

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



March 24, 2008

Advice Letter 2826-G-A/3037-E-A

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

Subject: Supplemental – 2007 General Rate Case, Restoration
of Service Fee Update

Dear Mr. Cherry:

Advice Letter 2826-G-A/3037-E-A is effective March 31, 2008.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean H. Gallagher".

Sean H. Gallagher, Director
Energy Division



Brian K. Cherry
Vice President
Regulatory Relations

Pacific Gas and Electric Company
77 Beale St., Mail Code B10C
P.O. Box 770000
San Francisco, CA 94177

415.973.4977
Fax: 415.973.7226

April 13, 2007

Advice 2826-G/3037-E

(Pacific Gas and Electric Company ID U 39M)

Public Utilities Commission of the State of California

Subject: 2007 General Rate Case, Restoration of Service Fee

Purpose

Pacific Gas and Electric Company (PG&E) submits this advice letter to the California Public Utility Commission (CPUC) in compliance with Decision (D.) 07-03-044, *Opinion Approving Pacific Gas and Electric Company's 2007 GRC*. In Ordering Paragraph 1 of D.07-03-044, the Commission approved a Settlement Agreement between PG&E and most of the active parties in the case. Paragraph 22 of the Settlement Agreement includes an increase of the Service Restoration fee for non-CARE customers to \$25.00 during business hours and \$37.50 during non-business hours. This compliance advice filing revises PG&E's tariffs to reflect the revised fees. CARE customers are not affected by this compliance filing and will continue to pay \$20.00 during business hours and \$30.00 during non-business hours.

Background

PG&E currently charges a service restoration fee of \$20.00 during regular business hours and \$30.00 during non-business hours. In its 2007 GRC application, PG&E sought to increase the fee to \$55.00 for all restoration services. In the Settlement Agreement for PG&E's 2007 General Rate Case (GRC) the Settlement parties agreed to increase the service restoration fee for non-CARE customers to \$25.00 during regular business hours and \$37.50 during non-business hours (Settlement Paragraph 22), and the settlement directed PG&E to make a compliance advice filing within 30 days of the date of the decision to implement the fee increase. The final decision issued by the Commission, D.07-03-044, adopted the agreement in the Settlement.

Tariff Revisions

PG&E proposes to modify Gas Rule 11 and Electric Rule 11 to revise the service restoration fee for non-CARE customers to \$25.00 during regular business hours and \$37.50 during non-business hours. The modified tariff sheets are attached.

Protests

Anyone wishing to protest this filing may do so by letter sent via U.S. mail, by facsimile or electronically, any of which must be received no later than **May 3, 2007**, which is 20 days after the date of this filing. Protests should be mailed to:

CPUC Energy Division
Tariff Files, Room 4005
DMS Branch
505 Van Ness Avenue
San Francisco, California 94102

Facsimile: (415) 703-2200
E-mail: ijn@cpuc.ca.gov and mas@cpuc.ca.gov

Copies of protests also should be mailed to the attention of the Director, Energy Division, Room 4004, at the address shown above.

The protest also should be sent via U.S. mail (and by facsimile and electronically, if possible) to PG&E at the address shown below on the same date it is mailed or delivered to the Commission:

Brian K. Cherry
Vice President, Regulatory Relations
Pacific Gas and Electric Company
77 Beale Street, Mail Code B10C
P.O. Box 770000
San Francisco, California 94177

Facsimile: (415) 973-7226
E-mail: PGETariffs@pge.com

Effective Date

Due to programming constraints in its billing system, PG&E will not be able to implement this fee increase immediately. PG&E is filing this advice letter in compliance with D.07-03-044 within the 30 days from the date of the decision, and will submit a supplemental advice filing when the fee increase is ready to be implemented. PG&E requests that the fee increase become effective upon the effective date proposed in the supplemental advice filing.

Notice

In accordance with General Order 96-A, Section III, Paragraph G, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list and the parties on the service lists for **Application 05-12-002**. Address changes to the General Order 96-A service list should be directed to Rose de la Torre at (415) 973-4716. Advice letter filings can also be accessed electronically at: <http://www.pge.com/tariffs>



Vice President, Regulatory Relations

Attachments

cc: Service Lists for A.05-12-002

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Bernard Lam

Phone #: (415) 973-4878

E-mail: bxlc@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 2826-G/3037-E

Subject of AL: 2007 General Rate Case, Restoration of Service Fee

Keywords (choose from CPUC listing): Compliance, GRC/General Rate Case, Rules

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D.07-03-044

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL¹: _____

Resolution Required? Yes No

Requested effective date: To be proposed in supplemental advice letter

No. of tariff sheets: 7

Estimated system annual revenue effect (%): TBD

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Gas and electric Rules 11

Service affected and changes proposed¹: Increase Restoration of Service Fee for non-CARE customers

