

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



January 29, 2015

**Advice Letter 4318-E/E-A/E-B**

Meredith Allen  
Senior Director, Regulatory Relations  
Pacific Gas and Electric Company  
77 Beale Street, Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

**Subject: Submittal of Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance with Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611 and Supplemental Filings**

Dear Ms. Allen:

Advice Letter 4318-E/E-A/E-B are effective March 5, 2014.

Sincerely,

A handwritten signature in cursive script that reads "Edward Randolph".

Edward Randolph  
Director, Energy Division



**Brian K. Cherry**  
Vice President  
Regulatory Relations

Pacific Gas and Electric Company  
77 Beale St., Mail Code B10C  
P.O. Box 770000  
San Francisco, CA 94177

Fax: 415.973.7226

March 4, 2014

**Advice 4318-E-B**

(Pacific Gas and Electric Company ID U 39 E)

Public Utilities Commission of the State of California

**Subject: Second Supplement: Additional Information to PG&E's Advice Letter 4318-E and 4318-E-A to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

This filing supplements Advice 4318-E and 4318-E-A in part.

**Purpose**

In order to correct a minor error and to include an additional example of a sample customer bill with California Climate Credit messaging, Pacific Gas and Electric Company (PG&E) hereby submits this second supplemental filing to Advice Letter 4318-E to provide the California Public Utilities Commission (CPUC or Commission) with the following items:

- Attachment C of 4318-E-A is replaced by the Attachment C provided in this second supplemental filing. Attachment C of this filing corrects for an error on the sample bill for Community Choice Aggregation (CCA) customers. The new sample bill in this supplement correctly displays the California Climate Credit and associated messaging on the delivery portion of the bill.
- Attachment G is added to supplement 4318-E-A. Attachment G provides a sample bill for Direct Access (DA) customers displaying the placement and messaging of the California Climate Credit. While this sample bill is nearly identical to the CCA sample bill in this supplemental advice filing, PG&E includes this sample bill for clarification to interested parties.

**Background**

On February 3, 2014 PG&E filed Advice Letter 4318-E-A with sample customer bills to reflect greenhouse gas (GHG) revenue return for certain customers as requested by the Energy Division. Subsequent to that filing, the Energy Division received questions from

parties regarding the placement of the California Climate Credit line item adjustment and associated messaging under the "Additional Messages" section of the CCA sample bill on Attachment C of Advice Letter 4318-E-A. PG&E incorrectly included this information on its sample CCA customer bill on the page dedicated for generation charges. This advice letter corrects that error by removing that language from the generation charges page and including it on the delivery charges page instead.

To clarify for DA customers that will also receive the California Climate Credit via an adjustment to the delivery charges on their bill, PG&E includes this sample bill representing DA customers in this advice letter as Attachment G.

The corrected CCA sample bill and the DA sample bill were provided to Marin Clean Energy and RTO Advisors via email on February 13, 2014.

The filing would not increase any current rate or charge, cause the withdrawal of service, or conflict with any rate schedule or rule.

### **Protests**

Pursuant to CPUC General Order 96-B, Section 7.5.1, PG&E hereby requests the protest period be waived.

### **Effective Date**

PG&E requests that this Tier 1 advice filing become effective concurrent with Advice Letter 4318-E-A on **March 5, 2014**.

### **Notice**

In accordance with General Order 96-B, Section IV, a copy of this advice letter is being sent electronically and via U.S. mail to parties shown on the attached list. Address changes to the General Order 96-B service list should be directed to PG&E at email address PGETariffs@pge.com. For changes to any other service list, please contact the Commission's Process Office at (415) 703-2021 or at Process\_Office@cpuc.ca.gov. Send all electronic approvals to PGETariffs@pge.com. Advice letter filings can also be accessed electronically at <http://www.pge.com/tariffs>.

