

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



February 27, 2009

**Advice Letter 2981-G/3381-E**

Brian K. Cherry  
Vice President, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**Subject: Revise Section K – Summary Billing in Gas and Electric  
Rule 9 to Reflect New Billing Requirements, and Eliminate  
Standard Form M62-1491 – Summary Billing Agreement**

Dear Mr. Cherry:

Advice Letter 2981-G/3381-E is effective January 20, 2009.

Sincerely,

A handwritten signature in blue ink that reads "Julie A. Fitch".

Julie A. Fitch, Director  
Energy Division



**Brian K. Cherry**  
Vice President  
Regulatory Relations

77 Beale Street, Room 1087  
San Francisco, CA 94105

*Mailing Address*  
Mail Code B10C  
Pacific Gas and Electric Company  
P.O. Box 770000  
San Francisco, CA 94177  
Fax: 415.973.7226

December 18, 2008

**Advice 2981-G/3381-E**

(Pacific Gas and Electric Company ID U 39 M)

Public Utilities Commission of the State of California

**Subject:     **Revise Section K -- Summary Billing in Gas and Electric Rule 9  
to Reflect New Billing Requirements, and Eliminate Standard  
Form M62-1491 – Summary Billing Agreement****

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas and electric Rule 9 tariffs. The affected tariff sheets are listed on the enclosed Attachment I.

**Purpose**

PG&E submits this advice letter to update its gas and electric Rule No. 9, Rendering and Payment of Bills, tariffs. The proposed revisions update the eligibility requirements for PG&E's voluntary Summary Billing service, introduce a simplified enrollment process which eliminates the need for a customer to sign a Summary Billing Agreement (Form M62-1491) and no longer restricts participation to non-residential customers.

**Background**

In 1997, PG&E introduced a special billing service, Summary Billing, whereby customers with several non-residential energy accounts could elect to receive a single bill (Summary Bill) each month with summarized billing information. This voluntary service was provided for the convenience of nonresidential customers and provided a means for customers to reduce their costs for payment processing and postage for multiple accounts.

Since the time Summary Billing was initially introduced, PG&E implemented a new billing system with similar summary billing functionality, but with different processing requirements which are not currently reflected in the participation requirements contained in Section K, Summary Billing, of gas and electric Rules 9. With the implementation of the new billing system, many of the processing

restrictions inherent in its earlier billing system were eliminated. Consequently, PG&E is proposing to simplify the enrollment process by eliminating the Summary Billing Agreement, which contains terms and conditions which are no longer applicable or are covered elsewhere in PG&E's tariffs, and to expand the voluntary service to include residential customers.

### **Tariff Revisions**

Section K of gas and electric Rule 9 has been modified to reflect the current processing requirements of PG&E's new billing system, eliminates the requirement for the customer to execute a Summary Billing Agreement, and expands participation, on a voluntary basis, to eligible residential and non-residential customers. As PG&E will no longer require an executed Summary Billing Agreement, PG&E is also requesting deletion of standard form, Form M62-1491 – Summary Billing Agreement.

### **Protests**

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **January 7, 2009**, which is 20 days after the date of this filing. Protests should be mailed to:

CPUC Energy Division  
Tariff Files, Room 4005  
DMS Branch  
505 Van Ness Avenue  
San Francisco, California 94102

Facsimile: (415) 703-2200  
E-mail: [anj@cpuc.ca.gov](mailto:anj@cpuc.ca.gov) and [mas@cpuc.ca.gov](mailto:mas@cpuc.ca.gov)

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry  
Vice President, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000

San Francisco, California 94177

Facsimile: (415) 973-7226  
E-mail: PGETariffs@pge.com

**Effective Date**

PG&E requests that this advice filing become effective on regular notice, **January 20, 2009**, which is 33 calendar days after the date of filing.<sup>1</sup> PG&E submits this as a Tier 2 filing.

**Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and on the service lists below. Address changes to the General Order 96-B service list should be directed to Rose de la Torre at (415) 973-4716. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>

A handwritten signature in cursive script that reads "Brian K. Cheng / dc".

Vice President, Regulatory Relations

Attachments

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<sup>1</sup> The 30<sup>th</sup> day after the filing date is a Saturday; therefore PG&E moves the requested effective date to the following business day.

