

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE

SAN FRANCISCO, CA 94102-3298



April 19, 2010

Advice Letter 3097-G/3622-E

Jane K. Yura
Vice President, Regulation and Rates
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10B
P.O. Box 770000
San Francisco, CA 94177

**Subject: Request to Use CARE Funds to Supplement PG&E's
Relief for Energy Assistance through Community Help
(REACH) Program**

Dear Ms. Yura:

Advice Letter 3097-G/3622-E is effective April 8, 2010.

Sincerely,

A handwritten signature in blue ink, appearing to read "Julie A. Fitch".

Julie A. Fitch, Director
Energy Division



Brian K. Cherry
Vice President
Regulatory Relations

77 Beale Street, Room 1087
San Francisco, CA 94105

Mailing Address
Mail Code B10C
Pacific Gas and Electric Company
P.O. Box 770000
San Francisco, CA 94177

Fax: 415.973.7226

February 24, 2010

Advice 3097-G/3622-E

Pacific Gas and Electric Company (U 39-M)

Public Utilities Commission of the State of California

**Subject: Request to Use CARE Funds to Supplement PG&E's Relief for
Energy Assistance through Community Help (REACH) Program**

In compliance with the direction given by the California Public Utilities Commission (Commission) in Ordering Paragraph 13 of its February 4, 2010 Order Instituting Rulemaking, (R.) 10-02-005, on Electric and Natural Gas Service Disconnection, Pacific Gas and Electric Company (PG&E) hereby submits this Tier 3 filing with its proposal to increase critical payment assistance to its eligible low-income customers through PG&E's Relief for Energy Assistance through Community Help (REACH) program. Specifically, PG&E proposes that PG&E charitable contributions shall be utilized to cover all necessary base revenue funding levels for all counties in PG&E's service territory such that ratepayer funding, specifically ratepayer funds collected in the California Alternate Rates for Energy (CARE) Balancing Account, can be leveraged with the Temporary Assistance for Needy Families (TANF) Emergency Contingency Fund (Emergency Fund) to provide critical payment assistance to eligible customers. Additionally, PG&E requests approval to establish two new balancing accounts to record actual CARE/TANF program costs.

Purpose

The purpose of this filing is to request Commission approval for a one time transfer up to \$5 million from its CARE balancing accounts to two new "CARE/TANF" balancing accounts (electric and gas) created to take advantage of the opportunity for energy assistance made possible by the American Recovery and Reinvestment Act (ARRA). The bulk of the \$5 million will be leveraged with the federal Emergency Funds to provide customer payment assistance. A sum of under \$1 million (the exact amount will be determined by actual marketing and system

implementation costs incurred)¹ of that \$5 million will be utilized for administering the program and conducting marketing and other customer outreach efforts, except for the amount PG&E has previously paid and will continue to pay to The Salvation Army for administering the base revenue program. These newly created balancing accounts will record the amount of ratepayer funded only payment assistance provided to eligible customers under the CARE/TANF program as well as incremental administrative and marketing costs necessary to implement this new program. The total amount of CARE funds to be leveraged will not exceed \$5 million.

If the amount required to leverage the federal monies is less than the amount initially projected, any excess will be returned to the respective gas and electric CARE balancing accounts. The chance to leverage federal ARRA-TANF funds is a unique albeit limited opportunity to provide critical assistance to PG&E customers who are having difficulty paying their energy bills.

REACH is an energy-assistance program generally funded by PG&E, and its customers, employees and retirees. REACH is administered by The Salvation Army (TSA) and all administrative costs have been covered by a charitable grant from PG&E's shareholders and by operating income from TSA. This approach ensures that all contributions from customers, PG&E employees, and retirees go directly to providing energy assistance to qualifying customers in need. Through this program, PG&E shareholders have contributed on average \$343,000 over the last five years and will contribute \$1.4 million in 2010 to provide energy assistance for customers in need.