*Brian Cherry /KAC*

Vice President – Regulatory Relations

Attachments:

Attachment C: Corrected – PG&E sample bill showing the bill messaging and presentation for a Residential Community Choice Aggregation (CCA) customer receiving the semi-annual California Climate Credit in April, 2014

Attachment G: PG&E sample bill showing the bill messaging and presentation for a Residential Direct Access (DA) customer receiving the semi-annual California Climate Credit in April, 2014

cc: Service List R.11-03-012

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **Pacific Gas and Electric Company (ID U39 E)**

Utility type:

ELC       GAS  
 PLC       HEAT       WATER

Contact Person: Kingsley Cheng

Phone #: (415) 973-5265

E-mail: k2c0@pge.com and PGETariffs@pge.com

EXPLANATION OF UTILITY TYPE

ELC = Electric      GAS = Gas  
PLC = Pipeline      HEAT = Heat      WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: **4318-E-B**

Tier: **1**

Subject of AL: **Second Supplement: Additional Information to PG&E's Advice Letter 4318-E and 4318-E-A to Update Sample Customer Bills to Reflect Greenhouse Gas Revenue Return in Compliance With Resolution E-4611 and Administrative Law Judge's Ruling Providing Clarification on Customer Education and Outreach Activities Pursuant to Resolution E-4611**

Keywords (choose from CPUC listing): Compliance

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #: Resolution E-4611

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL: No

Summarize differences between the AL and the prior withdrawn or rejected AL: \_\_\_\_\_

Is AL requesting confidential treatment? If so, what information is the utility seeking confidential treatment for: No

Confidential information will be made available to those who have executed a nondisclosure agreement: N/A

Name(s) and contact information of the person(s) who will provide the nondisclosure agreement and access to the confidential information: \_\_\_\_\_

Resolution Required?  Yes  No

Requested effective date: **March 5, 2014 (Concurrent with Advice 4318-E-A)** No. of tariff sheets: N/A

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: N/A

Service affected and changes proposed: N/A

Pending advice letters that revise the same tariff sheets: N/A

Protests, dispositions, and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

**California Public Utilities Commission**  
**Energy Division**  
**EDTariffUnit**  
**505 Van Ness Ave., 4<sup>th</sup> Flr.**  
**San Francisco, CA 94102**  
**E-mail: EDTariffUnit@cpuc.ca.gov**

**Pacific Gas and Electric Company**  
**Attn: Brian K. Cherry**  
**Vice President, Regulatory Relations**  
**77 Beale Street, Mail Code B10C**  
**P.O. Box 770000**  
**San Francisco, CA 94177**  
**E-mail: PGETariffs@pge.com**

## **Attachment C**

**PG&E sample bill showing the bill messaging and presentation  
for a Residential Community Choice Aggregation (CCA)  
customer receiving the semi-annual California Climate Credit  
in April, 2014**





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Important Phone Numbers – 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**  
**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Espanol (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, email [info@pge.com](mailto:info@pge.com), or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Visit: [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions.

**Tier 1 (Baseline) allowance:** All residential customers are given a Tier 1 (baseline) allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source.

Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**DWR power charge:** Included in generation charges for energy provided by the Department of Water Resources. DWR receives \$0.0875/kWh.

**Energy Cost Recovery Amount (ECRA):** These charges are imposed pursuant to law to help reduce the costs of financing PG&E's emergence from bankruptcy. One of these charges is the Dedicated Rate Component (DRC), which is \$0.00519 per kWh. The right to receive DRC revenues has been sold to a special purpose entity, PG&E Energy Recovery Funding LLC, and PG&E is collecting this charge on behalf of PG&E Recovery Funding LLC. This charge does not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that customers who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure, unless otherwise exempt.

### Your Electric Charges Breakdown

Conservation Incentive	\$ 6.60
Transmission	4.77
Distribution	0.38
Public Purpose Programs	1.71
Nuclear Decommissioning	0.14
Competition Transition Charges (CTC)	1.08
Energy Cost Recovery Amount	-0.05
PCIA	1.71
Taxes and Other	0.48
<b>Total Electric Charges</b>	<b>\$ 3.62</b>

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Please do not mark in box.

### Change My Billing Contact Information

**Account number:** 123456789-0

First name \_\_\_\_\_ Last name \_\_\_\_\_

Address \_\_\_\_\_ Apt.# \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com](http://www.pge.com)**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of PG&E Electric Delivery Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street  
Service Agreement ID: 9876543210  
Rate Schedule: E1 T Residential Service  
Enrolled Programs: CARE (Renew by 06/26/2014)

03/20/2014 - 03/30/2014	Your Tier Usage				
		1	2	3	4
Tier 1 Allowance	100.10 kWh	(11 days x 9.1 kWh/day)			
Tier 1 Usage	100.100000 kWh	@ \$0.13230		\$13.24	
Tier 2 Usage	6.865520 kWh	@ \$0.15040		1.03	
CARE Discount				-5.30	
Generation Credit				-8.43	
Power Charge Indifference Adjustment				0.65	
Franchise Fee Surcharge				0.06	
Richmond Utility Users' Tax (10.000%)				0.12	