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 M)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Daren Chan

Phone #: (415) 973-5361

E-mail: D1CT@pge.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **2981-G/3381-E**

**Tier: 2**

Subject of AL: Revise Section K -- Summary Billing in Gas and Electric Rule 9 to Reflect New Billing Requirements, and Eliminate Standard Form M62-1491 – Summary Billing Agreement

Keywords (choose from CPUC listing): Rules, Forms

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL:

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information:

Resolution Required?  Yes  No

Requested effective date: **January 20, 2009**

No. of tariff sheets: 10

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas Rule 9 and Electric Rule 9

Service affected and changes proposed: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**CPUC, Energy Division**

**Tariff Files, Room 4005**

**DMS Branch**

**505 Van Ness Ave., San Francisco, CA 94102**

**jnj@cpuc.ca.gov and mas@cpuc.ca.gov**

**Pacific Gas and Electric Company**

**Attn: Brian K. Cherry, Vice President, Regulatory Relations**  
**77 Beale Street, Mail Code B10C**

**P.O. Box 770000**

**San Francisco, CA 94177**

**E-mail: PGETariffs@pge.com**

**ATTACHMENT 1  
Advice 2981-G/3381-E**

<b>Cal P.U.C. Sheet No.</b>	<b>Title of Sheet</b>	<b>Cancelling Cal P.U.C. Sheet No.</b>
27345-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 6	24130-G 21985-G
27346-G	GAS RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 7	21936-G
27347-G	GAS TABLE OF CONTENTS Sheet 1	27340-G
27348-G	GAS TABLE OF CONTENTS Sheet 6	27260-G
27349-G	GAS TABLE OF CONTENTS Sheet 9	27021-G
27862-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 6	25147-E 20973-E
27863-E	ELECTRIC RULE NO. 9 RENDERING AND PAYMENT OF BILLS Sheet 7	20974-E
27864-E	ELECTRIC TABLE OF CONTENTS Sheet 1	27812-E
27865-E	ELECTRIC TABLE OF CONTENTS RULES Sheet 10	27820-E
27866-E	ELECTRIC TABLE OF CONTENTS SAMPLE FORMS Sheet 15	27823-E



**ELECTRIC RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 6

**J. RESIDENTIAL CHANGE OF PARTY**

When a residential customer commences or terminates service in accordance with Rule 3 or 11, respectively, the energy use assigned to the customer for the purpose of calculating the opening or closing bill shall be determined by: (1) using the recorded meter registration on the date requested by the customer that service commence or terminate, (2) multiplying the average daily use during the billing period (as computed by dividing the total metered use by the number of days in the billing period) times the number of days the customer received service, or (3) actual usage data beginning on the day the customer commences service or ending on the day the customer terminates service.

**K. SUMMARY BILLING**

Summary Billing is a special billing service PG&E provides whereby Customers with service at multiple premises can receive a single bill (Summary Bill) with summarized billing data for these services under one account (Summary Billing Account). A Summary Billing Account summarizing the multiple Service Agreements associated with those services may be established under the following conditions: (T)

- 1. Participation in the Summary Billing Program is subject to approval by PG&E. (T)
- 2. Residential and nonresidential Service Agreements may not be summarized under the same Summary Billing Account. (T)
- 3. Up to one hundred (100) Service Agreements may be summarized under one Summary Billing Account. (T)  
(T)
- 4. If the correctness of a Summary Bill or any Service Agreement is questioned or disputed by the Customer, the Customer must request an explanation from PG&E within ten (10) days of receiving the Summary Bill and pay the undisputed amount. If PG&E determines that the billing was incorrect, an adjustment will be applied to the next month's bill. If PG&E and the Customer fail to agree on the amount of a disputed bill, in lieu of paying the disputed amount to PG&E, the Customer may submit the dispute the California Public Utilities Commission in accordance with Rule 10. (T)  
(T)

(Continued)



**ELECTRIC RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 7

L. ELECTRONIC BILL PRESENTATION AND PAYMENT

(L)

At the mutual option of the Customer and PG&E, the Customer may elect to receive, view, and pay regular bills for service electronically and to no longer receive paper bills and legal and mandated notices. Customers requesting this option may be required to complete additional forms and agreements. Legal and mandated notices shall be included with PG&E's electronic transmittal; except, however, all notices of termination of service for nonpayment shall be delivered by U.S. Mail. Either party may discontinue Electronic Billing upon 30 days prescribed notice.

Customers choosing to use an alternative payment method, such as a bill aggregator or financial institution, may be charged a fee by the third party. All complaints regarding alternative payment methods shall be directed to PG&E.

