage are required to present information on behalf of the CCA.

Per account per billing cycle \$0.44

Per additional page per account per billing cycle \$0.25

8. CONSOLIDATED RATE-READY BILLING SERVICES

a. CONSOLIDATED PG&E BILLING

This fee covers the cost to present the CCA's energy and customer charges on an additional bill page. It also includes cost to process the CCA's energy charges and customer payments. There is also a separate fee to respond to CCA calls regarding billing issues. The CCA may select to pay an established set fee to cover all standard type inquiries or pay an hourly fee. The CCA must select one of the CCA Calls options that will apply for all of their accounts. The CCA may change their CCA Calls option once a year.

Bill presentation and processing of CCA's energy charges and customer payments, per account per billing cycle \$0.40

CCA Calls

Option 1 – Established Set Fee to Cover All Accounts Billed Per account per billing cycle for all accounts billed \$0.30

Option 2 – Hourly Fee

Fee Billed in 10 minute increments @ \$63.81 per hour (l)

Under the Established Set Fee of \$0.30 per account, if any one account requires more than 30 minutes, the hourly fee of \$63.81 would apply after 30 minutes. (l)

b. CCA RATE SCHEDULE CHANGE

This fee will apply to a CCA when they request PG&E to change the CCA's price on a particular rate schedule or change the rate schedule assigned to a particular CCA customer.

Fee \$90.09 per hour (l)

(Continued)



ELECTRIC SCHEDULE E-CCA
SERVICES TO COMMUNITY CHOICE AGGREGATORS

Sheet 7

RATES:
 (Cont'd.)

9. OTHER BILLING SERVICES

a. PROGRAMMING FOR CONSOLIDATED BILLING

This fee will apply to a CCA when they request PG&E to provide additional billing services requiring programming such as text messages on the page of the bill presenting the CCA's charges.

Fee\$90.09 per hour (l)

b. BILL ADJUSTMENT

This fee will apply when a CCA requests PG&E to adjust a CCA customer's bill for reason unrelated to the CCA's charges, such as the following:

- Goodwill gesture or promotional discounts
- Recourse adjustments as a result of dispute resolution
- Policy adjustment to satisfy a customer's complaint

Fee \$6.50 per adjustment per account

c. CCA RETURN PAYMENT

This fee will apply to a CCA when a CCA's check is returned for payment of any of PG&E's service charges.

Fee \$8.00 per event

d. ACCOUNT ASSISTANCE

This fee will apply to a CCA when a CCA requests PG&E to perform other types of account assistance. For example: switch date corrections, reconciliation of balances and statements, duplicate bills, and account analysis.

Fee\$63.81 per hour (l)

(Continued)



ELECTRIC SCHEDULE E-ESP
SERVICES TO ENERGY SERVICES PROVIDERS

Sheet 1

APPLICABILITY: This schedule applies to energy service providers (ESPs) who provide direct access service to Customers, as defined in electric Rule 1 and Rule 22.

TERRITORY: The entire PG&E service territory.

- RATES:**
1. **METER INSTALLATION**
 If an ESP requests that PG&E install a meter for its Direct Access Customer, the rates will be as set forth in Schedule E-EUS.
 2. **METER TESTING**
 If an ESP requests that PG&E test a meter for its Direct Access Customer, the rates will be as set forth in Schedule E-EUS.
 3. **METER REMOVAL**
 If an ESP requests that PG&E remove the existing PG&E meter, as set forth in Rule 22, the charge shall be as set forth in Schedule E-EUS.
 4. **INSPECTION OF ESP-INSTALLED METERING EQUIPMENT**
 If PG&E inspects ESP-installed metering equipment pursuant to Rule 22 and the ESP Service Agreement, the charge shall be as set forth in Schedule E-EUS.
 5. **METER DATA MANAGEMENT AGENT (MDMA) SERVICES**
 - a. Meter Reading Set-up charge, Per Meter..... \$16.00
 This charge applies to ESP's when PG&E performs MDMA services to ensure ESP's meter communication system is compatible with PG&E's meter reading system.
 - b. MDMA services include data validation, editing and estimating to settlement quality form, data reads and data transfer to the MDMA Server
 If PG&E performs MDMA services for an ESP the charge shall be:
 per meter, per month \$ 9.28 (I)
 - c. **Unscheduled Meter Read**
 Monthly meter, per meter read, per occurrence \$15.01 (I)
 Interval meter, telephone line retrieval, per meter read, per occurrence \$48.00 (I)
 Interval meter, on site data retrieval, per meter read, per occurrence \$142.49 (I)

(Continued)



ELECTRIC SCHEDULE E-ESP
SERVICES TO ENERGY SERVICES PROVIDERS

Sheet 2

RATES:
 (Cont'd.)

