

July 18, 2002

**Advice 2397-G**

(Pacific Gas and Electric Company ID U 39 G)

Public Utilities Commission of the State of California

**Subject: Revision to Natural Gas Service Agreement Exhibit D**

Pacific Gas and Electric Company (PG&E) hereby submits for filing revisions to its gas tariffs. The affected tariff sheets are listed on the enclosed Attachment I.<sup>1</sup>

**Purpose**

The purpose of this filing is to revise Exhibit D to PG&E's Natural Gas Service Agreement (NGSA) Form 79-756 Exhibit D—*Customer Contact and Billing Addresses*, to provide space for the customer to indicate electronic mail (e-mail) addresses so that PG&E may more quickly and effectively notify customers of an Operational Flow Order or Emergency Flow Order (OFO/EFO) event under gas Rule 14. No other changes have been made to the NGSA or other exhibits.

Currently, OFO/EFO notifications are sent by facsimile to noncore customers and gas marketers. Upon approval of this advice letter, PG&E will utilize e-mail to supersede facsimile notifications. E-mail is a popular and widely used method for business communication today. E-mail messages may be sent directly to a customer's designated workstation(s). Notification via e-mail is convenient for customers to receive, retain, and forward, saving both time and paper.

Affected customers will be apprised of the transition to e-mail notification. In addition, PG&E will continue to provide notification as it does today by posting the OFO/EFO notice via the *INSIDEtracc* nomination system, posting the OFO/EFO notice on the worldwide web, and with an e-page service.

---

<sup>1</sup> PG&E reserves all legal rights to challenge the decisions or statutes under which it has been required to make this advice filing, and nothing in this advice filing constitutes a waiver of such rights. Also, PG&E reserves any additional legal rights to challenge the requirement to make this advice filing by reason of its status as a debtor under Chapter 11 of the Bankruptcy Code, and nothing in this advice filing constitutes a waiver of such rights.

**Protests**

Anyone wishing to protest this filing may do so by sending a letter no later than **August 7, 2002**, which is 20 days from the date of this filing. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. Protests should be mailed to:

IMC Branch Chief  
Energy Division  
California Public Utilities Commission  
505 Van Ness Avenue, Room 4002  
San Francisco, California 94102  
Facsimile: (415) 703-2200

Copies should also be mailed to the attention of the Director, Energy Division, Room 4005 and Jerry Royer, Energy Division, at the address shown above. It is also requested that a copy of the protest be sent via postal mail and facsimile to Pacific Gas and Electric Company on the same date it is mailed or delivered to the Commission at the address shown below.

Pacific Gas and Electric Company  
Attention: Les Guliasi  
Director, Regulatory Relations  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, California 94177  
Facsimile: (415) 973-7226

**Effective Date**

PG&E requests that this advice filing become effective on regular notice, **August 27, 2002**, which is 40 days after the date of filing.

**Notice**

In accordance with General Order 96-A, Section III, Paragraph G, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes should be directed to Rose Abao at (415) 973-2218. Advice letter filings can also be accessed electronically at:

[http://www.pge.com/customer\\_services/business/tariffs/](http://www.pge.com/customer_services/business/tariffs/)

Vice President - Regulatory Relations

Attachments



**Pacific Gas and Electric Company**  
San Francisco, California

*Cancelling*

Revised  
Revised

Cal. P.U.C. Sheet No.  
Cal. P.U.C. Sheet No.

21127-G  
18288-G

PACIFIC GAS AND ELECTRIC COMPANY  
NATURAL GAS SERVICE AGREEMENT  
FORM NO. 79-756 (8/97)  
(EXHIBIT D REVISED 8/02)  
(ATTACHED)

(N)

Advice Letter No. 2397-G  
Decision No.

46435

Issued by  
**Karen A. Tomcala**  
Vice President  
Regulatory Relations

Date Filed July 18, 2002  
Effective \_\_\_\_\_  
Resolution No. \_\_\_\_\_



TABLE OF CONTENTS  
(Continued)

SAMPLE FORMS (Cont'd.)