04/01/2014 - 04/18/2014	Your Tier Usage				
		1	2	3	4
Tier 1 Allowance	163.80 kWh	(18 days x 9.1 kWh/day)			
Tier 1 Usage	163.800000 kWh	@ \$0.13230		\$21.67	
Tier 2 Usage	11.234480 kWh	@ \$0.15040		1.69	
CARE Discount				-8.67	
Generation Credit				-13.80	
Power Charge Indifference Adjustment				1.06	
Franchise Fee Surcharge				0.10	
Richmond Utility Users' Tax (10.000%)				0.20	

**Total PG&E Electric Delivery Charges \$3.62**

2013 Vintaged Power Charge Indifference Adjustment

## Adjustments

California Climate Credit - \$30.00  
CA Climate Credit UUT Adjustment -3.00

**Total Adjustments -33.00**

## Service Information

Meter # 1098765432  
Current Meter Reading 14,731  
Prior Meter Reading 14,449  
Total Usage 282.000000 kWh  
Baseline Territory T  
Heat Source Electric  
Serial X  
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

### 03/20/2014 - 03/30/2014

Tier 1 0.08316  
Tier 2 0.09563  
Tiers 3-4 0.13974

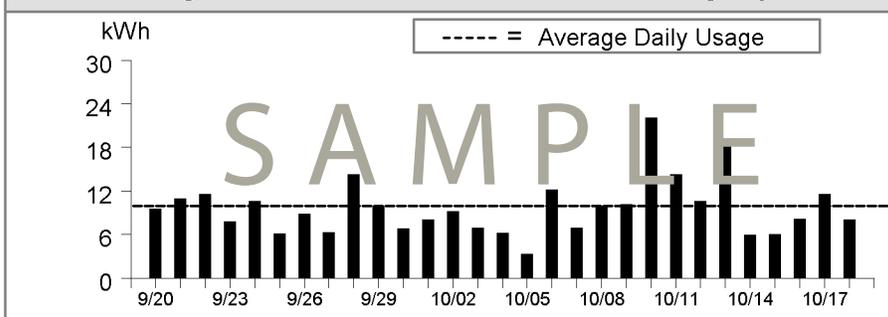
### 04/01/2014 - 04/18/2014

Tier 1 0.08316  
Tier 2 0.09563  
Tiers 3-4 0.13974

## Additional Messages

**California Climate Credit** – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

## Electric Usage This Period: 282.000000 kWh, 29 billing days





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of MCE Electric Generation Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210 ESP Customer Number: 9876543210

03/20/2014 - 04/18/2014

### Rate Schedule: RES-1

GENERATION - TOTAL	282.000000 kWh @ \$0.07400	\$20.87
	Net Charges	20.87

MCE's charges for clean, renewable energy replace PGE's electric generation charges. PGE still charges for delivering electricity. There are no duplicate electric charges. Questions? Call 1-888-632-3674 or visit [mceCleanEnergy.com](http://mceCleanEnergy.com)

Local Utility Users Tax	2.09
Energy Surcharge	0.08

**Total MCE Electric Generation Charges**

**\$23.04**

### Service Information

Total Usage 282.000000 kWh

For questions regarding charges on this page, please contact:

MCE  
781 LINCOLN AVE STE 320  
SAN RAFAEL CA 94901  
1-888-632-3674  
[www.mceCleanEnergy.com](http://www.mceCleanEnergy.com)

### Additional Messages

For questions regarding your charges on this page, please contact your Third Party Energy Service Provider.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of Gas Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street  
Service ID: 9087654321  
Rate Schedule: G1 X Residential Service

03/20/2014 - 04/18/2014

Your Tier Usage 1 2

Tier 1 Allowance	5.31000	Therms	(## days x ### Therms/day)		
Tier 1 Usage	5.310000	Therms	@	\$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@	\$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)					2.15