6. CONSOLIDATED PG&E BILLING

A. Rate-Ready Billing

If an ESP requests that PG&E calculate the charge and bill the ESP's Direct Access Customers for the energy supply portion of the Customer's bill, the prices shall be:

- 1) Billing Fee, per service account per billing cycle.....\$0.40 (R)

There is also a separate fee to respond to ESP calls regarding billing issues. (N)
 The ESP may select to pay an established set fee to cover all standard type inquiries or pay an hourly fee. The ESP must select one of the ESP Calls options that will apply for all of their accounts. The ESP may change their ESP Calls option once a year.

ESP Calls

Option 1 – Established Set Fee to Cover All Accounts Billed Per Account Per Billing Cycle for All Accounts Billed.....\$0.30

Option 2 – Hourly Fee

Fee.....Billed in 10-minute increments @ \$63.81 per hour

Under the Established Set Fee of \$0.30 per account, if any one account requires more than 30 minutes, the hourly fee of \$63.81 would apply after 30 minutes. (N)

If PG&E is billing the ESP's Direct Access Customers for the energy supply portion of the Customer's bill, the ESP may request that PG&E provide the following additional billing-related services at additional charges. The cost of these services will be as follows:

- 2) Duplicate Bill Request from ESP, per bill per account .. \$1.75
- 3) Bill Adjustment, per adjustment per service account\$6.50

An ESP may request PG&E to adjust a Customer's bill for reasons unrelated to PG&E's calculation of the ESP's charges, such as the following:

ESP requested adjustment for reasons unrelated to the bill, such as goodwill gesture or promotional discount

Recourse adjustment as a result of dispute resolution

Policy adjustment to satisfy a Customer's complaint (L)

(Continued)



ELECTRIC SCHEDULE E-ESP
SERVICES TO ENERGY SERVICES PROVIDERS

Sheet 3

RATES:
 (Cont'd.)

6. CONSOLIDATED PG&E BILLING (Cont'd.)

A. Rate-Ready Billing (Cont'd.)

4) ESP Rate Schedule Changes (L)

An ESP may request to change the price on a particular rate schedule or change the rate schedule assigned to the customer.

a. Price change, per rate schedule per change.....\$ 5.00

b. Customer rate change, per service account
 per change.....\$ 5.00 (L)

5) Rate-Ready Billing Set-Up Charges:

a. Programming for consolidated billing set-up, per hour.....\$ 113.99 (I)

b. Programming for ESP's rate schedules,
 standard rate structure, per hour\$ 113.99 (I)

c. Programming for ESP's rate schedules,
 custom rate structure, per hour.....\$ 134.57 (I)

d. Programming for ESP's bill messages, per hour.....\$ 113.99 (I)

e. ESP bill message text, per character.....\$ 1.50

f. Central Processing Unit (CPU) charge for
 consolidated bill programming, flat fee per ESP.....\$ 550.00

g. Computer Storage Device, per service account
 being billed based on hourly interval metering data\$ 70.00

(Continued)



ELECTRIC SCHEDULE E-ESP
SERVICES TO ENERGY SERVICES PROVIDERS

Sheet 4

RATES: 6. CONSOLIDATED PG&E BILLING (Cont'd.)
 (Cont'd.)

B. Bill-Ready Billing

If an ESP requests that PG&E bill the ESP's Direct Access Customers for the energy supply portion of the Customer's bill as calculated by the ESP, the prices shall be:

- 1) Billing Fee, per service account per billing cycle\$ 0.44
 Per additional page per service account per billing cycle.....\$ 0.25
- 2) Duplicate Bill Request, per bill per account.....\$ 1.75
- 3) Bill Adjustment, per adjustment per service account\$ 6.50

An ESP may request PG&E to adjust a previously billed Customer's bill due to the following reasons:

- a. Recourse adjustment as a result of a dispute resolution
- b. Policy adjustment to satisfy a Customer's complaint
- 4) Bill-Ready Billing Set-Up Charges
 - a. Programming for consolidated bill set-up, per hour\$ 113.99 (l)
 - b. Programming for ESP's bill message, per hour \$ 113.99 (l)
 - c. ESP bill message text, per character\$ 1.50
 - d. Central Processing Unit (CPU) charge for consolidated bill programming, flat fee per ESP \$ 550.00
 - e. Computer Storage Device, per service account being billed based on hourly interval metering data..... \$ 70.00

(Continued)



ELECTRIC SCHEDULE E-ESP
SERVICES TO ENERGY SERVICES PROVIDERS

Sheet 5

RATES:
 (Cont'd.)