Through REACH, eligible low-income customers who have experienced an uncontrollable or unforeseen hardship may receive an energy credit on their utility bills. The size and frequency of the energy credit amount is based upon a number of criteria, but its availability depends upon funding. Since not all low income customers will qualify for the CARE/TANF Program, PG&E proposes to continue to provide shareholder support for the current REACH Program. Working in cooperation with TSA and as many county agencies who choose to participate in this voluntary program, TANF Program funds will be leveraged with CARE funds to provide a TANF program four-to-one match which will enable qualifying families to pay their utility bills. At the level of funding being proposed, many of PG&E's low-

¹ PG&E's preliminary cost estimates indicate approximately \$245,000 for targeted customer communications/marketing costs, based on 12 Counties' participation and a cost structure equivalent to that established by Alameda County, and less than \$100,000 for PG&E's IT costs. Based on PG&E's understanding, 80% of the targeted customer communications/marketing costs will be covered by federal funding.

income families would be able to reduce substantial amounts of their past due bills to PG&E and avoid service disconnection using the additional funding that would be available to California under the ARRA of 2009.

Background

On February 4, 2010, the Commission opened R.10-02-005 to address the issue of customers' electric and natural gas service disconnections. As part of that rulemaking, Ordering Paragraph 13 directs the investor-owned utilities (IOUs) to file a Tier 3 advice letter to take advantage of the Emergency Fund available through the ARRA.

According to a recent California Employment Development Department news release, unemployment in California reached 12.4% in December 2009.² With companies downsizing and families and individuals losing their jobs, many of PG&E's gas and electric customers are experiencing difficulties paying their gas and electric bills.

The severity of the economic crisis is further evidenced by the magnitude of the federal government's stimulus package developed by Congress. Under ARRA, up to \$5 billion, of which \$1.8 billion is available to California, was appropriated for the TANF Emergency Contingency Fund for fiscal years 2009 and 2010. This Emergency Fund is in addition to the regular TANF Contingency Fund that needy families in California can access through established agencies during the economic downturn. Additional information on the Emergency Fund is available on the Department of Health and Human Services website at: www.hhs.gov/recovery/reports/plans/tanf_emergencyfund.pdf.

As previously noted, REACH is an energy-assistance program funded by PG&E that is administered through The Salvation Army (TSA) from its 170 offices in northern and central California. Through REACH, eligible low-income customers who have experienced an uncontrollable or unforeseen hardship may receive a one-time energy credit on their utility bill. The size and frequency of the energy credit amount is based upon a number of criteria, but its availability depends upon funding. Since the inception of the REACH program in 1983, the primary³ source of funding (REACH Funds) has been through the generous contributions of PG&E,

²California Employment Development Department New Release No.: 10-01, dated January 22, 2010, cited a statewide unemployment rate of 12.4% for December 2009.

³ Ordering Paragraph 1 of Commission Resolution E-4019, dated September 7, 2006, authorized \$10 million in ratepayer funding as a component of PG&E's Heat Storm Electric Refund Plan.

its customers, employees and retirees.

In 2010, the PG&E Corporation Foundation contributed approximately \$1.4 million to REACH for programmatic assistance plus an additional amount estimated at \$350,000 to cover The Salvation Army's administrative costs. PG&E is proposing that the amounts it contributes in 2010 be augmented with ratepayer funding, so as to increase the opportunity to leverage federal TANF Emergency Fund dollars. To that end, PG&E seeks authorization to transfer up to \$5 million of CARE revenue to two newly created gas and electric balancing accounts for the purpose of leveraging federal ARRA monies. This fund transfer will be recorded and recovered through the CARE program budget. PG&E will return to ratepayers through the existing CARE balancing account any dollars not used for the limited purposes of leveraging federal TANF Emergency Fund dollars and associated customer communication and related program expense. It is anticipated that TSA's case management costs will increase as a result of the CARE/TANF program. Consequently, TSA will be reimbursed \$15 for each successful application processed over the base funding level by each participating county through the Emergency Fund and not through the CARE/TANF balancing accounts.

The CARE budget currently resides in two balancing accounts, the electric California Alternate Rates for Energy (ref. Preliminary Statement M) and the gas California Alternate Rates for Energy (ref. Preliminary Statement V). Up to \$5 million in funding will be transferred from the electric and gas CARE Balancing Accounts based upon a forty-five percent (45%) gas and fifty-five percent (55%) electric allocation⁴ between commodities and recorded in the respective electric and gas CARE/TANF Balancing Accounts. PG&E proposes to recover these program costs through the existing Annual Electric True-Up Filing and the Gas Public Purpose Surcharge Advice Letter which is filed annually on or before October 31 for rates effective January 1, 2011. To the extent that a final accounting of the program is not available by the Gas Public Purpose Surcharge filing date, these costs will be recovered in accordance with D. 04-08-010.