**Total Gas Charges \$34.91**

## Service Information

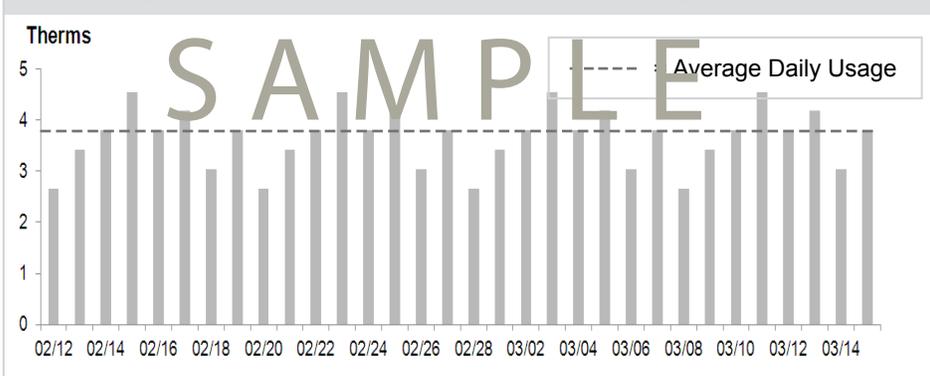
Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	25.031250 Therms
Baseline Territory	X
Serial	F

## Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx

## Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days



Visit [www.pge.com/myenergy](http://www.pge.com/myenergy) for a detailed bill comparison.





## Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

**Planning a digging project?** Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting [pge.com/safety](http://pge.com/safety).

**Need to schedule a service visit?** For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

**Moving?** Please call us at **1-800-743-5000** to notify us of your new mailing address.

## **Attachment G**

**PG&E sample bill showing the bill messaging and presentation  
for a Residential Direct Access (DA) customer receiving the  
semi-annual California Climate Credit in April, 2014**





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華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, email [info@pge.com](mailto:info@pge.com), or call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1-800-649-7570 or 415-703-2032 (TDD/TTY).

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Electric Tier	% of Baseline
1	0% - 100%
2	101% - 130%
3	131% - 200%
4	> 200%
Gas Tier	% of Baseline
1	0% - 100%
2	> 100%

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### Your Electric Charges Breakdown

Conservation Incentive	\$ 6.60
Transmission	4.77
Distribution	0.38
Public Purpose Programs	1.71
Nuclear Decommissioning	0.14
Competition Transition Charges (CTC)	1.08
Energy Cost Recovery Amount	-0.05
PCIA	1.71
Taxes and Other	0.48
<b>Total Electric Charges</b>	<b>\$ 3.62</b>

"PG&E" refers to Pacific Gas and Electric Company, a subsidiary of PG&E Corporation. © 2013 Pacific Gas and Electric Company. All rights reserved.

Please do not mark in box.

### Change My Billing Contact Information

**Account number:** 123456789-0

First name \_\_\_\_\_ Last name \_\_\_\_\_

Address \_\_\_\_\_ Apt.# \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com](http://www.pge.com)**
- **PG&E's Mobile Bill Pay**
- **Automatic Payment Service:** Sign up to authorize automatic payments sent from your bank account each month.
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1-866-735-7742 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of PG&E Electric Delivery Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street  
Service Agreement ID: 9876543210  
Rate Schedule: E1 T Residential Service  
Enrolled Programs: CARE (Renew by 06/26/2014)

03/20/2014 - 03/30/2014	Your Tier Usage	1	2	3	4
Tier 1 Allowance	100.10 kWh (11 days x 9.1 kWh/day)				
Tier 1 Usage	100.100000 kWh @ \$0.13230				\$13.24
Tier 2 Usage	6.865520 kWh @ \$0.15040				1.03
CARE Discount					-5.30
Generation Credit					-8.43
Power Charge Indifference Adjustment					0.65
Franchise Fee Surcharge					0.06
Richmond Utility Users' Tax (10.000%)					0.12

04/01/2014 - 04/18/2014	Your Tier Usage	1	2	3	4
Tier 1 Allowance	163.80 kWh (18 days x 9.1 kWh/day)				
Tier 1 Usage	163.800000 kWh @ \$0.13230				\$21.67
Tier 2 Usage	11.234480 kWh @ \$0.15040				1.69
CARE Discount					-8.67
Generation Credit					-13.80
Power Charge Indifference Adjustment					1.06
Franchise Fee Surcharge					0.10
Richmond Utility Users' Tax (10.000%)					0.20