M. PRIVACY OF CUSTOMER INFORMATION

To preserve customer privacy, PG&E will not release confidential information, including financial information, to a third party without the customer's electronic signature or the written consent.

(Continued)



**ELECTRIC TABLE OF CONTENTS**

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	Rules .....	27865-E	(T)
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Rule 19	Medical Baseline Quantities .....	18974,18975,18976-E
Rule 19.1	California Alternate Rates for Energy for Individual Customers and Submetered Tenants of Master-Metered Customers .....	25150,27654,23969,27805-E
Rule 19.2	California Alternate Rates for Energy for Nonprofit Group-Living Facilities .....	25729, 27505,13589,13730,27806-E
Rule 19.3	California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities .....	25153,27506,23937,27807-E
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79-1048	Agreement for Unmetered Low Wattage Equipment Connected to Customer-Owned Street Light Facilities .....	24633-E
79-1078	Agreement for Unmetered Electric Service to Wireless Devices Energized by Connection to Pacific Gas and Electric Company Street Light Facilities .....	25450-E
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79-726	Electric Standby Service Log Sheet (Schedule S).....	11484-E

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**GAS RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 6

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(Continued)



**GAS RULE NO. 9**  
 RENDERING AND PAYMENT OF BILLS

Sheet 7

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(L)

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**GAS TABLE OF CONTENTS**

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**PG&E Gas and Electric  
Advice Filing List  
General Order 96-B, Section IV**

Aglet	Department of the Army	Northern California Power Association
Agnews Developmental Center	Dept of General Services	Occidental Energy Marketing, Inc.
Alcantar & Kahl	Division of Business Advisory Services	OnGrid Solar
Ancillary Services Coalition	Douglas & Liddell	PPL EnergyPlus, LLC
Anderson & Poole	Douglass & Liddell	Pinnacle CNG Company
Arizona Public Service Company	Downey & Brand	Praxair
BART	Duke Energy	R. W. Beck & Associates
BP Energy Company	Duncan, Virgil E.	RCS, Inc.
Barkovich & Yap, Inc.	Dutcher, John	RMC Lonestar
Bartle Wells Associates	Ellison Schneider & Harris LLP	Recon Research
Blue Ridge Gas	Energy Management Services, LLC	SCD Energy Solutions
Braun & Associates	FPL Energy Project Management, Inc.	SCE
C & H Sugar Co.	Foster Farms	SESCO
CA Bldg Industry Association	Foster, Wheeler, Martinez	SMUD
CAISO	Franciscan Mobilehome	SPURR
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	Goodin, MacBride, Squeri, Schlotz & Ritchie	Sempra Utilities
California Cotton Ginners & Growers Assn	Green Power Institute	Sequoia Union HS Dist
California Energy Commission	Hanna & Morton	Sierra Pacific Power Company
California League of Food Processors	Heeg, Peggy A.	Silicon Valley Power
California Public Utilities Commission	Hitachi	Smurfit Stone Container Corp
Calpine	Hogan Manufacturing, Inc.	Southern California Edison Company
Cameron McKenna	Imperial Irrigation District	St. Paul Assoc.
Cardinal Cogen	Innercite	Sunshine Design
Casner, Steve	International Power Technology	Sutherland, Asbill & Brennan
Cerox	Intestate Gas Services, Inc.	TFS Energy
Chamberlain, Eric	J. R. Wood, Inc.	Tabors Caramanis & Associates
Chevron Company	JTM, Inc.	Tecogen, Inc.
Chris, King	Los Angeles Dept of Water & Power	Tiger Natural Gas, Inc.
City of Glendale	Luce, Forward, Hamilton & Scripps LLP	Tioga Energy
City of Palo Alto	MBMC, Inc.	TransCanada
City of San Jose	MRW & Associates	Turlock Irrigation District
Clean Energy Fuels	Manatt Phelps Phillips	U S Borax, Inc.
Coast Economic Consulting	Matthew V. Brady & Associates	United Cogen
Commerce Energy	McKenzie & Associates	Utility Cost Management
Commercial Energy	Meek, Daniel W.	Utility Resource Network
Constellation	Merced Irrigation District	Utility Specialists
Constellation New Energy	Mirant	Vandenberg Air Force
Consumer Federation of California	Modesto Irrigation District	Verizon
Crossborder Energy	Morgan Stanley	Wellhead Electric Company
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		White & Case
Day Carter Murphy	New United Motor Mfg., Inc.	eMeter Corporation
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