It is also PG&E's intent to have The Salvation Army use a significant portion of the shareholder contribution to the REACH program to satisfy the minimum quarter-by-quarter 2008 base year funding requirement established by the Federal Government prior to accessing the Emergency Fund and utilizing any ratepayer funds. Any unspent ratepayer funds remaining at the conclusion of the Program (currently projected to end on September 30, 2010) will be returned to the CARE Balancing Accounts. The CARE-REACH-TANF funds will be used as a credit

⁴ Consistent with the 2011 General Rate Case allocation of common customer account costs.

against a customer's outstanding balance.⁵ For the CARE/TANF program, PG&E will waive reconnection fees, deposit requirements, and its current REACH guideline of only providing funds to customers who have not received REACH assistance within the past 18 months. PG&E will continue to refer recipients to other assistance programs that might help alleviate their overall debt burden.

In an effort to respond expeditiously to customers' concerns in this economic climate and to leverage the available monies through the Emergency Fund, PG&E has been working successfully with The Salvation Army and Alameda County on a pilot program using existing REACH Program funds to enable TANF-eligible families to obtain additional assistance through the Emergency Fund. In addition, PG&E has been in active discussion with two (2) other counties, and, if this funding proposal is approved, PG&E plans to contact the remaining forty-five (45) counties in its service territory to expand this program. However, the time to implement such a program is very short. Unless extended by the federal government the additional payment assistance from the Emergency Fund will expire on September 30, 2010. Through collaborative efforts with existing county agencies, PG&E plans to expand its customer outreach efforts to inform customers of this enhanced payment assistance program.

PG&E recognizes that not all customers seeking assistance through the REACH program will qualify for additional assistance through TANF (must be an adult with at least one child under 18), but we expect that a significant number will be able to qualify. PG&E will continue to utilize existing REACH funds to assist those customers that qualify for REACH assistance but are not CARE and TANF-eligible. Given the downturn in the economy and the resulting impact on low-income customers, the additional funding made available through a combination of existing REACH Funds, ratepayer funds and the Emergency Fund will provide much needed relief to customers who are experiencing extreme financial hardships.

The REACH Program is just one of several assistance programs that PG&E provides its customers. PG&E will continue to offer and communicate its currently existing services such as the California Alternate Rates for Energy (CARE) program, Family Rate Electric Assistance (FERA) program, Medical Baseline program, Low Income Energy Efficiency (LIEE) program and Balanced Payment Plans. PG&E also refers customers for bill and home weatherization assistance to the California Department for Community Services and Development's Low Income Home Energy Assistance Program. Taken as a whole, these programs

⁵ The REACH program will continue to serve customers that do not qualify for TANF with its existing voluntary contributions from customers and employees, and any remaining funds.

provide PG&E customers with several resources for assistance. In the near term, if additional funding can be made available through REACH, the Emergency Fund will be available as another resource for eligible low-income families.

PG&E will give credit to the ratepayers' funding in all written marketing and promotion materials related to the CARE/TANF program, consistent with Ordering Paragraph 6 of Commission Resolution E-4251, dated September 10, 2009. PG&E's marketing, education and outreach activities should make clear to donors, recipients, and the public that the TANF Emergency Fund and ratepayer funding are primary sources of the assistance available.

Program Results

To keep the Commission apprised of the distribution of funds through the REACH program, PG&E proposes to file a separate report alongside our 2010 CARE/LIEE annual report by May 1, 2011 with the following information:

1. Total payment assistance provided to customers separated by a) TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
2. A breakdown of distributed funds between CARE and non-CARE recipients.
3. Total payment assistance provided to CARE customers separated by a) TANF Emergency Funds, b) REACH Funds and c) ratepayer funded distributions.
4. Total number of CARE customers assisted through the CARE/TANF program.
5. Total payment assistance provided to non-CARE customers under the CARE/TANF Program.
6. Total number of non-CARE customers assisted through the REACH program.
7. A breakdown of ratepayer funds used for the CARE/TANF program separated into administrative or program expense and direct distributions.

8. A breakdown of REACH funds separated into administrative or program expense and direct distributions.
9. Total applications successful processed by TSA and total reimbursement amount paid over the base funding level by each participating county through the Emergency Funds.
10. Amount of any unspent ratepayer funds remaining at the conclusion of the Program (currently projected to end on September 30, 2010) to be returned to the CARE Balancing Accounts.