**Total PG&E Electric Delivery Charges \$3.62**

2013 Vintaged Power Charge Indifference Adjustment

## Adjustments

California Climate Credit - \$30.00  
CA Climate Credit UUT Adjustment -3.00

**Total Adjustments -33.00**

## Service Information

Meter # 1098765432  
Current Meter Reading 14,731  
Prior Meter Reading 14,449  
Total Usage 282.000000 kWh  
Baseline Territory T  
Heat Source Electric  
Serial X  
Rotating Outage Block 50

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

### 03/20/2014 - 03/30/2014

Tier 1 0.08316  
Tier 2 0.09563  
Tiers 3-4 0.13974

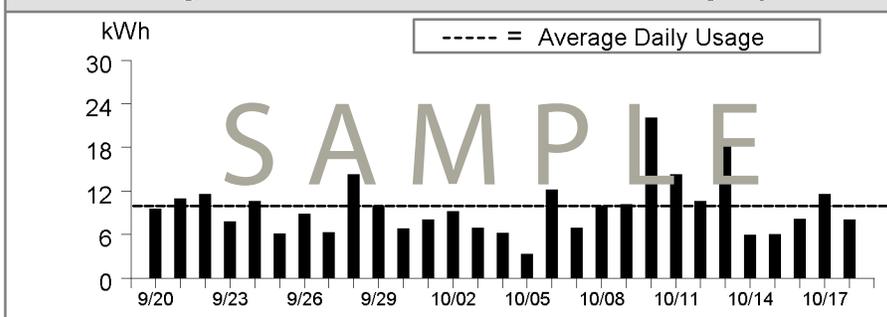
### 04/01/2014 - 04/18/2014

Tier 1 0.08316  
Tier 2 0.09563  
Tiers 3-4 0.13974

## Additional Messages

**California Climate Credit** – Part of California's efforts to fight climate change, the credit results from fees charged by the state to reduce carbon pollution and increase use of cleaner forms of energy. These fees are returned to customers as savings on their electric bill. Households will receive the credit twice a year, and small businesses will receive it monthly. Learn how you can use these savings to further reduce your energy costs and help fight climate change at [EnergyUpgradeCA.org/credit](http://EnergyUpgradeCA.org/credit).

## Electric Usage This Period: 282.000000 kWh, 29 billing days





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of ESP Electric Generation Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street

Service Agreement ID: 9876543210 ESP Customer Number: 9876543210

03/20/2014 - 04/18/2014

### Rate Schedule: RES-1

GENERATION - TOTAL	282.000000 kWh @ \$0.07400	\$20.87
	Net Charges	20.87

MCE's charges for clean, renewable energy replace PGE's electric generation charges. PGE still charges for delivering electricity. There are no duplicate electric charges. Questions? Call 1-888-632-3674 or visit [mceCleanEnergy.com](http://mceCleanEnergy.com)

Local Utility Users Tax	2.09
Energy Surcharge	0.08

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**Total ESP Electric Generation Charges** **\$23.04**

### Service Information

Total Usage 282.000000 kWh

For questions regarding charges on this page, please contact:

MCE  
781 LINCOLN AVE STE 320  
SAN RAFAEL CA 94901  
1-888-632-3674  
[www.mceCleanEnergy.com](http://www.mceCleanEnergy.com)

### Additional Messages

For questions regarding your charges on this page, please contact your Third Party Energy Service Provider.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 1023456789-0  
Statement Date: 04/18/2014  
Due Date: 05/16/2014

## Details of Gas Charges

03/20/2014 - 04/18/2014 (29 billing days)

Service For: 1234 Main Street  
Service ID: 9087654321  
Rate Schedule: G1 X Residential Service

03/20/2014 - 04/18/2014

Your Tier Usage 1 2

Tier 1 Allowance	5.31000	Therms	(## days x ### Therms/day)		
Tier 1 Usage	5.310000	Therms	@	\$1.06355	\$5.65
Tier 2 Usage	19.721250	Therms	@	\$1.37459	27.11
Gas PPP Surcharge (\$0.08618/Therm)					2.15