FORM NO.	DATE SHOWN ON FORM	AGREEMENT/CONTRACT TITLE	CAL P.U.C. SHEET NO.
<u>RESIDENTIAL</u>			
62-3309	5/84	Declaration of Eligibility for Baseline Quantities for Residential Rates .....	11481-G
79-744	10/88	Declaration of Eligibility for Baseline Quantities for Residential RV Parks .....	12793-G
<u>NON-RESIDENTIAL</u>			
M62-1491	1/97	Summary Bill Agreement	17782-G
79-753	1/97	Compressed Natural Gas Fueling Agreement.....	17655-G
79-755	7/93	Agreement for Supply of Natural Gas for Compression as a Motor-Vehicle Fuel.....	15781-G
79-756	8/02	Natural Gas Service Agreement.....	21127-G
79-757	8/97	Natural Gas Service Agreement Modification Revised Exhibits .....	18289-G
79-762	4/00	Imbalance Trading Form for Schedule G-BAL Service .....	19787-G
79-780	8/97	Agreement for Assigned Interstate Capacity for Service to Core Customers .....	18291-G
79-788	2/94	Agreement for Adjustment for Natural Gas Energy Efficiency Measures.....	16387-G
79-791	5/94	Pipeline Expansion Firm Transportation Service Agreement .....	16551-G
79-796	5/99	Notice of Gas Storage Inventory Transfer .....	19378-G
79-844	11/95	Agreement to Provide Compressed Natural Gas (CNG) Station Maintenance Service .....	17264-G
79-845	7/00	Core Gas Aggregation Service Agreement .....	20085-G

(Continued)



TABLE OF CONTENTS

	<u>CAL P.U.C. SHEET NO.</u>	
Title Page .....	11271-G	
Table of Contents:		
Rate Schedules .....	21129,21082-G	(T)
Preliminary Statements .....	21081-G	
Rules .....	21060-G	
Maps, Contracts and Deviations.....	20922-G	
Sample Forms .....	20792,21128,20924,20145,19708-G	(T)

RATE SCHEDULES

RESIDENTIAL

<u>SCHEDULE</u>	<u>TITLE OF SHEET</u>	<u>CAL P.U.C. SHEET NO.</u>
G-1	Residential Service .....	21067,18597-G
GM	Master-Metered Multifamily Service .....	21068,21028,18599-G
GS	Multifamily Service .....	21069,21030,18601-G
GT	Mobilehome Park Service .....	21070,21032-G
G-10	Service to Company Employees .....	11318-G
GL-1	Residential CARE Program Service.....	21071,18603-G
GML	Master-Metered Multifamily CARE Program Service .....	21072,21035,18605-G
GSL	Multifamily CARE Program Service.....	21073,21037,18607-G
GTL	Mobilehome Park CARE Program Service.....	21074,21075,18608-G
G-MHPS	Master-Metered Mobilehome Park Safety Surcharge .....	19986-G

NONRESIDENTIAL

G-NR1	Gas Service to Small Commercial Customers .....	21076,18980-G
G-NR2	Gas Service to Large Commercial Customers.....	21077,18981-G
G-CP	Gas Procurement Service to Core End-Use Customers .....	21078-G
G-NT	Gas Transportation Service to Noncore End-Use Customers .....	20855,20856,18361,20450-G
G-COG	Gas Transportation Service to Cogeneration Facilities.....	20957,20857,18114,18985-G
G-EG	Gas Transportation Service to Electric Generation .....	20858,19423-G
G-30	Public Outdoor Lighting Service.....	20859,17050-G
G-WSL	Gas Transportation Service to Wholesale/Resale Customers .....	20860,20861,20862-G
G-BAL	Gas Balancing Service for Intrastate Transportation Customers .....	20687,20033 to 20045-G

(Continued)