This report will be prepared within 90 days of the conclusion of the program and will be consistent with the report the Commission required San Diego Gas & Electric Company (SDG&E) and Southern California Gas Company (SoCalGas) to submit in Resolution E-4251.

Tariff Changes

PG&E is revising its Electric Preliminary Statement Part M and Gas Preliminary Statement Part V in order to record the transfer of authorized ratepayer funds under the CARE Balancing Accounts. Specific changes made to the electric and gas Preliminary Statements are:

1. Electric Preliminary Statement Part M – CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT, Section M.5 has been revised to add the following language:

“f. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account.
2. Gas Preliminary Statement Part V – CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT, Section V.7 has been revised to add the following language:

“h. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account.

In addition, PG&E is submitting two new balancing accounts, Electric Preliminary Statement Part FG and Gas Preliminary Statement Part CB to record the amounts transferred from or to the respective gas and electric CARE Balancing Accounts and to record costs associated with this new program.

Protest Period

Due to the short period of time the Emergency Fund will be available as a source of funding for eligible customers, PG&E is requesting a shortened protest period of 10 days and a shortened response period of 4 calendar days. Anyone wishing to protest this filing may do so by sending a letter by March 8, 2010, which is **12** days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be should mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: inj@cpuc.ca.gov and mas@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission.

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Effective Date:

PG&E requests that this advice filing be approved by the April 8, 2010 Commission Meeting. This Advice Letter is submitted as a Tier 3 filing.

Notice:

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list and all electronic approvals should be directed to email PGETariffs@pge.com. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>.

A handwritten signature in cursive script that reads "Brian Cherry" followed by a small mark that looks like "03".

Brian K. Cherry
Vice President - Regulatory Relations

cc: Service List for R.10-02-005

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

☒ ELC

☒ GAS

☐ PLC

☐ HEAT

☐ WATER

Contact Person: Olivia Brown

Phone #: 415.973.9312

E-mail: oxb4@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

☐

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 3097-G/3622-E

Tier: 3

Subject of AL: Request to Increase Funding for PG&E's Relief for Energy Assistance through Community Help (REACH) Program

Keywords (choose from CPUC listing): Text changes, New Preliminary Statements

AL filing type: ☐ Monthly ☐ Quarterly ☐ Annual ☒ One-Time ☐ Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: R.10-02-005

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: N/A

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: N/A

Resolution Required? ☒ Yes ☐ No

Requested effective date: April 8, 2010

No. of tariff sheets: 11

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting): N/A

Tariff schedules affected: Electric Preliminary Statement M, New Electric Preliminary Statement FG, New Gas Preliminary Statement CB, and Gas Preliminary Statement Part V

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave., San Francisco, CA 94102

jnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian K. Cherry, Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

**ATTACHMENT 1
Advice 3097-G**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
28100-G	GAS PRELIMINARY STATEMENT PART V CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT Sheet 2	24292-G
28103-G	GAS PRELIMINARY STATEMENT PART CB CARE/TANF BALANCING ACCOUNT Sheet 1	
28101-G	GAS TABLE OF CONTENTS Sheet 1	28050-G
28102-G	GAS TABLE OF CONTENTS Sheet 4	28045-G
28104-G	GAS TABLE OF CONTENTS Sheet 5	28048-G



GAS PRELIMINARY STATEMENT PART V
CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT

Sheet 2

V. PUBLIC PURPOSE PROGRAM SURCHARGE – CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT (PPP-CARE) (Cont'd.)

7. ACCOUNTING PROCEDURE: PG&E shall make the following entries to the PPP-CARE at the end of each month:

- a. a debit entry equal to the CARE shortfall resulting from core commercial deliveries under Schedule G-CARE, and customer charges under Schedule GL1-NGV, excluding the allowance for F&U;
- b. a debit entry equal to the CARE shortfall amount from the CARE Discount rate component, excluding the allowance for F&U;
- c. a debit entry equal to all monthly administrative costs allocated to the gas CARE Program that include, but are not limited to, outreach, marketing, regulatory compliance, certification and verification, billing, measurement and evaluation, and capital improvements and upgrades to communications and processing equipment;
- d. a credit entry equal to the PPP-CARE surcharges billed for the month, net of actual customer accounts written off, as applicable;
- e. a credit entry to transfer the CARE portion of the interstate pipeline and third-party surcharge amounts received from the Fund and recorded in the PPP-MA;
- f. an entry to transfer the CARE interest portion of the balance in the PPP-MA, as applicable; and
- g. an entry equal to the interest on the average balance in the account at the beginning of the month and the balance in the account after entries 7.a. and 7.f., above, at a rate equal to one-twelfth the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H.15, or its successor.
- h. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account. (N)
(N)

