

November 7, 2002

**Advice 2420-G**

(Pacific Gas and Electric Company ID U 39 G)

Public Utilities Commission of the State of California

**Subject: Revisions to Natural Gas Service Agreement (Form 79-756)**

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas tariffs. The affected tariff sheets are listed on the enclosed Attachment I.<sup>1</sup>

**Purpose**

The purpose of this filing is to revise PG&E's Natural Gas Service Agreement (NGSA) (Form 79-756) and associated Exhibits to the NGSA. The changes: 1) update the terminology to bring the NGSA in line with PG&E's current billing and balancing systems, 2) eliminate the unnecessary burden to the customer of having to request changes to contact names, addresses, phone and fax numbers and e-mail addresses in writing, 3) clarify current policy, 4) make it easier for customers to request rate schedule changes when needed, 5) remove obsolete language, 6) add language to help ensure proper billing for Schedule G-SUR, 7) clarify language regarding imbalance trading, and 8) shorten the notice period and effective date for changes to Exhibit B--Contract Quantities. The revisions also are summarized on Attachment II to this filing.

The proposed changes will not adversely impact services or rates to customers or require customers to sign a new NGSA. The changes are intended to make it easier for customers and PG&E to implement customer-requested modifications.

**Explanation of Changes**

PG&E proposes to revise the NGSA as follows:

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<sup>1</sup> PG&E reserves all legal rights to challenge the decisions or statutes under which it has been required to make this advice filing, and nothing in this advice filing constitutes a waiver of such rights. Also, PG&E reserves any additional legal rights to challenge the requirement to make this advice filing by reason of its status as a debtor under Chapter 11 of the Bankruptcy Code, and nothing in this advice filing constitutes a waiver of such rights.

### 1) Terminology Changes

New terminology and available fields from PG&E's Customer Information System (CIS) are added as follows:

- Main body of NGSA (Gas Billing Solutions, Service Agreement No., and D&B No. or Taxpayer ID)
- Exhibits A.1, A.EG, A.WSL, A.NGV4 (Service Point No., Meter/Submeter Badge No., and Net Electric Output Service Point)

### 2) Clarification of current policy regarding the term of the NGSA.

- Main body of NGSA, Ex. A.1, A.EG, A.WSL, A.NGV4

### 3) Elimination of need for written request for contact changes

Currently, customers must give written approval if their Nominating Marketer (NM) needs to update a contact name, address, or telephone number on NGSA Exhibits C or D. Now, both the customer and the NM will each be able to request such changes by contacting PG&E directly. This will help ensure that the customer's balancing statements and bill copies are sent to the correct contact. Rate changes, supplier company changes and formal contact changes will continue to require a written request by the customer, in accordance with Paragraph 17 of the NGSA. PG&E will continue to send updated exhibits to the customer after any modifications are made.

- Main body of NGSA
- Exhibits C & D

### 4) Request Rate Schedule changes

Clarifies that rate schedule changes can be requested once every 12 months.

- Main body of NGSA

### 5) Remove obsolete language regarding Schedule G-CSP core subscription service, which is no longer offered

- Exhibits A.1, A.EG, A.WSL, A.NGV4

### 6) Schedule G-SUR Franchise Fee Surcharge Billing

Specifies that certain customers, such as State of California and subdivisions of same, are exempt from G-SUR charges.

- New section in Exhibits A.1, A.EG, A.NGV4

### 7) Customer Balancing Obligations

Currently, Exhibit C states that if a customer has executed a Noncore Balancing Aggregation Agreement (Form 79-869) Exhibit A (NBAA) with their Nominating Marketer (NM), the customer should not check the box that allows their NM to

trade imbalances. However, if the customer is no longer served under the NBAA but is still served by the same supplier under the NGSA, leaving this box unchecked prevents the NM from trading the customer's imbalance, which can result in imbalance cash-out charges. Language is revised to clarify that customers are responsible for imbalance charges under Schedule G-BAL and Rule 14, unless they have executed an NBAA with a Nominating Marketer or other third-party service provider.

- Exhibit C, footnote
- 8) Shorten the notice period and effective date for changes to Exhibit B Contract Quantities, as noted in NGSA, Paragraph 10 from ten days to as soon as PG&E agrees to the modifications.
- Main body of NGSA

There are no changes to Exhibits A.2, A.EG-NEG, or B; however, to prevent confusion as to which exhibits are in effect, they are included in this revised NGSA package.

### **Protests**

Anyone wishing to protest this filing may do so by sending a letter by **November 26, 2002**, which is 20 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. Protests should be mailed to:

IMC Branch Chief – Energy Division  
California Public Utilities Commission  
505 Van Ness Avenue, 4<sup>th</sup> Floor  
San Francisco, California 94102  
Facsimile: (415) 703-2200  
E-mail: [jjr@cpuc.ca.gov](mailto:jjr@cpuc.ca.gov)

Protests also should be sent by e-mail and facsimile to Mr. Jerry Royer, Energy Division, as shown above, and by U.S. mail to Mr. Royer at the above address.