7. DELIVERY OF MANDATED NOTICES

A. Electronic transmission of text (electronic mail) for mandated notice no charge

B. For delivery of printed mandated notices to ESP's billing facility:

1) Up to 2 pounds, Express Mail - Next Day\$ 15.00

2) Up to 2 pounds, Priority Mail - 2-3 Days.....\$ 3.00

Prices for deliveries over two pounds will vary by zone, based on U.S. Postal Service rates. Prices above are based on 1998 U.S. Postal Rates and are subject to U.S. Postal Service rate changes.

C. For delivery of printed mandated notices to ESP's billing facility:

If an ESP performing Consolidated ESP billing requests that PG&E mail mandated notices to its customers, the following rates shall apply:

1) Programming charge, per hour.....\$ 134.57 (l)

2) Materials and postage per mailing account.....\$ 0.41

8. LATE PAYMENT FEE

a. If an ESP is performing Consolidated ESP billing and the bill to PG&E is not paid within 17 calendar days of transmittal of PG&E's customer charges, PG&E will assess late charges at the rate of one percent per month of the outstanding balance owed to PG&E, as set forth in the ESP Service Agreement.



ELECTRIC SCHEDULE E-ESPNDSF
ENERGY SERVICE PROVIDER NON-DISCRETIONARY SERVICE FEES

Sheet 1

APPLICABILITY: This schedule applies to energy service providers (ESPs) who provide direct access service to Customers, as set forth in Rule 22.

TERRITORY: The entire PG&E service territory.

RATES: 1. FULL CONSOLIDATED ESP BILLING

The following fees apply to ESPs performing Full Consolidated Billing when assistance is requested from PG&E.

- A. Billing set up and ongoing support (labor), per hour..... \$ 134.57 (l)
- B. Billing set up and ongoing support (non-labor)..... cost

2. PARTIAL CONSOLIDATED ESP BILLING

A. ESPs Using VAN Transmission

The following fees apply to ESPs performing Partial Consolidated Billing that are using VAN transmission.

Charge per account, per month	\$ 0.12
Charge per ESP, per month	\$63.00

B. ESPs Not Using VAN Transmission

The following fees apply to ESPs performing Partial Consolidated Billing that are not using VAN transmission.

Charge per ESP, per month	\$60.80
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(Continued)



ELECTRIC SCHEDULE E-ESPNSF
ENERGY SERVICE PROVIDER NON-DISCRETIONARY SERVICE FEES

Sheet 2

RATES:
 (Cont'd.)

3. EXCEPTION FEES

The following fees apply to ESPs for services provided by PG&E.

A. Account Analysis

- 1) Retrieval of account information, per account\$ 5.00
- 2) Routine account analysis, per account.....\$ 15.83 (I)
- 3) Complex account analysis, per hour..... \$ 63.81 (I)
- 4) Resend file/report, per report.....\$ 15.00
- 5) Investigate EDI duplicate payments, per occurrence..... \$134.57 (I)
- 6) Refund account credits due to overpayment, per account..\$ 5.00

B. Involuntary Billing Change

- Billing/Accounts switch, per account\$ 8.00



ELECTRIC SCHEDULE E-EUS
END USER SERVICE

Sheet 1

APPLICABILITY: This schedule applies to any Customer electing Direct Access (DA) or Hourly Pricing Option, as defined in electric Rule 1 and Rule 22.

TERRITORY: The entire PG&E service territory.