8. REASONABLENESS REVIEW: In conjunction with the appropriate proceeding, the utility shall file with the Commission an annual report on the CARE program, reporting on the reasonableness of recorded Program administrative costs included in the PPP-CARE balancing account during the previous year. CARE administrative costs shall include, but are not limited to, the costs specified in Section 739.1 (b) of the Public Utilities Code.



GAS PRELIMINARY STATEMENT PART CB
CARE/TANF BALANCING ACCOUNT

Sheet 1 (N)
(N)

CB. CARE/TANF BALANCING ACCOUNT (CTBA)
(N)

1. **PURPOSE:** The purpose of this account is to record actual gas expenses incurred by PG&E for implementing the CARE/TANF Program. (N)
2. **APPLICABILITY:** The CTBA shall apply to all customer classes, except for those specifically excluded by the California Public Utilities Commission (CPUC).
3. **REVISION DATE:** Disposition of the gas balance in this account shall coincide with the revision date of the gas PPP surcharge, or at other times, as ordered by the CPUC.
4. **CTBA ACCOUNTING PROCEDURE:** PG&E shall maintain the account by making entries at the end of each month as follows:
 - a. A debit or credit entry, as appropriate equal to any amounts authorized by the Commission to be recorded in this account.
 - b. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as authorized by the CPUC.
 - c. A debit to record program costs associated with implementing, administering and/or marketing the program.
 - d. A debit to record payment assistance costs to eligible REACH/TANF customers.
 - e. A debit or credit entry, as appropriate, equal to the interest on the average of the balance at the beginning of the month and the balance after the entries 5.a. through 5.f. at a rate equal to one-twelfth the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor

(N)



Pacific Gas and Electric Company
San Francisco, California
U 39

Revised
Cancelling Revised

Cal. P.U.C. Sheet No.
Cal. P.U.C. Sheet No.

28101-G
28050-G

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Sheet 1

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Advice Letter No: 3097-G
Decision No. R.10-02-005

Issued by
Brian K. Cherry
Vice President
Regulatory Relations

Date Filed February 24, 2010
Effective April 8, 2010
Resolution No. _____



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(T)

(Continued)

Advice Letter No: 3097-G
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Issued by
Brian K. Cherry
Vice President
Regulatory Relations

Date Filed February 24, 2010
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(N)

(Continued)

**ATTACHMENT 1
Advice 3622-E**

Cal P.U.C. Sheet No.	Title of Sheet	Cancelling Cal P.U.C. Sheet No.
28948-E	ELECTRIC PRELIMINARY STATEMENT PART M CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT Sheet 1	27061-E
28949-E	ELECTRIC PRELIMINARY STATEMENT PART M CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT Sheet 2	
28950-E	ELECTRIC PRELIMINARY STATEMENT PART FG CARE/TANF BALANCING ACCOUNT Sheet 1	
28951-E	ELECTRIC TABLE OF CONTENTS Sheet 1	28930-E
28952-E	ELECTRIC TABLE OF CONTENTS PRELIMINARY STATEMENT Sheet 6	28906-E
28953-E	ELECTRIC TABLE OF CONTENTS PRELIMINARY STATEMENT Sheet 9	28565-E



ELECTRIC PRELIMINARY STATEMENT PART M CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT

Sheet 1

M. CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT (CAREA)

1. **PURPOSE:** The purpose of the CARE balancing account is to record the California Alternate Rates for Energy (CARE) Program revenue shortfall associated with the Low-Income Ratepayer Assistance program established by Decisions 89-07-062 and 89-09-044 as well as the expansion of the LIRA Program authorized by Decision 92-04-024. This account also records the CARE Program administrative costs, pursuant to Public Utilities Code Section 739.1 (b). The program was revised in Decision 94-12-049 and the name changed to CARE.

Descriptions of the terms and definitions used in this section are found in Rule 1.