Pending advice letters that revise the same tariff sheets: N/A

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Tariff Files, Room 4005

DMS Branch

505 Van Ness Ave.,

San Francisco, CA 94102

ijnj@cpuc.ca.gov and mas@cpuc.ca.gov

Pacific Gas and Electric Company

Attn: Brian K. Cherry

Vice President, Regulatory Relations

77 Beale Street, Mail Code B10C

P.O. Box 770000

San Francisco, CA 94177

E-mail: PGETariffs@pge.com

¹ Discuss in AL if more space is needed.

**ATTACHMENT 1
Advice 2826-G**

| Cal P.U.C. Sheet No. | Title of Sheet | Cancelling Cal P.U.C. Sheet No. |
|---------------------------------|--|--|
| 24859-G | Rule 11--Discontinuance and Restoration of Service | 22508-G |
| 24860-G | Rule 11 (Cont.) | New |
| 24861-G | Table of Contents -- Rules | 24610-G |
| 24862-G | Table of Contents -- Title Page | 24675-G |

**ATTACHMENT 1
Advice 3037-E**

| Cal P.U.C. Sheet No. | Title of Sheet | Cancelling Cal P.U.C. Sheet No. |
|---------------------------------|--|--|
| 26314-E | Rule 11--Discontinuance and Restoration of Service | 13152-E |
| 26315-E | Table of Contents -- Rules | 25588-E |
| 26316-E | Table of Contents -- Title Page | 26001-E |



RULE 11—DISCONTINUANCE AND RESTORATION OF SERVICE
(Continued)

L. NONCOMPLIANCE WITH PG&E'S TARIFFS

Unless otherwise specifically provided, PG&E may terminate service to a Customer for noncompliance with any of PG&E's tariffs if the Customer fails to comply within five days after the presentation of written notification. The Customer shall comply with PG&E's tariffs before service will be restored.

M. REVOCATION OF PERMISSION TO USE PROPERTY

If PG&E's service facilities and/or a Customer's piping to the meter are installed on property other than the Customer's property and the owner of such property revokes permission to use it, PG&E will have the right to terminate service upon the date of such revocation. If service is terminated under these conditions, the Customer may have service restored under the provisions of PG&E's line and service extension rules.

(L)



RULE 11—DISCONTINUANCE AND RESTORATION OF SERVICE
(Continued)

N. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE

1. PG&E may require payment of the entire amount due, including the past due amount and current charges, payment of a deposit in accordance with Rule 7, and payment of other charges indicated herein, prior to restoring service to accounts which have been terminated for nonpayment.
2. PG&E will require a returned check charge, as set forth in Rule 9, for processing a check that is returned to PG&E unpaid.
3. PG&E may require payment of a field collection charge of \$10.00 when a PG&E representative makes a field call to a Customer's premises to terminate service for nonpayment of bills or credit deposit requests.
4. PG&E may require payment of a reconnection charge of \$25.00 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the Customer requests that service be restored outside of regular business hours, an additional charge of \$12.50 per connection may be made. For customers who are receiving for the CARE discount, PG&E may require payment of a reconnection charge of \$20.00 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the CARE customer requests that service be restored outside of regular business hours, an additional charge of \$10.00 per connection may be made.
5. In addition, PG&E may charge and collect any unusual costs incidental to the termination or restoration of service which have resulted from the Customer's action or negligence.
6. Service wrongfully terminated will be restored without charge.

(L)

(I)

(I)
(N)

(N)

(L)

(L)

(L)