RATES: If PG&E performs any metering service for a Customer pursuant to Rule 22, the following charges shall apply:

1. Interval MeterCost
2. Per-Event Metering Service Charges
 - a. Metering Service Base Charge, per meter \$142.49 (I)
 This charge is incurred by the customer when PG&E goes to the meter to perform a DA metering service activity(ies). Any PG&E Meter Service Charges listed below that are incurred by the customer while PG&E is at the meter are added to this Metering Service Base Charge.
 Metering Service Charges:
 - b. Meter Installation, per meter\$158.32 (I)
 This charge is incurred by the customer each time PG&E installs an interval meter. This rate includes costs for the installation of the interval meter. This service does not include the interval meter cost, metering transformer material and installation cost, telecommunications equipment, installation or service costs. Meter removal, testing, and programming charges, described below, would also be charged for a typical meter installation.
 - c. Meter Removal, per meter \$71.24 (I)
 This charge is incurred by the customer each time PG&E removes an interval meter or a meter to be replaced by the interval meter. It includes costs for removal and processing of the existing meter.
 - d. Meter Test, per meter \$94.99 (I)
 This charge is incurred by the customer when PG&E tests the interval meter.
 - e. Meter Programming, per meter..... \$39.58 (I)
 This charge is incurred by the customer when PG&E programs the interval meter.
 - f. Meter Battery Change, per meter \$47.50 (I)
 This charge is incurred by the customer when PG&E replaces the interval meter battery.

(Continued)



**ELECTRIC SCHEDULE E-EUS
 END USER SERVICE**

Sheet 2

RATES:
 (Cont'd.)

2. Per-Event Metering Service Charges (Cont'd.)

g. Metering Inspection, per meter \$ 87.08 (l) (L)

This charge is incurred by the customer each time PG&E inspects the interval metering facility.

|
 |
 (L)

h. Metering Services Hourly Labor Rate \$102.91 (l)

Metering services performed by PG&E which are not covered by the above service charges or any other PG&E fees or contracts will be charged this hourly rate, plus the Metering Service Base Charge described above, plus materials costs.

Application of Per-Event Metering Service Charges:

When PG&E performs any of the above services, the Metering Service Base Charge and applicable service charge(s) apply. For example, if an interval meter malfunction requires repair and testing of the meter, the customer would incur the Metering Service Base Charge, Unscheduled Metering Maintenance Charge, and the Meter Test Charge.

Once the customer has communicated to PG&E that the interval meter site is ready for interval meter installation, if the interval meter site is not prepared at the time PG&E attempts to perform the interval meter installation, the customer will be charged the Metering Service Base Charge and the Metering Inspection Charge.

If conditions at the DA meter site require an exceptional amount of material and/or time to perform meter services, the customer will be charged for the additional material cost and the hourly rate for the additional time.

DA customers who purchase already-in-place PG&E-owned DA capable metering facilities will be required to pay the interval meter cost, the charges associated with meter installation, and labor and materials cost for any other components of the interval metering facility.

3. Meter Service Contract,
 per year per meter \$145

Meter Service Contract is only available for interval meters for which PG&E has performed the interval Meter Installation of a PG&E approved meter. This charge is non-refundable and will not be prorated. The Meter Service Contract includes services required to maintain the interval meter. The per-event service charges will not apply to customers served under a Meter Service Contract, with the exception of charges associated with meter installation, customer requested unscheduled meter tests, meter removal, and metering inspections.

(Continued)



ELECTRIC SCHEDULE TBCC
TRANSITIONAL BUNDLED COMMODITY COST

Sheet 2

RATES: Development of the Hourly Market Prices
 (Cont'd.)

The hourly market price shall consist of the California Independent System Operator (CAISO) hourly Integrated Forward Market (IFM) Locational Marginal Price (LMP) for the PGE Utility Distribution Company (UDC) control Area (LAP_PGAE), multiplied by an allowance for Unaccounted for Energy (UFE), plus an allowance for Ancillary Services and the ISO Grid Management Charges (GMC).

The UFE allowance will equal one plus the straight average of the most recent six month actual UFE percentages available from the ISO Management Report for the Board of Governors posted on the CAISO website. The UFE allowance will be revised semi-annually (January and July).

The allowance for Ancillary Services, calculated hourly, will equal the ISO's corresponding Ancillary Service Marginal Price (ASMP) Day Ahead (IFM) and Hour Ahead/Real Time (HASP/RT) Regional Ancillary Services procurement costs divided by the UDC control area system load. If regional Ancillary Services (A/S) data or UDC control area system load data is not made publicly available in a timely manner, the rate will be derived from the Ancillary Service Marginal Price (ASMP) Zones Day Ahead (IFM) and Hour Ahead/Real Time (HASP/RT) Ancillary Services total procurement costs divided by the CASIO control area system load. The data used to calculate the Ancillary Services rate is subject to change by the ISO without notice. Therefore, the Ancillary Service rate will be calculated using the best available data at the time of downloading.