2. **APPLICABILITY:** The CARE shortfall applies to all non-CARE rate schedules and contracts subject to the jurisdiction of the California Public Utilities Commission (CPUC), except for those schedules and contracts specifically excluded by the CPUC.
3. **REVISION DATE:** Disposition of the balance in this account shall be determined through the Annual Electric True-Up (AET) advice letter process.
4. **CAREA RATES:** CAREA Rates are included in the effective rates set forth in each rate schedule, (see Preliminary Statement Part I) as applicable.
5. **CARE ACCOUNTING PROCEDURE:** PG&E shall maintain the CARE Subaccount by making entries to this account at the end of each month as follows:
 - a. A debit entry equal to the CARE revenue shortfall resulting from deliveries made on Schedules EL-1, EML, ESL, ESRL, ETL, EL-6, EL-7, EL-A7, EL-8, and E-CARE during the current month less the allowance for franchise fees and uncollectibles accounts expense (FF&U). The revenue shortfall can be computed by subtracting CARE customers' monthly distribution revenues from the distribution revenues that would have been recovered from CARE customers had they been paying standard residential rates.
 - b. A debit entry equal to all monthly administrative costs allocated to the electric CARE Program that include, but are not limited to, outreach, marketing, regulatory compliance, certification and verification, billing, measurement and evaluation, and capital improvements and upgrades to communications and processing equipment.
 - c. A debit entry equal to costs associated with PG&E's Cooling Center program.
 - d. A credit entry equal to the CAREA revenue less the allowance for FF&U expense.
 - f. A debit or credit entry, as appropriate, equal to any amounts authorized by the Commission to be recorded in this account.

(N)
 (N)
 (L)

(Continued)



ELECTRIC PRELIMINARY STATEMENT PART M
CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT

Sheet 2

M. CALIFORNIA ALTERNATE RATES FOR ENERGY ACCOUNT (CAREA) (Cont'd.):

6. REASONABLENESS REVIEW: In conjunction with the appropriate proceeding, the utility shall file (L)
with the Commission an annual report on the CARE Program, reporting on the reasonableness of
recorded Program administrative costs included in the CARE balancing account during the previous
year. CARE administrative costs shall include, but are not limited to, the costs specified in Section
739.1 (b) of the Public Utilities Code. (L)



ELECTRIC PRELIMINARY STATEMENT PART FG
CARE/TANF BALANCING ACCOUNT

Sheet 1 (N)
(N)

FG. CARE/TANF BALANCING ACCOUNT (CTBA)

(N)

1. **PURPOSE:** The purpose of this account is to record actual electric expenses incurred by PG&E for implementing the CARE/TANF Program.
2. **APPLICABILITY:** The CTBA shall apply to all customer classes, except for those specifically excluded by the California Public Utilities Commission (CPUC).
3. **REVISION DATE:** Disposition of the electric balance in this account shall coincide with the revision date of the Annual Electric True-up (AET), or at other times, as ordered by the CPUC.
4. **CTBA ACCOUNTING PROCEDURE:** PG&E shall maintain the account by making entries at the end of each month as follows:
 - a. A debit or credit entry, as appropriate equal to any amounts authorized by the Commission to be recorded in this account.
 - b. A debit or credit entry, as appropriate, to record the transfer of amounts to or from other accounts as authorized by the CPUC.
 - c. A debit to record program costs associated with implementing, administering and/or marketing the program.
 - d. A debit to record payment assistance costs to eligible REACH/TANF customers.
 - e. A debit or credit entry, as appropriate, equal to the interest on the average of the balance at the beginning of the month and the balance after the entries 5.a. through 5.f. at a rate equal to one-twelfth the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release, H. 15 or its successor

(N)



Pacific Gas and Electric Company
San Francisco, California
U 39

Revised
Cancelling Revised

Cal. P.U.C. Sheet No. 28951-E
Cal. P.U.C. Sheet No. 28930-E

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Sheet 1

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Advice Letter No: 3622-E
Decision No. R.10-02-005

Issued by
Brian K. Cherry
Vice President
Regulatory Relations

Date Filed February 24, 2010
Effective April 8, 2010
Resolution No. _____



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Advice Filing List
General Order 96-B, Section IV**

Aglet	Day Carter Murphy	Occidental Energy Marketing, Inc.
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Clean Energy Fuels	Mirant	Utility Specialists
Coast Economic Consulting	Modesto Irrigation District	Verizon
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Commercial Energy	Morrison & Foerster	Western Manufactured Housing Communities Association (WMA)
		eMeter Corporation
Consumer Federation of California	New United Motor Mfg., Inc.	
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