TABLE OF CONTENTS

Rules

| SCHEDULE | TITLE OF SHEET | CAL P.U.C. SHEET NO. |
|-----------------|---|--|
| Rule 01 | Definitions | 22922, 24125, 24443, 18197, 21977, 24120, 24126, 22924, 18202, 21978, 18204-18205, 21979, 18207, 19429-G |
| Rule 02 | Description of Service | 23062-23067-G |
| Rule 03 | Application for Service | 24127-G |
| Rule 04 | Contracts..... | 17051-G |
| Rule 05 | Special Information Required on Forms..... | 17641, 13348-13349-G |
| Rule 06 | Establishment and Reestablishment of Credit | 22126-22127, 18873-G |
| Rule 07 | Deposits..... | 18212-18213-G |
| Rule 08 | Notices | 21928, 17580, 21929, 17581, 15728-G |
| Rule 09 | Rendering and Payment of Bills..... | 24128-24129, 24231, 23518, 22491, 24130, 21985, 21936-G |
| Rule 10 | Disputed Bills | 18214-18216-G |
| Rule 11 | Discontinuance and Restoration of Service | 18217-18220, 23519-23520, 18223, 18224-18227, 24859-24860 , 19710-G |
| Rule 12 | Rates and Optional Rates..... | 18229, 24131-24132, 21981-21982, 24474-G |
| Rule 13 | Temporary Service..... | 22832-G |
| Rule 14 | Capacity Allocation and Constraint of Natural Gas Service | 18231-18235, 22327, 22328-22330, 18239, 22249, 22073, 22639, 22075-22077, 18244, 22078-22079, 24475, 22081-G |
| Rule 15 | Gas Main Extensions | 21543, 18802-18803, 19888, 20350-20352, 18808, 21544, 21545, 22376-22380, 18813-18814-G |
| Rule 16 | Gas Service Extensions..... | 21546, 18816, 17728, 17161, 18817-18825, 17737, 18826-18827-G |
| Rule 17 | Meter Tests and Adjustment of Bills for Meter Error..... | 14450-14452, 24133, 14454, 14455-14456-G |
| Rule 17.1 | Adjustment of Bills for Billing Error..... | 22936, 14458-G |
| Rule 17.2 | Adjustment of Bills for Unauthorized Use..... | 22937, 14460-14461-G |
| Rule 18 | Supply to Separate Premises and Submetering of Gas..... | 22790, 17796, 13401-G |
| Rule 19 | Medical Baseline Quantities | 21119-21121-G |
| Rule 19.1 | California Alternate Rates for Energy for Individual Customers and Submetered Tenants of Master-Metered Customers | 24135, 23967, 23522, 24136-G |
| Rule 19.2 | California Alternate Rates for Energy for Nonprofit Group-Living Facilities..... | 24609, 23968, 17035, 17134, 23525-G |
| Rule 19.3 | California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities... .. | 24138, 23969, 23445, 23527-G |
| Rule 21 | Transportation of Natural Gas..... | 22313, 24303-24304, 23786, 23194-23195, 21845, 23196-23199, 22086-22087, 24444-24445, 22735-22737-G |
| Rule 21.1 | Use of Pacific Gas and Electric Company's Firm Interstate Rights | 20461, 18260, 18261-G |
| Rule 23 | Gas Aggregation Service for Core Transport Customers..... | 24476, 18263, 21742, 18265, 22159, 18267, 24134, 21744-21746, 24477-24478, 21749-21751, 18272-G |
| Rule 25 | Gas Services-Customer Creditworthiness and Payment Terms | 24479, 21410, 24480, 24481-24486, 21418-G |
| Rule 26 | Standards of Conduct and Procedures Related to Transactions with Intracompany Departments, Reports of Negotiated Transactions, and Complaint Procedures | 18284-18285, 18633, 20462-G |

(T)



TABLE OF CONTENTS

Table of Contents

| SCHEDULE | TITLE OF SHEET | CAL P.U.C. SHEET NO. | |
|--------------------------------------|-----------------------|---------------------------------|-----|
| Title Page | | 24675-G | |
| Rate Schedules | | 24734, 24667, 24737, 24706-G | |
| Preliminary Statements | | 24673, 24535-G | |
| Rules | | 24861-G | (T) |
| Maps, Contracts and Deviations | | 24536-G | |
| Sample Forms | | 24612, 24369, 24613, 24674-G | |



RULE 11—DISCONTINUANCE AND RESTORATION OF SERVICE
(Continued)

M. CHARGES FOR TERMINATION AND/OR RESTORATION OF SERVICE (Cont'd.)

- 4. PG&E may require payment of a reconnection charge of \$25.00 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the customer requests that service be restored outside of regular business hours, an additional charge of \$12.50 per connection may be made. For customers who are receiving for the CARE discount, PG&E may require payment of a reconnection charge of \$20.00 per connection before restoring service that has been terminated for nonpayment of bills, to prevent fraud, or for failure to comply with PG&E's tariffs. If the CARE customer requests that service be restored outside of regular business hours, an additional charge of \$10.00 per connection may be made. (I) (N)
- 5. In addition, PG&E may charge and collect any unusual costs incidental to the termination or restoration of service which have resulted from the customer's action or negligence.
- 6. Service wrongfully terminated will be restored without charge.