The protest should be sent via both e-mail and facsimile to PG&E on the same date it is mailed or delivered to the Commission at the address shown below.

Pacific Gas and Electric Company  
Attention: Les Guliasi  
Director, Regulatory Relations  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, California 94177  
Facsimile: (415) 973-7226  
E-mail: [RxDd@pge.com](mailto:RxDd@pge.com)

**Effective Date**

PG&E requests that this advice filing become effective on regular notice, **December 17, 2002**, which is 40 days after the date of filing.

**Notice**

In accordance with General Order 96-A, Section III, Paragraph G, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes should be directed to Rose Abao at (415) 973-2218. Advice letter filings can also be accessed electronically at:

[http://www.pge.com/customer\\_services/business/tariffs/](http://www.pge.com/customer_services/business/tariffs/)

Vice President - Regulatory Relations

Attachments



**Pacific Gas and Electric Company**  
San Francisco, California

*Cancelling*

Revised  
Revised

Cal. P.U.C. Sheet No.  
Cal. P.U.C. Sheet No.

21272-G  
21134-G

PACIFIC GAS AND ELECTRIC COMPANY  
NATURAL GAS SERVICE AGREEMENT  
FORM NO. 79-756 (12/02)  
(ATTACHED)

(T)

Advice Letter No. 2420-G  
Decision No.

46956

Issued by  
**Karen A. Tomcala**  
Vice President  
Regulatory Relations

Date Filed November 7, 2002  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_



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SAMPLE FORMS (Cont'd.)

FORM NO.	DATE SHOWN ON FORM	AGREEMENT/CONTRACT TITLE	CAL P.U.C. SHEET NO.
<u>RESIDENTIAL</u>			
79-744	10/88	Declaration of Eligibility for Baseline Quantities for Residential RV Parks .....	12793-G
<u>NON-RESIDENTIAL</u>			
M62-1491	1/97	Summary Bill Agreement	17782-G
79-753	1/97	Compressed Natural Gas Fueling Agreement.....	17655-G
79-755	7/93	Agreement for Supply of Natural Gas for Compression as a Motor-Vehicle Fuel.....	15781-G
79-756	12/02	Natural Gas Service Agreement .....	21272-G
79-757	8/97	Natural Gas Service Agreement Modification Revised Exhibits .....	18289-G
79-762	4/00	Imbalance Trading Form for Schedule G-BAL Service .....	19787-G
79-780	8/97	Agreement for Assigned Interstate Capacity for Service to Core Customers .....	18291-G
79-788	2/94	Agreement for Adjustment for Natural Gas Energy Efficiency Measures.....	16387-G
79-791	5/94	Pipeline Expansion Firm Transportation Service Agreement .....	16551-G
79-796	5/99	Notice of Gas Storage Inventory Transfer .....	19378-G
79-844	11/95	Agreement to Provide Compressed Natural Gas (CNG) Station Maintenance Service .....	17264-G
79-845	7/00	Core Gas Aggregation Service Agreement .....	20085-G

(T)

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RATE SCHEDULES

RESIDENTIAL

<u>SCHEDULE</u>	<u>TITLE OF SHEET</u>	<u>CAL P.U.C. SHEET NO.</u>
G-1	Residential Service .....	21255,18597-G
GM	Master-Metered Multifamily Service .....	21256,21028,18599-G
GS	Multifamily Service .....	21257,21030,18601-G
GT	Mobilehome Park Service .....	21258,21032-G
G-10	Service to Company Employees .....	11318-G
GL-1	Residential CARE Program Service.....	21259,18603-G
GML	Master-Metered Multifamily CARE Program Service .....	21260,21035,18605-G
GSL	Multifamily CARE Program Service.....	21261,21037,18607-G
GTL	Mobilehome Park CARE Program Service.....	21262,21263,18608-G
G-MHPS	Master-Metered Mobilehome Park Safety Surcharge .....	19986-G

NONRESIDENTIAL

G-NR1	Gas Service to Small Commercial Customers .....	21264,18980-G
G-NR2	Gas Service to Large Commercial Customers .....	21265,18981-G
G-CP	Gas Procurement Service to Core End-Use Customers .....	21266-G
G-NT	Gas Transportation Service to Noncore End-Use Customers .....	20855,20856,18361,20450-G
G-COG	Gas Transportation Service to Cogeneration Facilities .....	20957,20857,18114,18985-G
G-EG	Gas Transportation Service to Electric Generation .....	20858,19423-G
G-30	Public Outdoor Lighting Service .....	20859,17050-G
G-WSL	Gas Transportation Service to Wholesale/Resale Customers .....	20860,20861,20862-G
G-BAL	Gas Balancing Service for Intrastate Transportation Customers .....	20687,20033 to 20045-G

(Continued)