The ISO GMC will equal the sum of the GMC - Energy and Transmission Services - Net Energy (Charge Code #4505), GMC - Energy and Transmission Services - Deviations (Charge Code #4506), GMC - Energy Transmission Services Uninstructed Energy and Market Usage Uninstructed Energy - PIRP (Charge Code 4546), and GMC - Market Usage (Weighted average rate per commodity MWh applied for Charge Codes #4534, 4535, 4536, and 4537, based on the CA ISO proposed budget) GMCs. The ISO GMC shall be charged on the customer's hourly metered demand. GMC - Core Reliability Services (Charge Code #4501 - 4503), GMC - Forward Scheduling (Charge Codes #4511 - 4513) GMC - Settlements, Metering, and Client Relations (Charge Code #4575) are not included in this charge.

2. Adjustments for DLFs and Franchise Fees and Uncollectibles:

The hourly cost at the transmission/distribution interface, as determined in Part 1, is multiplied by the DLF and a franchise fees and uncollectible factor to determine the appropriate price to be paid by end-use customers served at each voltage level. DLFs will be calculated by PG&E based on the forecast hourly PG&E Service Area Load (Direct Access, Community Choice Aggregation, plus Bundled Service) per Decisions 97-08-056 and 04-12-046. The hourly DLFs will be broken out by service voltage level and made available each day to market. PG&E will calculate the hourly DLFs based on samples of hourly service area load by applying the approach approved in Decisions 92-12-057, and 04-12-046.

The franchise fee and uncollectible factor is equal to:..... 1.01079 (I)

(Continued)



ELECTRIC RULE NO. 9
RENDERING AND PAYMENT OF BILLS

Sheet 5

H. RETURNED CHECK CHARGE

If a check, tendered in payment of amounts owing PG&E, is not honored by a bank and is returned to PG&E unpaid, PG&E will add to the customer's bill a charge of \$9.00 for processing each such returned check. Where service is subject to discontinuance under Rule 11, the returned check charge shall be included in the total amount due and payable.

(R)

I. FIELD COLLECTION CHARGE

PG&E may require payment of a Field Collection Charge of \$10.00 when an authorized PG&E representative makes a field call to a customer's premises to discontinue electric service in accordance with Rule 11 for nonpayment of a past due billing for service. PG&E may also require payment of the \$10.00 Field Collection Charge when an authorized PG&E representative makes a field call to discontinue electric service for nonpayment of a credit deposit that was requested in accordance with Rule 6.

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Advice Letter No: 3851-E
 Decision No. 11-05-18

Issued by
Brian K. Cherry
 Vice President
 Regulation and Rates

Date Filed May 31, 2011
 Effective June 1, 2011
 Resolution No. _____



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**PG&E Gas and Electric
Advice Filing List
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California Cotton Ginners & Growers Assn	Intestate Gas Services, Inc.	Silo Energy LLC
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California League of Food Processors	Los Angeles Dept of Water & Power	Spark Energy, L.P.
California Public Utilities Commission	Luce, Forward, Hamilton & Scripps LLP	Sun Light & Power
Calpine	MAC Lighting Consulting	Sunshine Design
Casner, Steve	MBMC, Inc.	Sutherland, Asbill & Brennan
Chris, King	MRW & Associates	Tabors Caramanis & Associates
City of Palo Alto	Manatt Phelps Phillips	Tecogen, Inc.
City of Palo Alto Utilities	McKenzie & Associates	Tiger Natural Gas, Inc.
Clean Energy Fuels	Merced Irrigation District	TransCanada
Coast Economic Consulting	Modesto Irrigation District	Turlock Irrigation District
Commercial Energy	Morgan Stanley	United Cogen
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Crossborder Energy	NLine Energy, Inc.	Utility Specialists
Davis Wright Tremaine LLP	NRG West	Verizon
Day Carter Murphy	Navigant Consulting	Wellhead Electric Company
Defense Energy Support Center	Norris & Wong Associates	Western Manufactured Housing Communities Association (WMA)
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