TABLE OF CONTENTS

Rules

| SCHEDULE | TITLE OF SHEET | CAL P.U.C. SHEET NO. |
|-----------------|---|--|
| Rule 01 | Definitions | 25524, 16368, 14857, 23005, 14859, 23006, 14861, 22891-22892, 14864-14865, 19403, 14867, 19761, 25915-25922, 14870-14871, 15564, 25143, 14874-E |
| Rule 02 | Description of Service | 11257, 11896, 11611, 14079, 11261-11264, 11498, 11266-11267, 11499, 11269-11278, 14055, 11280-11283-E |
| Rule 03 | Application for Service | 11714, 25144-E |
| Rule 04 | Contracts..... | 13612-E |
| Rule 05 | Special Information Required on Forms..... | 11287, 14192, 11289-E |
| Rule 06 | Establishment and Reestablishment of Credit | 21155-21156-E |
| Rule 07 | Deposits | 11300-11301-E |
| Rule 08 | Notices | 20965, 14145, 20966, 14146, 13139-E |
| Rule 09 | Rendering and Payment of Bills..... | 25145-25146, 25353, 24955, 21660, 25147, 20973-20974-E |
| Rule 10 | Disputed Bills | 11308-11310-E |
| Rule 11 | Discontinuance and Restoration of Service | 13140-13143, 23966-23967, 13146, 13147-13150, 21672, 26314-E |
| Rule 12 | Rates and Optional Rates..... | 16872, 25148, 16874-E |
| Rule 13 | Temporary Service..... | 22472-E |
| Rule 14 | Shortage of Supply and Interruption of Delivery..... | 19762, 15527-E |
| Rule 15 | Distribution Line Extensions..... | 20093-20094, 15577, 21551, 17850-17851, 21552, 15582-15583, 20095, 21553-21555, 15588, 17856, 21556, 15591, 16986, 15593-E |
| Rule 16 | Service Extensions..... | 20096, 15595, 14880-14881, 15596-15598, 16987, 15600, 15601-15608, 14254, 13775, 15609-15610-E |
| Rule 17 | Meter Tests and Adjustment of Bills for Meter Error..... | 20099, 12050-12051, 25149-E |
| Rule 17.1 | Adjustment of Bills for Billing Error..... | 22706, 12054-E |
| Rule 17.2 | Adjustment of Bills for Unauthorized Use..... | 22707, 12056-12058-E |
| Rule 18 | Supply to Separate Premises and Submetering of Electric Energy | 14329-14330, 13396, 13276-E |
| Rule 19 | Medical Baseline Quantities..... | 18974-18976-E |
| Rule 19.1 | California Alternate Rates for Energy for Individual Customers and Submetered Tenants of Master-Metered Customers | 25150, 23968-23969, 25151-E |
| Rule 19.2 | California Alternate Rates for Energy for Nonprofit Group-Living Facilities..... | 25729, 23971, 13589, 23972-E |
| Rule 19.3 | California Alternate Rates for Energy for Qualified Agricultural Employee Housing Facilities... | 25153, 23973, 23937, 23974-E |
| Rule 20 | Replacement of Overhead with Underground Electric Facilities | 19012, 11240, 11241, 19013, 16665, 15611, 19014-E |
| Rule 21 | Generating Facility Interconnections | 23678-23682, 24591, 23684-23686, 24026, 23688-23696, 24592-24593, 23699, 24594-24595, 24597-24599, 23705, 24600-24601, 23708-23718, 24028, 23720-23735-E |
| Rule 22 | Direct Access Service | 14888, 25525, 15565, 14891-14901, 16448, 14903, 14904, 16449, 16235-16243, 14913, 16244-16245, 16384, 14917, 15833-15836, 14920-14921, 15568, 14923, 15569, 14925-14926, 15190-15191, 14929-14930, 16385-16386, 14933, 16387, 14935-14936, 15192, 14938-14946, 16388-E |
| Rule 22.1 | Direct Access Service Switching Exemption Rules..... | 25526, 20997, 25358, 20999, 25359-25360, 21002-21003-E |
| Rule 22.2 | Direct Access Service for Qualified Nonprofit Charitable Organizations | 25618-E |
| Rule 23 | Community Choice Aggregation | 25527-25574-E |
| Rule 23.2 | Community Choice Aggregation Open Season..... | 25575-25579-E |



TABLE OF CONTENTS

Table of Contents

| SCHEDULE | TITLE OF SHEET | CAL P.U.C. SHEET NO. |
|---------------------------|---|---------------------------------|
| Title Page | | 26001-E |
| Rate Schedules |24332, 26092-26093, 25945, 26094-E | |
| Preliminary Statements |26095, 26000, 24331, 25460-E | |
| Rules | | 26315-E |
| Sample Forms |25587, 25586, 25875-25876, 25947, 25711, 25961-E | (T) |