**Total Gas Charges \$34.91**

## Service Information

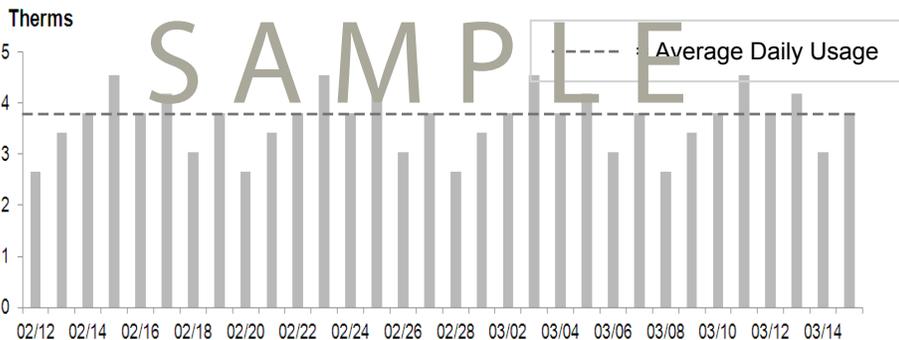
Meter #	1234512345
Current Meter Reading	x,xxx
Prior Meter Reading	x,xxx
Difference	xx
Multiplier	x.xxxxx
Total Usage	25.031250 Therms
Baseline Territory	X
Serial	F

## Gas Procurement Costs (\$/Therm)

mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx
mm/dd/yyyy – mm/dd/yyyy	\$x.xxxxx

## Additional Messages

Gas Usage This Period: 119.329548 Therms, 31 billing days



Visit [www.pge.com/myenergy](http://www.pge.com/myenergy) for a detailed bill comparison.





## Important Messages (continued from page 1)

Your gas is billed on a rate for either a single-family home or common-use area of a multi-family complex. If this is not correct, please call us at 1-800-743-5000.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, stay away, call **9-1-1** and then PG&E at **1-800-743-5000**.

**Planning a digging project?** Pipeline accidents and damage occur most often from digging. Always call Underground Service Alert, a free service, by dialing 811 at least two working days before you dig—even in your own yard.

Digging can still damage customer-owned pipelines since they are not located by calling 811. A plumber or licensed contractor can help you locate customer-owned pipelines. Be sure to maintain records of their location for future work. You can learn more about gas pipeline safety by visiting [pge.com/safety](http://pge.com/safety).

**Need to schedule a service visit?** For your convenience, we offer four hour appointment windows. Call us at **1-800-743-5000** to schedule a service visit.

**Moving?** Please call us at **1-800-743-5000** to notify us of your new mailing address.

**PG&E Gas and Electric  
Advice Filing List  
General Order 96-B, Section IV**

1st Light Energy	Douglass & Liddell	Occidental Energy Marketing, Inc.
AT&T	Downey & Brand	OnGrid Solar
Alcantar & Kahl LLP	Ellison Schneider & Harris LLP	Pacific Gas and Electric Company
Anderson & Poole	G. A. Krause & Assoc.	Praxair
BART	GenOn Energy Inc.	Regulatory & Cogeneration Service, Inc.
Barkovich & Yap, Inc.	GenOn Energy, Inc.	SCD Energy Solutions
Bartle Wells Associates	Goodin, MacBride, Squeri, Schlotz & Ritchie	SCE
Braun Blaising McLaughlin, P.C.	Green Power Institute	SDG&E and SoCalGas
CENERGY POWER	Hanna & Morton	SPURR
California Cotton Ginners & Growers Assn	In House Energy	San Francisco Public Utilities Commission
California Energy Commission	International Power Technology	Seattle City Light
California Public Utilities Commission	Intestate Gas Services, Inc.	Sempra Utilities
California State Association of Counties	K&L Gates LLP	SoCalGas
Calpine	Kelly Group	Southern California Edison Company
Casner, Steve	Linde	Spark Energy
Center for Biological Diversity	Los Angeles County Integrated Waste Management Task Force	Sun Light & Power
City of Palo Alto	Los Angeles Dept of Water & Power	Sunshine Design
City of San Jose	MRW & Associates	Tecogen, Inc.
Clean Power	Manatt Phelps Phillips	Tiger Natural Gas, Inc.
Coast Economic Consulting	Marin Energy Authority	TransCanada
Commercial Energy	McKenna Long & Aldridge LLP	Utility Cost Management
County of Tehama - Department of Public Works	McKenzie & Associates	Utility Power Solutions
Crossborder Energy	Modesto Irrigation District	Utility Specialists
Davis Wright Tremaine LLP	Morgan Stanley	Verizon
Day Carter Murphy	NLine Energy, Inc.	Water and Energy Consulting
Defense Energy Support Center	NRG Solar	Wellhead Electric Company
Dept of General Services	Nexant, Inc.	Western Manufactured Housing Communities Association (WMA)
Division of Ratepayer Advocates	North America Power Partners	