**PG&E Gas and Electric Advice
Filing List
General Order 96-A, Section III(G)**

| | | |
|------------------------------------|--|---------------------------------------|
| ABAG Power Pool | Douglass & Liddell | PG&E National Energy Group |
| Accent Energy | Downey, Brand, Seymour & Rohwer | Pinnacle CNG Company |
| Aglet Consumer Alliance | Duke Energy | PITCO |
| Agnews Developmental Center | Duke Energy North America | Plurimi, Inc. |
| Ahmed, Ali | Duncan, Virgil E. | PPL EnergyPlus, LLC |
| Alcantar & Kahl | Dutcher, John | Praxair, Inc. |
| Ancillary Services Coalition | Dynergy Inc. | Price, Roy |
| Anderson Donovan & Poole P.C. | Ellison Schneider | Product Development Dept |
| Applied Power Technologies | Energy Law Group LLP | R. M. Hairston & Company |
| APS Energy Services Co Inc | Energy Management Services, LLC | R. W. Beck & Associates |
| Arter & Hadden LLP | Exelon Energy Ohio, Inc | Recon Research |
| Avista Corp | Exeter Associates | Regional Cogeneration Service |
| Barkovich & Yap, Inc. | Foster Farms | RMC Lonestar |
| BART | Foster, Wheeler, Martinez | Sacramento Municipal Utility District |
| Bartle Wells Associates | Franciscan Mobilehome | SCD Energy Solutions |
| Blue Ridge Gas | Future Resources Associates, Inc | Seattle City Light |
| Bohannon Development Co | G. A. Krause & Assoc | Sempra |
| BP Energy Company | Gas Transmission Northwest Corporation | Sempra Energy |
| Braun & Associates | GLJ Energy Publications | Sequoia Union HS Dist |
| C & H Sugar Co. | Goodin, MacBride, Squeri, Schlotz & | SESCO |
| CA Bldg Industry Association | Hanna & Morton | Sierra Pacific Power Company |
| CA Cotton Ginners & Growers Assoc. | Heeg, Peggy A. | Silicon Valley Power |
| CA League of Food Processors | Hitachi Global Storage Technologies | Smurfit Stone Container Corp |
| CA Water Service Group | Hogan Manufacturing, Inc | Southern California Edison |
| California Energy Commission | House, Lon | SPURR |
| California Farm Bureau Federation | Imperial Irrigation District | St. Paul Assoc |
| California Gas Acquisition Svcs | Integrated Utility Consulting Group | Sutherland, Asbill & Brennan |
| California ISO | International Power Technology | Tabors Caramanis & Associates |
| Calpine | Interstate Gas Services, Inc. | Tecogen, Inc |
| Calpine Corp | IUCG/Sunshine Design LLC | TFS Energy |
| Calpine Gilroy Cogen | J. R. Wood, Inc | Transcanada |
| Cambridge Energy Research Assoc | JTM, Inc | Turlock Irrigation District |
| Cameron McKenna | Luce, Forward, Hamilton & Scripps | U S Borax, Inc |
| Cardinal Cogen | Manatt, Phelps & Phillips | United Cogen Inc. |
| Cellnet Data Systems | Marcus, David | URM Groups |
| Chevron Texaco | Matthew V. Brady & Associates | Utility Resource Network |
| Chevron USA Production Co. | Maynor, Donald H. | Wellhead Electric Company |
| City of Glendale | MBMC, Inc. | White & Case |
| City of Healdsburg | McKenzie & Assoc | WMA |
| City of Palo Alto | McKenzie & Associates | |
| City of Redding | Meek, Daniel W. | |
| CLECA Law Office | Mirant California, LLC | |
| Commerce Energy | Modesto Irrigation Dist | |
| Constellation New Energy | Morrison & Foerster | |
| CPUC | Morse Richard Weisenmiller & Assoc. | |
| Cross Border Inc | Navigant Consulting | |
| Crossborder Inc | New United Motor Mfg, Inc | |
| CSC Energy Services | Norris & Wong Associates | |
| Davis, Wright, Tremaine LLP | North Coast Solar Resources | |
| Defense Fuel Support Center | Northern California Power Agency | |
| Department of the Army | Office of Energy Assessments | |
| Department of Water & Power City | OnGrid Solar | |
| DGS Natural Gas Services | Palo Alto Muni Utilities | |